

e-Authorization

3/16/20
11:18:32

3-Authorization number PA03389347 Reference no: 69985 Status: Approved Approved by johnj Approved date 3/15/2023
 rving Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTSGG15PW10236,
 600 E Baseline Rd
 Evansville, IN 47725

Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6100815B Drain Valves - We	0.00	0.60	0.50		1	0.50	Complaint:BLACK TANK DUMP VALVE HARD TO OPEN CATCHING ON BROKE SEAL Cause:BLACK TANK DUMP VALVE HARD TO OPEN AND CLOSE IT WAS CATCHING ON GLUE AND SEAL CASUING IT NOT TO OPEN. IT ASLO TORE SEAL AS WELL. NEEDS NEW DUMP VALVE INSTALLED. REMOVED HARDWARE AND OLD BLACK TANK DUMP VALVE AND INSTALLED NEW AND NEW HARDWARE ALONG WITH NEW SEALS. PUT OLD ONE ON WARRANTY SHELF ALONG WITH ITS HARDWARE. TESTED FUNCTION AND IS WORKING PROPERLY KRV-VCB KRV - In lieu of part return, please provide a photo of the valve showing the defect & any markings; photos must show valve uninstalled & open. This will expedite review & approval for the claim.
2	1207514A Step - Repair	0.00	0.80	0.50		1	0.50	Complaint:STEP HITTING DOOR NEEDS ADJUSTED Cause:DOOR HITTING STEPS NOT ALLOWING STEPS NOT TO COME DOWN. NEEDS ADJUSTED ADJUSTED STEPS Correction:DOOR HITTING STEPS NOT ALLOWING STEPS NOT

r paper claims only use one pre-authorization number per warranty claim for
 r multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 m. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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Lu Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
3	5102514B Light, 12V Interior	0.00	0.40	0.10		1	0.10	<p>TO COME DOWN. NEEDS ADJUSTED ADJUSTED STEPS</p> <p>KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p> <p>Complaint:LIGHT LENS NOT INSTALLED Cause:LIGHT LENS ABOVE KITCHEN WAS ON THE COUNTERTOP NEEDED INSTALLED. INSTALLED LIGHT LENS BACK ON Correction:LIGHT LENS ABOVE KITCHEN WAS ON THE COUNTERTOP NEEDED INSTALLED. INSTALLED LIGHT LENS BACK ON</p>
4	6104115A Shower/Tub - Bas	0.00	0.30	0.30		1	0.50	<p>KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.</p> <p>Complaint:SHOWER SURROUND NEEDS SEALED Cause:SHOWER SURROUND NEEDED SEALED UP IN SPOTS. SEALED UP SPOTS Correction:SHOWER SURROUND NEEDED SEALED UP IN SPOTS. SEALED UP SPOTS</p>
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