



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69913
Promised Date:
28 FEB 23



Customer #:
1000



CUSTOMER WORK ORDER

WO #: 69913

Customer: 1000 - BASDEN'S
AMERICAN RV -

Tag:

Author: BH

Location: 0308 CHECK PREAUTH

Stock #: 10996

Stock Desc: 2023 TT COACHMEN
CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB2PU041638

Serial #: 5ZT2CASB2PU041638

Mileage: 0

Licence:

Invoice #:

Date In: 23 FEB 23

Promised: 28 FEB 23

Date Sched:

Completed: 07 MAR 23

Warr. Date:

Job #1 - Warranty

COMPLAINT: FRONT SLIDE SKI NOT INSTALLED RIGHT CAN SEE WOOD

CORRECTION: BROUGHT CAMPER INTO SERVICE BAY THEN PLUG UNIT IN. MOVED SLIDEROOM OUT TO INSPECT THE SKI. REMOVED SCREWS THEN THE SKI FROM SLIDEOUT. TOOK PICTURES OF PROGRESS. INSTALLED SKI AND TRIM WITH SCREWS FOR WATER TIGHT SEAL. TRIMED WITH SILICONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	80.00
Subtotal for Job #1:			80.00

Job #2 - Warranty

COMPLAINT: REAR DOOR OPENS BUT REALLY HARD TO CLOSE

CORRECTION: CHECKED THE DOOR OPEN AND CLOSE FUNCTION. ONLY THE THAT COULD BE FOUND WAS A RED CLIP AT THE TOP OF THE DOOR. REMOVED THAT RED CLIP DOOR SEEMS TO CLOSE BETTER WITH NO PROBLEM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Subtotal for Job #2:			32.00

Job #3 - Warranty

COMPLAINT: DOOR SIDE REAR CABINET WALL BOARD IS LOOSE

CORRECTION: OPENED THE DOOR TO THE REAR CABINET AND THE TOP SHELF AREA THE SEAM TAPE WAS NOT STUCK ON PROPER. LOOKED FOR TAPE THAT MATCH THE SAME COLOR AS THE WALL. THEN CUT 2 18 INCH STRIPS TO COVER OVER THE SECTION THAT WAS COMING OFF. PEELED AND STUCK THOSE STRIPS TO THE WALL. STRIPS MATCH PERFECTLY.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	32.00
Subtotal for Job #3:			32.00

Job #4 - Warranty

COMPLAINT: PANTRY DOOR RUBS ON THE BOTTOM



W/O: 69913
Promised Date:
28 FEB 23



CORRECTION: OPENED AND CLOSED PANTRY DOOR TOSEE HOW MUCH NEEDS TO BE TRIMED. OPENED DOOR THEN REMOVED THE SCREW AT THE LATCHING PLATE. THEN PULLED THE DOOR FRAME MOLDING OFF. KNOCK BAD THE STUD AND PUT A STEEL PLATE UNDER THE DOOR FRAME TO PROTECT THE FLOOR. TRIM THE BOTTOM STUD AN 1/8 INCH THEN CHECKED THE CLEARANCE OF DOOR BY SETTING IN THE FRAME MOLDING. HAVE CLEARANCE NOW. SILICONED THE BACKSIDE OF MOLDING THEN PUT THE LATCH PLATE BACK ON.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00
Subtotal for Job #4:			64.00

Job #5 - Warranty

COMPLAINT: LR TO BR DOOR RUBS WONT STAY SHUT

CORRECTION: CHECKED THE DOOR BY OPENING AND CLOSING THE DOOR TO FIND THE ISSUE. THE DOOR LATCH PLATE NEEDED TO BE MOVED OUTWARD. THE DOOR ITSELF NEEDED TO BE PUSHED OVER TO THE LATCH PLATE. PUT SOME BATTON IN THE DOOR FRAME TO PUSH THE DOOR OVER. REMOVED THE LATCH PLATE DRILLED OUT THE HOLE BIGGER TO HAVE MORE ROOM FOR THE LATCH PLATE. PUT LATCH PLATE BACK ON NOW DOOR SHUTS WITH EASE. TOOK PICTURES OF PROGRESS.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	64.00
Subtotal for Job #5:			64.00

Parts Total:	0.00
Labour Total:	272.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	272.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Mar 2023

Customer #:
1000

