

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1446653
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CASB2PU041638
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT271DBS-8
		DEALER RO #	69913
		CLAIM START DATE	03/04/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 10-13-01-00-000260	Operational Description Black or White Plastic Slide Out Skis - Frame & Chassis/Slide Out System/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-04 10:30:33 :: FRONT SLIDE SKI NOT INSTALLED RIGHT CAN SEE WOOD BROUGHT CAMPER INTO SERVICE BAY THEN PLUG UNIT IN. MOVED SLIDEROOM OUT TO INSPECT THE SKI. REMOVED SCREWS THEN THE SKI FROM SLIDEOUT. TOOK PICTURES OF PROGRESS. INSTALLED SKI AND TRIM WITH SCREWS FOR WATER TIGHT SEAL. TRIMED WITH SILICONE.		
	Model #	Dlr Sub Hrs 0.50 Sub Labor Amt \$80.00
	Serial #	Appr Hrs 0.50 Appr Labor Amt \$80.00

Notes

Labor

Line# 2	Operation Code 02-20-66-000664	Operational Description Entry Door - RV - Adjust/Exterior/Entry Doors
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-04 10:32:01 :: REAR DOOR OPENS BUT REALLY HARD TO CLOSE CHECKED THE DOOR OPEN AND CLOSE FUNCTION. ONLY THE THAT COULD BE FOUND WAS A RED CLIP AT THE TOP OF THE DOOR. REMOVED THAT RED CLIP DOOR SEEMS TO CLOSE BETTER WITH NO PROBLEM.		
	Model #	Dlr Sub Hrs 0.40 Sub Labor Amt \$64.00
	Serial #	Appr Hrs 0.20 Appr Labor Amt \$32.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME TO REMOVE THE CLIP AND TEST FUNCTION

Labor

Line# 3	Operation Code 24-30-102-002279	Operational Description Wall Panel - Repair/Interior/Panels, Ceilings, & Interior Moldings
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-04 10:32:56 :: DOOR SIDE REAR CABINET WALL BOARD IS LOOSE OPENED THE DOOR TO THE REAR CABINET AND THE TOP SHELF AREA THE SEAM TAPE WAS NOT STUCK ON PROPER. LOOKED FOR TAPE THAT MATCH THE SAME COLOR AS THE WALL. THEN CUT 2 18 INCH STRIPS TO COVER OVER THE SECTION THAT WAS COMING OFF. PEELED AND STUCK THOSE STRIPS TO THE WALL. STRIPS MATCH PERFECTLY.		
	Model #	Dlr Sub Hrs 0.40 Sub Labor Amt \$64.00
	Serial #	Appr Hrs 0.20 Appr Labor Amt \$32.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TYPICAL REPAIR TIME TO REPLACE SEEM TAPE

Labor
Line# 4

Operation Code Operational Description
02-30-101-001076 Hinged Passage Door - Adjust/Interior/Interior Doors

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-04 10:34:24 :: PANTRY DOOR RUBS ON THE BOTTOM OPENED AND CLOSED PANTRY DOOR TOSEE HOW MUCH NEEDS TO BE TRIMED. OPENED DOOR THEN REMOVED THE SCREW AT THE LATCHING PLATE. THEN PULLED THE DOOR FRAME MOLDING OFF. KNOCK BAD THE STUD AND PUT A STEEL PLATE UNDER THE DOOR FRAME TO PROTECT THE FLOOR. TRIM THE BOTTOM STUD AN 1/8 INCH THEN CHECKED THE CLEARANCE OF DOOR BY SETTING IN THE FRAME MOLDING. HAVE CLEARANCE NOW. SILICONED THE BACKSIDE OF MOLDING THEN PUT THE LATCH PLATE BACK ON.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$64.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$64.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code Operational Description
02-30-101-001076 Hinged Passage Door - Adjust/Interior/Interior Doors

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-04 10:35:40 :: LR TO BR DOOR RUBS WONT STAY SHUT CHECKED THE DOOR BY OPENING AND CLOSING THE DOOR TO FIND THE ISSUE. THE DOOR LATCH PLATE NEEDED TO BE MOVED OUTWARD. THE DOOR ITSELF NEEDED TO BE PUSHED OVER TO THE LATCH PLATE. PUT SOME BATTON IN THE DOOR FRAME TO PUSH THE DOOR OVER. REMOVED THE LATCH PLATE DRILLED OUT THE HOLE BIGGER TO HAVE MORE ROOM FOR THE LATCH PLATE. PUT LATCH PLATE BACK ON NOW DOOR SHUTS WITH EASE. TOOK PICTURES OF PROGRESS.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$64.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$64.00

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$336.00	Approved	Labor Amt	\$272.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$336.00		Total	\$272.00

DEALER DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.