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W/O: 69986



Customer #:
1000



CUSTOMER WORK ORDER

WO #: 69986

Customer: 1000 - BASDEN'S
AMERICAN RV -

Tag:

Author: PH

Location: 0316 CHECK PREAUTH

Stock #: 11010

Stock Desc: 2023 TT FOREST RIVER
CHEROKEE 274WK

Chassis #: 4X4TCKC25PX161419

Serial #: 4X4TCKC25PX161419

Mileage: 0

Licence:

Invoice #:

Date In: 02 MAR 23

Promised:

Date Sched:

Completed: 13 MAR 23

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CORRECTION: STARTED PDI WITH CHECKING PSI IN THE TIRES AS TAG STATES. CHECK BREAKS, BREAKAWAY SWITCH, TORQUE ON LUG NUTS. CHECKED TONGUE JACK AND DOCKING LIGHT. INSPECTED THE SAFTY CHAINS AND COUPLER. CHECKED FOR 30 AMP SHORE CORD. TURNED ON THE BATTERY SHUTOFF SWITCH. CHECKED LANDING GEAR, STORAGE RACK ON BUMPER, STEP ADJUSTMENT. WENT INSIDE CAMPER TO OPEN SLIDER ROOMS, VENTS, WINDOWS, BLINDS, 12VOLT LIGHTS, USB PORTS, GFCI OUTLETS, ANTENNA SIGNAL TO RADIO AND TV. DEWINTERIZED CAMPER FOR HOOK UP WATER HOSE TO FRESH TANK FOR FILL AND THAT SENSORS WORK. FILLED THE BLACK, GREY TANKS FOR SENSOR LEVEL. HOOKED WATER HOSE TO CITY WATER SIDE THEN TURNED ON THE TANKLESS WATER HEATER TO CHECK EVERY FAUCET AND VALVE. CHECKED 12 VOLT FRIDGE, STOVE, RADIO. CHECKED AC, FURNACE, TESTED THE CONVERTER OUTPUT. TESTED THE AWNING AND AWNING LIGHTS, STORAGE LIGHTS. CHECKED RELINERS, DINETTE TABLE, MASTER BED, COUCH. CHECKED WATER PUMP, KITCHEN SINK, SHOWER, TOILET, BATHROOM SINK, OUTSIDE SHOWER FOR HOT WATER AND FLOW. CHECKED ALL WINDOWS FOR EMERGENCY. CHECKED CABINETS AND DRAWERS. PUT AWAY CAMPER WHEN DONE.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICE MAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CORRECTION: didnt drain the water cause it is tankless. 2 gallons of antifreeze. drained black, grey and fresh tanks. ran antifreeze thru kitchen faucet, bathroom faucet, shower, outside shower, and toilet.



Labor				
Code	Description		Mechanic	Total
Z990	WINTERIZE UNIT		SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: THERMOSTATE FOR A/C AND FURANCE IS FLASHING E3 CODE

CORRECTION: AFTER PLUGGING CAMPER INTO SHORE POWER NOTICED THE THERMOSTAT WAS FLASHING AN E3 CODE. PUULED THE COVER OFF AT FURNACE TO CHECK CONNECTIONS. ALL CONNECTIONS AT FURNACE WAS GOOD. NEXT WENT TO THE AC AND PULLED THE COVER OFF. WHILE MOVING WIRES AROUND FOUND A BAD CONNECTION ON THE GREEN GROUND WIRE TO THERMOSTAT. CHECKED THE BUTT CONNECTER FOUND THE WIRE NOT SUCURED IN PROPER AS IT WAS LOOSE. ADJUSTED THE WIRE IN BUTT CONNECTION. THE E3 CODE WENT AWAY AFTER FIXING THIS WIRE. TOOK PICTURES.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	112.00

Subtotal for Job #1: 112.00

Job #2 - Warranty

COMPLAINT: BED ROOM DOOR FROM HALL WAY DOES NOT SHUT

CORRECTION: TOOK PICTURES OF DOOR NOT SHUTING AT THE BOTTOM RIGHT CORNER. REMOVED THE LATCH PLATE,DOOR,DOOR MOLDINGS. CHECKED DOOR FOR SQUARE, THE RIGHT BOTTOM CORNER WAS HITTING AND WAS NOT SQUARE. NOTICED THE STUD WAS TWISTED. DROVE THE SCREW IN FUTHER WERE IT SET AGAINST THE WALL. CHECKED FOR CLEARANCE. THEN PUT THE DOOR MOLDING BACK ON. SCREWED THE LATCH PLATE BACK ON. LAST THE DOOR WENT BACK ON. NOW DOOR DOES NOT HIT AT THE BOTTOM.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	32.00

Subtotal for Job #2: 32.00

Job #3 - Warranty

COMPLAINT: IN THE SLIDE OUT THE PULL PEICE FELL OFF THE BLIND PULLER

CORRECTION: WHEN OPENNING THE SLIDE OUT NOTICE THE REAR BLIND HAD FELL APART. PULLED BLIND DOWN AND ASSEMBLE BLIND BACK TOGETHER. TOOK PICTURES OF BLIND.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	8.00

Subtotal for Job #3: 8.00

Job #4 - Warranty

COMPLAINT: SHOWER DOOR IS NOT OPENING PROPERLY

CORRECTION: WHEN DOING THE PDI AND CHECKING THE SHOWER NOTICED THE DOOR ON THE RIGHT WOULD DRAG WHEN OPENNING. THE DRAG OF THE DOOR WOULD TWIST ON ITS HANGERS. AFTER INSPECTING THE RIGHT SIDE DOOR HANGERS AT THE TOP WAS OUT OF

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ADJUSTMENT CAUSING THE DOOR TO DRAG. USED A SCREWDRIVER TO ADJUST THE SCREW
TILL DOOR DID NOT DRAG. TOOK PICTURES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	40.00

Subtotal for Job #4: 40.00

Job #5 - Warranty

COMPLAINT: PUMP COVER RIDE COVER BROKEN

CORRECTION: TOOK PICTURES OF THE ACCESS DOOR THE OVER RIDE OF THE HYDRULICS
PUMP TO SLIDEROOMS. GOT A NEW DOOR THEN REMOVED THE SCREWS AND CUT THE
GEOSEAL FROM BODY. THEN INSTALLED NEW ACCESS DOOR TO OVERRIDE PUMP WITH SCREWS
AND SILICONE. PUT DAMAGE PART IN WARRANTY SHELF

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00

Parts

Part #	Description	Qty	Price	Total
94330	94330 BLK DLX ROUND ELEC/CABLE HATCH	1.00	6.85	6.85

Subtotal for Job #5: 38.85

Parts Total:	6.85
Labour Total:	224.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	230.85

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 13 Mar 2023

W/O: 69986



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