

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1447735
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC26NX157019
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT274RK
DALE L RANEY		DEALER RO #	69957
518 ILLINOIS ST		CLAIM START DATE	03/06/2023
Carmi, IL 62821		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/27/2022	WARRANTY EXPIRATION DATE	05/27/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-03-06 13:05:27 :: THE FRONT AND REAR SEAL ON THE SLIDE IS RIPPING front and rear slide room are tore and need new ones Will have to remove the front and rear seals on the slide room and install new ones				
	Model #	Dlr Sub Hrs	4.00	Sub Labor Amt	\$640.00
	Serial #	Appr Hrs	2.00	Appr Labor Amt	\$320.00
	Notes				

Labor

Line# 2	Operation Code	Operational Description			
	10-9-15-16-000172	Bumper - Frame & Chassis/Levelers, Underbelly/Repair or Replace/Structure			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-03-06 13:07:17 :: REAR BUMPPER IS A MESS THE RACK MESSED UP THE BUMPPER found bumper looks damaged need to pull off the cargo carryer and replace the bummpor with new Additional Note : bhoffman@americanrvcenter.com, 2023-03-06 13:07:46 :: we will have to weld a new one on				
	Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$160.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes				
	how the rack mess up the bumper?				
	I do not know how it got messed up that is how the customer said thats what happened				
	no seeing issue, the rack is not resting on the bumper				

Labor

Line# 3	Operation Code	Operational Description			
	30-98-01-00-000997	Bed Hinge - Interior/Beds, Mattress/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-03-06 13:19:54 :: THE BED HINDGE IS BROKEN the bed hinges were missing screws causing it to pop lose and not function right. installed new screws and tested function several time to make sure it worked the bed hinges were missing screws causing it to pop lose and not function right. installed new screws and tested function several time to make sure it worked				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes**Labor
Line# 4****Operation Code**

40-196-24-11-001297

Operational Description

Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-06 13:22:51 :: THE BLACK GREY AND FRESH TANKS ARE NOT READING RIGHT black and gray tanks are not reading right as the wires had come loose at board. reattached and ran water. filled tanks to full and then emptied and re did. got same results. re winterized took 2 gals black and gray tanks are not reading right as the wires had come loose at board. reattached and ran water. filled tanks to full and then emptied and re did. got same results. re winterized took 2 gals

Model #**Dlr Sub Hrs**

0.60

Sub Labor Amt \$96.00**Serial #****Appr Hrs**

0.30

Appr Labor Amt \$48.00**Notes**

attached the wiring
repaired

**Labor
Line# 5****Operation Code**

RC-026-01-00-004186

Operational Description

22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY
(INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread
Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-06 13:23:45 :: RECALL 22V243 LP QUICK CONNECT WENT DOWN TO CAMPER AND TOOK PICTURE, REMOVED QUICK DISCONNECT AND INSTALLED NEW ON, DID DROP TEST, ALL GOOD.

Model #**Dlr Sub Hrs**

0.30

Sub Labor Amt \$48.00**Serial #****Appr Hrs**

0.30

Appr Labor Amt \$48.00**Notes****Submitted**

Labor Amt	\$992.00
Parts & Freight	\$0.00
Total	\$992.00

Approved

Labor Amt	\$448.00
Parts & Freight	\$0.00
Total	\$448.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.