

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1452614
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUBXNX025891
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT293QBCKLE
		DEALER RO #	69912
		CLAIM START DATE	03/09/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 60-138-01-00-001521	Operational Description Termination Valve - 3" or 1.5" (Read Notes!!!) - Plumbing/Drainage System/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-09 11:48:44 :: GREY DUMP HANDLE REALLY HARD TO CLOSE GREAY DUMP VALVE HARD TO OPEN AS I THE SEAL IS TORE CAUSING IT NOT TO CLOSE OR OPEN RIGHT NEED TO REPLACE DUMP VALVE		
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$32.00
		Appr Labor Amt \$32.00

Notes

Labor

Line# 2	Operation Code 01-30-102-002279	Operational Description Wall Panel - Replace/Interior/Panels, Ceilings, & Interior Moldings
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-09 11:56:12 :: WALL BOARD TORN UNDER TV WALL BOARD TORN UNDER TV UP FRONT IN SEVERAL SPOTS. NEEDS NEW WALL BOARD WALL BOARD TORN UNDER TV UP FRONT IN SEVERAL SPOTS. NEEDS NEW WALL BOARD		
	Model #	Dlr Sub Hrs 3.00
	Serial #	Appr Hrs 0.30
		Sub Labor Amt \$480.00
		Appr Labor Amt \$48.00

Notes

EXCESSIVE AMOUNT REQUESTED. THIS CAN BE REPAIRED WITH SEAM TAPE. NO NEED TO REPLACE ENTIRE WALL PANEL

Labor

Line# 3	Operation Code 30-96-24-00-000969	Operational Description Folding Table Leg, each - Interior/Folding Leg/Repair/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-03-09 11:57:05 :: TABLE VERY UNSTABLE TABEL LEGS UNSTABLE THE SCREWS FOR FEET WER NOT TIGHT. TIGHTEN SCREWS DOWN		
	Model #	Dlr Sub Hrs 0.20
	Serial #	Appr Hrs 0.20
		Sub Labor Amt \$32.00
		Appr Labor Amt \$32.00

Notes

AUTHORIZED AS REQUESTED

Labor

Line# 4	Operation Code 01-30-102-002279	Operational Description Wall Panel - Replace/Interior/Panels, Ceilings, & Interior Moldings
Complaint, Cause, Correction		

Original Note : bhoffman@americanrvcenter.com, 2023-03-09 11:57:59 :: STAPLE IN WALL EYE LEVEL ODS
STABLE IN WALL AT EYE LEVEL R. REMOVED STAPLE STABLE IN WALL AT EYE LEVEL R. REMOVED STAPLE

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes
AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code	Operational Description
30-92-01-00-001163	Ceiling Fan Light Globe - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-09 11:58:47 :: LED LIGHT DOWN IN BUNK AREA
led light in bunk room had fallen down as the lens was not put on right at factory. reinstalled lens led light in
bunk room had fallen down as the lens was not put on right at factory. reinstalled lens

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$16.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$16.00

Notes

Labor
Line# 6

Operation Code	Operational Description
01-30-102-002279	Wall Panel - Replace/Interior/Panels, Ceilings, & Interior Moldings

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-09 11:59:57 :: WALL PAPER IN BUNK ROOM
REAR WALL WALL PAPER IN BUNK ROOM LOSE AND PEELING AWAY NEEDS NEW ONE WALL PAPER IN
BUNK ROOM LOSE AND PEELING AWAY NEEDS NEW ONE

Model #	Dlr Sub Hrs	6.00	Sub Labor Amt	\$960.00
Serial #	Appr Hrs	6.00	Appr Labor Amt	\$960.00

Notes
PENDING VENDOR REVIEW
ok thank you
VENDOR AUTHORIZED
VCB PATRICK INDUSTRIES PER SCOTT WARREN 6 HRS (EMAIL ATTACHED)

Labor
Line# 7

Operation Code	Operational Description
24-30-101-001076	Hinged Passage Door - Repair/Interior/Interior Doors

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-03-09 12:01:05 :: BATHROOM DOOR RUBS
bathroom door was rubbing as strike plate was sticking out due to screws not being put in all the way.
screwed down screws and tested door and it quit rubbing bathroom door was rubbing as strike plate was
sticking out due to screws not being put in all the way. screwed down screws and tested door and it quit
rubbing

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$1,568.00	Approved	Labor Amt	\$1,136.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,568.00		Total	\$1,136.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.