

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1455751
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC25PX161419
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
Labor rate: \$160.00		ITEM #	ACKT274WK
OWNER INFORMATION		DEALER RO #	69986
		CLAIM START DATE	03/13/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-03-13 10:48:11 :: THERMOSTATE FOR A/C AND FURANCE IS FLASHING E3 CODE AFTER PLUGGING CAMPER INTO SHORE POWER NOTICED THE THERMOSTAT WAS FLASHING AN E3 CODE. PUULED THE COVER OFF AT FURNACE TO CHECK CONNECTIONS. ALL CONNECTIONS AT FURNACE WAS GOOD. NEXT WENT TO THE AC AND PULLED THE COVER OFF. WHILE MOVING WIRES AROUND FOUND A BAD CONNECTION ON THE GREEN GROUND WIRE TO THERMOSTAT. CHECKED THE BUTT CONNECTER FOUND THE WIRE NOT SUCURED IN PROPER AS IT WAS LOOSE. ADJUSTED THE WIRE IN BUTT CONNECTION. THE E3 CODE WENT AWAY AFTER FIXING THIS WIRE. TOOK PICTURES.			
	Model #	Dlr Sub Hrs	0.70	Sub Labor Amt \$112.00
	Serial #	Appr Hrs	0.70	Appr Labor Amt \$112.00
	Notes			
	repaired			

Labor

Line# 2	Operation Code	Operational Description		
	30-101-24-00-001076	Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2023-03-13 10:49:44 :: BED ROOM DOOR FROM HALL WAY DOES NOT SHUT TOOK PICTURES OF DOOR NOT SHUTING AT THE BOTTOM RIGHT CORNER. REMOVED THE LATCH PLATE,DOOR,DOOR MOLDINGS. CHECKED DOOR FOR SQUARE, THE RIGHT BOTTOM CORNER WAS HITTING AND WAS NOT SQUARE. NOTICED THE STUD WAS TWISTED. DROVE THE SCREW IN FUTHER WERE IT SET AGAINST THE WALL. CHECKED FOR CLEARANCE. THEN PUT THE DOOR MOLDING BACK ON. SCREWED THE LATCH PLATE BACK ON. LAST THE DOOR WENT BACK ON. NOW DOOR DOES NOT HIT AT THE BOTTOM.			
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt \$48.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt \$32.00
Notes				

Labor

Line# 3	Operation Code		Operational Description		
	30-99-24-00-001015		Mini-Blind - Interior/Soft Goods/Repair/No Tread Code		
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-03-13 10:51:02 :: IN THE SLIDE OUT THE PULL PEICE FELL OFF THE BLIND PULLER WHEN OPENNING THE SLIDE OUT NOTICE THE REAR BLIND HAD FELL APART. PULLED BLIND DOWN AND ASSEMBLE BLIND BACK TOGETHER. TOOK PICTURES OF BLIND.				
	Model #	Dlr Sub Hrs	0.05	Sub Labor Amt	\$8.00
	Serial #	Appr Hrs	0.05	Appr Labor Amt	\$8.00

Notes

Labor
Line# 4

Operation Code
60-141-02-00-001612

Operational Description
Glass Shower Door - Plumbing/Shower, Tub Surround/Adjust/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-03-13 10:53:02 :: SHOWER DOOR IS NOT OPENING PROPERLY WHEN DOING THE PDI AND CHECKING THE SHOWER NOTICED THE DOOR ON THE RIGHT WOULD DRAG WHEN OPENNING. THE DRAG OF THE DOOR WOULD TWIST ON ITS HANGERS. AFTER INSPECTING THE RIGHT SIDE DOOR HANGERS AT THE TOP WAS OUT OF ADJUSTMENT CAUSING THE DOOR TO DRAG. USED A SCREWDRIVER TO ADJUST THE SCREW TILL DOOR DID NOT DRAG.TOOK PICYURES.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.25	Appr Labor Amt	\$40.00

Notes

Labor
Line# 5

Operation Code
20-70-02-00-000715

Operational Description
Access Door - Exterior/Access Doors/Adjust/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-03-13 10:54:12 :: PUMP COVER RIDE COVER BROKEN TOOK PICTURES OF THE ACCESS DOOR THE OVER RIDE OF THE HYDRULICS PUMP TO SLIDEROOMS. GOT A NEW DOOR THEN REMOVED THE SCREWS AND CUT THE GEOSEAL FROM BODY. THEN INSTALLED NEW ACCESS DOOR TO OVERRIDE PUMP WITH SCREWS AND SILICONE.PUT DAMAGE PART IN WARRANTY SHELF

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Submitted	Labor Amt	\$248.00	Approved	Labor Amt	\$224.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$248.00		Total	\$224.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.