



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69920

CUSTOMER WORK ORDER

WO #: 69920

Customer: 1000 - BASDENS
AMERICAN RV -

Tag:
Author: BH

Location: 0310 CHECK PARTS

Stock #: 11243

Stock Desc: 2023 TT COACHMEN
CATALINA SUMMIT SERIES 231MKS

Chassis #: 5ZT2CAMB6PU041011

Serial #: 5ZT2CAMB6PU041011

Mileage: 0

Licence:

Invoice #:

Date In: 23 FEB 23

Promised:

Date Sched:

Completed: 07 MAR 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: REAR WALL PAPER PEALING

CORRECTION: TOOK PICTURES OF PANELS AT THE REAR OF CAMPER. WAITING FOR WARRANTY. FOUND THE WALL PAPER PEELING INSIDE THE CABINETS, ABOVE THE WINDOW. PUT IN PO SHEET FOR NEW PANELS. UNBOX THE NEW PANEL TO MAKE SURE THEY WERE THE SAME COLOR. STARTED THE TEAR DOWN WITH REMOVING THE FOLD DOWN COUCH. THEN REMOVED THE BLINDS FROM THE 3 WINDOWS SO THE CABINETS DID NOT GET DAMAGED WHILE REMOVING CABINETS. REMOVED THE BOTTOM OF CABINET CAUSE IT HAD 12 VLOT RUNNING THRU THE CABINET AND PANEL. WHEN REMOVING THE SIDE TABLES FROM THE CORNERS FOUND OUT THE HAD TO CUT THE SCREWS FROM PANELING CAUSE THE SCREWS WERE DROVE IN FROM THE OUTSIDE IN. REMOVED THE TRIM THAT WAS ON FLOOR TO WALL. REMOVED THE WINDOW TRIM THAT HOLDS IN WINDOW. THEN STARTED TO REMOVE THE PANELING AND 12 VOLT WIRE FOR LIGHTS. FLIPPED NEW PANEL UPSIDE DOWN AND LAYED OLD PANEL ON TO FOR TEMPLATE. CUT OUT NEW PANELS. REMOVED STAPLES FROM TRIM AND STUDS SO PANELS WOULD FIT PROPER. PLACED IN A 2X2 STUD ON EACH CORNER SO NEW PANELING HAD SOMETHING TO STAPLE TO. PLACED IN THE LEFT PANEL SIDE FIRST WITH STAPLES THEN MOVED TO THE RIGHT SIDE. THE RIGHT SIDE HAD TO HAVE A HOLE IN IT FOR THE 12 VOLT WIRE FOR CABINET LIGHT. STAPLED IN THE RIGHT SIDE PANEL THEN TRIMED THE 2 PANELS WITH SEAM TAPE THAT MATCH COLOR. PUT THE WINDOW TRIM BACK IN WINDOW WITH SCREWS. THEN HUNG UP THE CABINET AND SCREWED INTO PLACE. FOLLOWED BY THE 12 VOLT LIGHTS BELOW CABINET. PUT SIDE TABLES BACK IN THE CORNERS AND SCREWED TO THE WALL AND FLOOR. PUT THE BLINDS BACK ON THE WALL ABOVE THE WINDOWS. STAPLED THE TRIM BACK TO THE FLOOR THAT WENT IN BETWEEN THE THE SIDE TABLES. SCREWED COUCH BACK TO THE SIDE TABLES AND TRIMMED THE BACK WALL AREA WITH SILICONE LIKE FACTORY DID. CLEANED UP MY MESS AS I WENT ALONG WITH PUTTING WALL BACK TOGETHER. TOOK PICTURES FROM TEAR DOWN TO REBUILD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	176.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	640.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	400.00

Parts

Part #	Description	Qty	Price	Total
F100176333	WALL BOARD	64.00	1.48	94.72
500627	CLEAR SIKASIL PLUS	1.00	16.84	16.84

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - WALL BOARD	0.00	0.00	0.00



Customer #: 1000



Subtotal for Job #1: 1,391.56

Job #2 - Warranty

COMPLAINT: BATH TO LIVING ROOM DOOR WONT SHUT

CAUSE: DOOR LATCH PLATE WAS TO HIGH FOR DOOR TO LATCH AND STAY SHUT.

CORRECTION: TOOK PICTURES OF THE ALIGNMENT OF DOOR NOT LATCHING THE PLATE. OPENED DOOR THEN REMOVED THE SCREWS HOLDING IN PLATE. CUT OUT THE HOLE BIGGER TO FIT THE DOOR LATCH. PUT LACTH PLATE BACK ON CHECKED FOR CLEARANCE AND FIT. DOOR SHUTS WITH NO PROBLEM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	48.00

Subtotal for Job #2: 48.00

Parts Total:	111.56
Labour Total:	1,328.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	1,439.56

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Mar 2023

W/O: 69920



Customer #: 1000

