

Pre-Authorization

Pre-Authorization number PA03384939 Reference no: 69966 Status: Approved Approved by johnj Approved date 3/9/2023
 Servicing Name Address VIN Retail sold on Dealer

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTSGG18PW10236							
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
1	5102524B	Light, 12V Interior	0.00	0.20			1	0.10	Complaint:BUNK LIGHT LENDS MISSING Cause:TOP BUNK LIGHT LENS IS MISSING NEEDS NEW ONE Correction:TOP BUNK LIGHT LENS IS MISSING NEEDS NEW ONE KRV – Approved PART ONLY as a Goodwill gesture (non-warranty).// not noted on DAF	
2	3200419F	Door - Interior Fol	0.00	0.30	0.10		1	0.10	Complaint:BATHROOM DOOR HITTING STRIKER PLATE CAUSING IT NOT TO CLOSE Cause:BATHROOM DOOR WAS HITTING STRIKE PLATE CAUSING DOOR NOT TO CLOSE. STRIKE PLATE NEEDED ADJUSTED. ADJUSTED STRIKEPLATE TO ALLOW DOOR TO CLOSE PROPERLY Correction:BATHROOM DOOR WAS HITTING STRIKE PLATE CAUSING DOOR NOT TO CLOSE. STRIKE PLATE NEEDED ADJUSTED. ADJUSTED STRIKEPLATE TO ALLOW DOOR TO CLOSE PROPERLY KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.	
3	3103214F	Drawer - Adjust	0.00	0.50	0.10		1	0.10	Complaint:KITCHEN DRAWER HARD TO CLOSE / CATCHING Cause:kitchen top drawer was hard to latch and wouldnt carch due to a screw sticking part way out in rail causing it hit and not close. removed and switched with a smaller screw and then tested drawer Correction:kitchen top drawer was hard to latch and wouldnt caTch due to a screw sticking part way out in rail causing it hit and not close. removed and switched with a smaller screw and then tested drawer KRV – Labor time approved and adjusted in accordance with	

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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4	6104025A	Shower/Tub - Wal	0.00	0.80	0.50		1	0.50	Keystone RV's flat rate manual. Complaint:SHOWER SURROUND NEEDS SEALED Cause:shower surround not sealed up needed sealed Correction:shower surround not sealed up needed sealed KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
5	3104914B	Bed - Panel	0.00	0.50	0.20		1	0.20	Complaint:BUNK SUPPORT IS LOOSE Cause:bunk bed supports were not stapled in and were laying on fresh tank. reinstalled supports and added screws for extra support No damage was done to fresh tank Correction:bunk bed supports were not stapled in and were laying on fresh tank. reinstalled supports and added screws for extra support No damage was done to fresh tank KRV- REPAIR ONLY approved *no repair code avialable*
6	6102815A	Kitchen Faucet - F	0.00	0.30	0.30		1	0.30	Complaint:KITCHEN SINK DRAIN PIPE MISSING CONE WASHER Cause:KITCHEN SINK DRAIN PIPE MISSING CONE WASHER. WHEN I RUN WATER AND IT STARTED LEAKING DUE TO FACTORY NOT INSTALLING CONE WASHER. INSTALLED NEW CONE WASHER AND TESTED FOR LEAKS. NO LEAKS AFTER INSTALLATION OF CONE WASHER Correction:KITCHEN SINK DRAIN PIPE MISSING CONE WASHER. WHEN I RUN WATER AND IT STARTED LEAKING DUE TO FACTORY NOT INSTALLING CONE WASHER. INSTALLED NEW CONE WASHER AND TESTED FOR LEAKS. NO LEAKS AFTER INSTALLATION OF CONE WASHER
7	2300116F	Entrance Door - H	0.00	0.50	0.20		1	0.20	Complaint:MAIN ENTRY DOOR NOT LATCHING PROPERLY Cause:MAIN ENTRY DOOR NOT LATCHING PROPERLY ITS HITTING THE STRIKE PLATE. STRIKE PLATE NEEDS TO BE MOVED UP. MOVED UP STRIKE PLATE TO GET IT TO CLOSE PROPPERLEY Correction:MAIN ENTRY DOOR NOT LATCHING PROPERLY ITS HITTING THE STRIKE PLATE. STRIKE PLATE NEEDS TO BE MOVED UP. MOVED UP STRIKE PLATE TO GET IT TO CLOSE PROPPERLEY KRV – Labor time approved and adjusted in accordance with

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Pre-Authorization number PA03384939					1.40				Keystone RV's flat rate manual.

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