

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1438167
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEUB8NW023545
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET287BHDS-320
		DEALER RO #	69929
		CLAIM START DATE	02/24/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-101-02-00-001076 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-02-24 16:22:46 :: BATHDOOR RUBS TOOK PICTURES OF DOOR RUBING DOOR FRAME. OPENED THE DOOR THEN REMOVED THE LATCH PLATE, PLASTIC DOOR MOLDING. REMOVED THE STAPLES THAT HOLD THE PANEL TO THE STUD. HAMMERED THE STUD BACK AND STAPLED PANEL TO STUD. REPLACED THE PLASTIC DOOR MOLDING ONTO THE DOOR FRAME AND STAPLED IN PLACE. SCREWED THE LATCH PLATE BACK ON AND CHECKED FOR CLEARANCE. DOOR SHUTS WITH EASE.	Operational Description Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt Appr Labor Amt
		0.40 0.40	\$64.00 \$64.00

Notes

make door opening bigger

Labor

Line# 2	Operation Code 30-102-12-00-002691 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-02-24 16:24:19 :: ENTERTAINMENT AREA ON THE BOTTOM THE WOOD IS DAMAGED TOOK PICTURE OF DAMAGED AREA UNDER THE ENTERTAINMENT CENTER. USED A BLACK PAINT MARKER TO TOUCHUP SPOT. BLENDED THE PAINT INTO PANEL	Operational Description Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt Appr Labor Amt
		0.20 0.20	\$32.00 \$32.00

Notes

Labor

Line# 3	Operation Code 30-101-01-00-001078 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-02-24 16:25:25 :: SLIDING BR DOOR IS HARD TRIED TO SLIDE BEDROOM DOOR BUT DOOR WOULD NOT SLIDE. REMOVED THE TRIM COVER ABOVE THE SLIDING DOOR. THEN ADJUSTED THE DOOR AT THE TOP WERE THE ROLLER WHEELS ARE, TO PULL DOOR UP. NOTICED THE GLIDE TRACK AT THE FLOOR WAS BROKEN FROM TOO MUCH STRESS AGAINST IT FROM THE DOOR. REPLACE THE GLIDE TRACK WITH NEW. NOW THE SLIDE DOOR MOVES WITH EASE.	Operational Description Sliding, Pocket Door - Interior/Interior Doors/Replace/No Tread Code	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt Appr Labor Amt
		0.80 0.30	\$128.00 \$48.00

Notes

adjust sliding door = 0.20; R&R door guide = 0.30

Labor
Line# 4

Operation Code
30-101-02-00-001076

Operational Description
Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-24 16:26:55 :: LIVING ROOM CLOSET DOOR DUBS NOTICED DOOR RUBS AT THE TOP OF DOOR AND DOOR MOLDING. OPENED THE DOOR, THEN CHECKED FOR WHERE IT WAS RUBBING AT. PULLED THE DOOR MOLDING OFF AT THE TOP AND PULLED THE STAPLES OUT. THE TRIM AT THE TOP TO THE LEFT WAS TOO LONG CAUSING IT TO PUSH THE DOOR MOLDING AGAINST THE DOOR. CUT THE TRIM SHORTER SO DOOR MOLDING SET FLUSH AGAINST THE STUD. STAPLED THE DOOR MOLDING BACK TO STUD. DOOR NOW SHUTS WITH EASE.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$64.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$64.00

Notes

R&R door jamb and R&R trim and cut off end; resecure both

Labor
Line# 5

Operation Code
30-101-01-00-001080

Operational Description
Sliding, Pocket Door Strap - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-24 16:27:57 :: CLIP BROKEN ON BEDROOM SLIDING DOOR LOCK. THE METAL BUTTON THAT IS ATTACHED TO THE STRAP TO HOLD DOOR IN PLACE CAME APART. TOOK PICTURES OF BUTTON, REMOVED OLD BUTTON THEN CRIMPED IN NEW BUTTON SO THAT THE DOOR STAYS SHUT WHEN TRAVELING.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor
Line# 6

Operation Code
30-103-24-00-001125

Operational Description
Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-24 16:29:07 :: LINO IN THE SLIDE ROOM IS A TRIP HAZARD TOOK PICTURE OF THE FLOOR. PICKED LINO UP THEN CUT OFF EXTRA THAT WAS CAUSING IT TO STICK UP. THEN LAYED BOARDS ON THE EDGE, THEN USED A HEAT GUN TO HELP THE FLOORING TO RELAX TO PREVENT A TRIP HAZARD.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$80.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$80.00

Notes

Submitted

Labor Amt	\$384.00
Parts & Freight	\$0.00
Total	\$384.00

Approved

Labor Amt	\$304.00
Parts & Freight	\$0.00
Total	\$304.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.