



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 69912  
Promised Date:  
24 MAR 23

## CUSTOMER WORK ORDER

WO #: 69912

Customer: 1000 - BASDEN'S

AMERICAN RV -

Tag:

Author: BH

Location: 0330 BH TO CLOSE

Stock #: 11095

Stock Desc: 2022 TT COACHMEN

CATALINA 293QBCKLE

Chassis #: 5ZT2CAUBXNX025891

Serial #: 5ZT2CAUBXNX025891

Mileage: 0

Licence:

Invoice #:

Date In: 23 FEB 23

Promised: 31 MAR 23

Date Sched:

Completed: 30 MAR 23

Warr. Date:

### Job #1 - Warranty

COMPLAINT: GREY DUMP HANDLE REALLY HARD TO CLOSE

CAUSE: GREAY DUMP VALVE HARD TO OPEN AS I THE SEAL IS TORE CAUSING IT NOT TO CLOSE OR OPEN RIGHT

CORRECTION: GREAY DUMP VALVE HARD TO OPEN AS I THE SEAL IS TORE CAUSING IT NOT TO CLOSE OR OPEN RIGHT

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | RAB      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 32.00 |

#### Parts

| Part #  | Description                  | Qty  | Price | Total |
|---------|------------------------------|------|-------|-------|
| 11-0640 | 39225 2pk 1-1/2" ANONDA SEAL | 1.00 | 4.38  | 4.38  |
| 11-0632 | 1-1/2" ANONDA VALVE KIT      | 1.00 | 13.27 | 13.27 |

Subtotal for Job #1: 49.65

### Job #2 - Warranty

COMPLAINT: WALL BOARD TORN UNDER TV USE SEAM TAPE

CAUSE: WALL BOARD TORN UNDER TV UP FRONT IN SEVERAL SPOTS. NEEDS NEW WALL BOARD

CORRECTION: WALL BOARD TORN UNDER TV UP FRONT IN SEVERAL SPOTS. NEEDS NEW WALL BOARD

#### Labor

| Code | Description                 | Mechanic | Total |
|------|-----------------------------|----------|-------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | RAB      | 0.00  |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 48.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS      | 0.00  |

#### Parts

| Part #     | Description                                                                                        | Qty   | Price | Total |
|------------|----------------------------------------------------------------------------------------------------|-------|-------|-------|
| F100130702 | TAPE, SEAM VINYL 1" - 150' ROLL - GABLE LATTE MC 2020   WALLS IN SLIDES, BEHIND BED 2020/2021/2022 | 36.00 | 0.15  | 5.40  |



Customer #:  
1000





### Other Services

| Code                        | Description            | Qty  | Price  | Total         |
|-----------------------------|------------------------|------|--------|---------------|
| FRT                         | UPS FREIGHT - JOBS 2,7 | 1.00 | 149.50 | 149.50        |
| <b>Subtotal for Job #2:</b> |                        |      |        | <b>202.90</b> |

### Job #3 - Warranty

COMPLAINT: TABLE VERY UNSTABLE

CAUSE: TABLE LEGS UNSTABLE THE SCREWS FOR FEET WERE NOT TIGHT. TIGHTEN SCREWS DOWN

CORRECTION: GREASY DUMP VALVE HARD TO OPEN AS THE SEAL IS TORN CAUSING IT NOT TO CLOSE OR OPEN RIGHT

### Labor

| Code                        | Description                 | Mechanic | Total       |
|-----------------------------|-----------------------------|----------|-------------|
| Z990                        | MISC LABOUR CODE (EXTERNAL) | RAB      | 3.50        |
| <b>Subtotal for Job #3:</b> |                             |          | <b>3.50</b> |

### Job #4 - Warranty

COMPLAINT: STAPLE IN WALL EYE LEVEL ODS

CAUSE: STAPLE IN WALL AT EYE LEVEL R. REMOVED STAPLE

CORRECTION: STAPLE IN WALL AT EYE LEVEL R. REMOVED STAPLE

### Labor

| Code                        | Description                 | Mechanic | Total        |
|-----------------------------|-----------------------------|----------|--------------|
| Z990                        | MISC LABOUR CODE (EXTERNAL) | RAB      | 16.00        |
| <b>Subtotal for Job #4:</b> |                             |          | <b>16.00</b> |

### Job #5 - Warranty

COMPLAINT: LED LIGHT DOWN IN BUNK AREA

CAUSE: LED light in bunk room had fallen down as the lens was not put on right at factory. reinstalled lens

CORRECTION: LED light in bunk room had fallen down as the lens was not put on right at factory. reinstalled lens

### Labor

| Code                        | Description                 | Mechanic | Total        |
|-----------------------------|-----------------------------|----------|--------------|
| Z990                        | MISC LABOUR CODE (EXTERNAL) | RAB      | 16.00        |
| <b>Subtotal for Job #5:</b> |                             |          | <b>16.00</b> |

### Job #6 - Warranty

COMPLAINT: WALL PAPER IN BUNK ROOM REAR WALL

CAUSE: WALL PAPER IN BUNK ROOM LOOSE AND PEELING AWAY NEEDS NEW ONE

CORRECTION: WALL PAPER IN BUNK ROOM LOOSE AND PEELING AWAY NEEDS NEW ONE

### Labor

| Code                        | Description                 | Mechanic | Total         |
|-----------------------------|-----------------------------|----------|---------------|
| Z990                        | MISC LABOUR CODE (EXTERNAL) | ZMS      | 480.00        |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | RAB      | 0.00          |
| Z990                        | MISC LABOUR CODE (EXTERNAL) | ZMS      | 480.00        |
| <b>Subtotal for Job #6:</b> |                             |          | <b>960.00</b> |

### Job #7 - Warranty

COMPLAINT: BATHROOM DOOR RUBS



W/O: 69912  
Promised Date:  
31 MAR 23



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CAUSE: bathroom door was rubbing as strike plate was sticking out due to screws not being put in all the way. screwed down screws and tested door and it quit rubbing

CORRECTION: bathroom door was rubbing as strike plate was sticking out due to screws not being put in all the way. screwed down screws and tested door and it quit rubbing

| Labor Code | Description                 | Mechanic | Total |
|------------|-----------------------------|----------|-------|
| Z990       | MISC LABOUR CODE (EXTERNAL) | RAB      | 32.00 |

| Parts Part # | Description                                                                                                        | Qty   | Price | Total |
|--------------|--------------------------------------------------------------------------------------------------------------------|-------|-------|-------|
| F100130676   | VINYL BOARD, 3.6 X 4' X 8' GABLE<br>LATTE F4E MC 2020   PANELING,<br>WALLS IN SLIDES, BEHIND BED<br>2020/2021/2022 | 32.00 | 1.60  | 51.20 |

Subtotal for Job #7: 83.20

Parts Total: 74.25  
Labour Total: 1,107.50  
Sublet Total: 0.00  
Extras Total: 149.50  
**WORK ORDER TOTAL: 1,331.25**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 30 Mar 2023

