



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69929
Promised Date:
28 FEB 23

CUSTOMER WORK ORDER

WO #: 69929
Customer: 1000 - BASDEN'S
AMERICAN RV -
Tag:
Author: BH
Location: 0302 CHECK PREAUTH

Stock #: 10765
Stock Desc: 2022 TT COACHMEN
FREEDOM EXPRESS 287BHDS
Chassis #: 5ZT2FEUB8NW023545
Serial #: 5ZT2FEUB8NW023545
Mileage: 0
Licence:

Invoice #:
Date In: 24 FEB 23
Promised: 28 FEB 23
Date Sched:
Completed: 27 FEB 23
Warr. Date:

Job #1 - Warranty

COMPLAINT: BATHDOOR RUBS

CORRECTION: TOOK PICTURES OF DOOR RUBING DOOR FRAME. OPENED THE DOOR THEN REMOVED THE LATCH PLATE, PLASTIC DOOR MOLDING. REMOVED THE STAPLES THAT HOLD THE PANEL TO THE STUD. HAMMERED THE STUD BACK AND STAPLED PANEL TO STUD. REPLACED THE PLASTIC DOOR MOLDING ONTO THE DOOR FRAME AND STAPLED IN PLACE. SCREWED THE LATCH PLATE BACK ON AND CHECKED FOR CLEARANCE. DOOR SHUTS WITH EASE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00
Subtotal for Job #1:			64.00

Job #2 - Warranty

COMPLAINT: ENTERTAINMENT AREA ON THE BOTTOM THE WOOD IS DAMAGED

CORRECTION: TOOK PICTURE OF DAMAGED AREA UNDER THE ENTERTAINMENT CENTER. USED A BLACK PAINT MARKER TO TOUCHUP SPOT. BLENDED THE PAINT INTO PANEL

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Subtotal for Job #2:			32.00

Job #3 - Warranty

COMPLAINT: SLIDING BR DOOR IS HARD

CORRECTION: TRIED TO SLIDE BEDROOM DOOR BUT DOOR WOULD NOT SLIDE. REMOVED THE TRIM COVER ABOVE THE SLIDING DOOR. THEN ADJUSTED THE DOOR AT THE TOP WHERE THE ROLLER WHEELS ARE, TO PULL DOOR UP. NOTICED THE GLIDE TRACK AT THE FLOOR WAS BROKEN FROM TOO MUCH STRESS AGAINST IT FROM THE DOOR. REPLACE THE GLIDE TRACK WITH NEW. NOW THE SLIDE DOOR MOVES WITH EASE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	24.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	24.00

Parts

Part #	Description	Qty	Price	Total
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Customer #:
1000

Subtotal for Job #3: 52.50

Job #4 - Warranty

COMPLAINT: LIVING ROOM CLOSET DOOR DUBS

CAUSE: NOTICED DOOR RUBS AT THE TOP OF DOOR AND DOOR MOLDING.

CORRECTION: OPENED THE DOOR,THEN CHECKED FOR WERE IT WAS RUBING AT. PULLED THE DOOR MOLDING OFF AT THE TOP AND PULLED THE STAPLES OUT.THE TRIM AT THE TOP TO THE LEFT WAS TO LONG CAUSING IT TO PUSH THE DOOR MOLDING AGAINST THE DOOR. CUT THE TRIM SHORTER SO DOOR MOLDING SET FLUSH AGAINST THE STUD.STAPLED THE DOOR MOLDING BACK TO STUD. DOOR NOW SHUTS WITH EASE.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00

Subtotal for Job #4: 64.00

Job #5 - Warranty

COMPLAINT: CLIP BROKEN ON BEDROOM SLIDING DOOR LOCK.

CAUSE: `

CORRECTION: THE METAL BUTTON THAT IS ATTACHED TO THE STRAP TO HOLD DOOR IN PLACE CAME APART. TOOK PICTURES OF BUTTON,REMOVED OLD BUTTON THEN CRIMPED IN NEW BUTTON SO THAT THE DOOR STAYS SHUT WHEN TRAVELING.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	16.00

Subtotal for Job #5: 16.00

Job #6 - Warranty

COMPLAINT: LINO IN THE SLIDE ROOM IS A TRIP HAZZARD

CORRECTION: TOOK PICTURE IF THE FLOOR. PICKED LINO UP THEN CUT OFF EXTRA THAT WAS CAUSING IT TO STICK UP. THEN LAYED BOARDS ON THE EDGE ,THEN USED A HEAT GUN TO HELP THE FLOORING TO RELAX TO PREVENT A TRIP HAZARD.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	80.00

Subtotal for Job #6: 80.00

Parts Total: 4.50

Labour Total: 304.00

Sublet Total: 0.00

Extras Total: 0.00

WORK ORDER TOTAL: 308.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.



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