



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 69960
Promised Date: 10 MAR 23



Customer #:
47910



CUSTOMER WORK ORDER

WO #: 69960 (Appointment Date: 28 FEB 2023 - Time: 08:30am)
Customer: 47910 - BRIGGS, JENNIFER
- (812) 549-9444
Tag:
Author: BJW
Location: 0313 BH TO CLOSE
Stock #:
Stock Desc: 2022 5W ALLIANCE
PARADIGM 370FB
Chassis #:
Serial #: 7M5FP4121NB200440
Mileage:
Licence:

Invoice #:
Date In: 28 FEB 23
Promised: 10 MAR 23
Date Sched:
Completed: 13 MAR 23
Warr. Date:

Job #DAMAGE - Warranty

COMPLAINT: DAMAGE NOTES. THE BACK WALL IS SHIFTING. ALLIANCE IS AWARE OF THIS. ALLIANCE'S REFERENCE # IS 33101. BH HAS BEEN IN CONTACT WITH ALLIANCE FOR PRE AUTH. WE NEED THIS COMPLETED NO LATER THAN 03/10/23 FOR CUSTOMER PLANNED TRIP.

CORRECTION: PULLED CAMPER INTO SERVICE BAY. RAN REAR SLIDEROOMS OUT TO HAVE ROOM TO WORK ON REAR LOWER PANELS. TOOK PICTURES OF ISSUE. REMOVED SCREWS AND BULB SEALS AND CORNER TRIM SCREWS. REMOVED THE MARKER LIGHTS THEN THE PANELS. REMOVED THE VYNYL TRIM. FOLLOWED THE INSTRUCTIONS ON HOW WARRANTY WANTS THE BACK WALL FIXED. USED A JACK AND A STICK OF WOOD TO PUSH UP ON FLOOR TO ALIGN WALL TO FLOOR. USED A RATCH STRAP TO PULL WAL TO FLOOR. SET L BRACKETS IN PLACE AND USED THE 6 INCH WOOD SCREWS AS RECOMMENED. PLACED IN 6 INCH WOOD THRU THE CORNER TRIM. THE LEFT SIDE OF THE LOWER PANEL IS DAMAGED FROM BACK WALL PULLING ON IT. PLACED PANELS AND MARKER LIGHTS BACK ON AND TRIMED WITH SILICONE. WENT INSIDE CAMPER AND REMOVED THE COUCH FROM FLOOR TO GET TO THE LOWER BACK WALL. TOOK PICTURE OF SCREWS COMING OUT OF THE WALL. PUT IN RIVITS TO HOLD WALL TO ANGLE BRACKET. SCREWS ONLY CAME OUT OF WALL BUT NOT THE FLOOR. PLACE COUCH IN PLACE THEN SCREWED BACK TO FLOOR. 3-9-23. RECIEVED NEW METAL FOR RIGHT REAR QUARTER PANEL. REMOVED MARKER LIGHT, SCREWS, PANEL THEN MEASURED ONTO NEW PANEL FOR FIT. CUT NEW PANEL AND DRILLED HOLE FOR MARKER LIGHT. THEN FIT ON BODY OF CAMPER WITH SCREWS. PLACED IN MARKER LIGHT AND OTHER SCREWS. TRIMED PANEL WITH SILICONE AS FACTORY DID.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	160.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	320.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	160.00

Parts Part #	Description	Qty	Price	Total
21501BRV	L BRACKET - WHOLES 7 GA. -SLIDEOUT	2.00	2.99	5.98
10809BRV	SCREW - 14X1.5 FLAT PHILLIPS TYPEA ZINC YELLOW	6.00	0.99	5.94
10953BRV	SCREW - 8X4 ROUND WASHER QUAD 2/3 DEEP THREAD PLAIN	2.00	0.99	1.98
10847BRV	SCREW - 8X.75 PAN QUAD FAST PAINTED 2000 BLACK	15.00	0.99	14.85
14068BRV	SKIRT METAL - .030X20X168 - D3 POLAR WHITE TP W/KISS -SMOOTH	1.00	76.99	76.99

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00



FRT FREIGHT -ALLIANCE PARTS 1.00 131.61 131.61
Subtotal for Job #DAMAGE: 877.35

Job #2 - Warranty

COMPLAINT: THE BULB SEAL ON THE REFRIGERATOR SLIDE IS HANGING DOWN.

CORRECTION: OPENED THE SLIDEOUT TO THE FRIDGE THEN GOT A LADDER TO GET UP TO THE BULB SEAL. PULLED OUT THE OLD SCREWS. PULLED THE BULB SEAL BACK ON TRACK AT THE BACK THEN CLIPED SEAL BACK ON AT THE FRONT. PUT SCREWS BACK IN TO HOLD THE BULB SEAL. ADDED SILICONE ON TOP OF THE BULB SEAL.

Labor Code	Description	Mechanic SAR	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Subtotal for Job #2:			0.00

Parts Total: 105.74
Labour Total: 640.00
Sublet Total: 0.00
Extras Total: 131.61
WORK ORDER TOTAL: 877.35

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 13 Mar 2023

W/O: 69960
Promised Date:
10 MAR 23



Customer #:
47910

