

RE: 11213 - 2022 TT RIVERSIDE RV INTREPID 135I Ser#: 59CCC1516NL005493, RO 69901

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 2/27/2023 12:57 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

So sorry Ben for the misunderstanding with the emails .

Your Auth # is 022723-7

Approved for 20 hrs

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Monday, February 27, 2023 1:41 PM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: Re: 11213 - 2022 TT RIVERSIDE RV INTREPID 135I Ser#: 59CCC1516NL005493, RO 69901

it is in the subject line

didn't know I was doing anything wrong

is there a different way you would like the preauth's sent in

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****Our phones system does not activate until 9 A.M. Central ****

I'm not yelling at you.our system only recognizes capitol letters.

From: Warranty @Riverside RV <warranty@goriversiderv.com>

Sent: Monday, February 27, 2023 12:25 PM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Subject: RE: 11213 - 2022 TT RIVERSIDE RV INTREPID 135I Ser#: 59CCC1516NL005493, RO 69901

Ok you did not include a preauth form so I have no unit info to submit

From: Ben Hoffman <bhoffman@americanrvcenter.com>
Sent: Monday, February 27, 2023 1:24 PM
To: Warranty @Riverside RV <warranty@goriversiderv.com>
Subject: Re: 11213 - 2022 TT RIVERSIDE RV INTREPID 135I Ser#: 59CCC1516NL005493, RO 69901

Yes
me and **Laura Kay** talked about this

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From: Warranty @Riverside RV <warranty@goriversiderv.com>
Sent: Monday, February 27, 2023 12:22 PM
To: Ben Hoffman <bhoffman@americanrvcenter.com>
Subject: RE: 11213 - 2022 TT RIVERSIDE RV INTREPID 135I Ser#: 59CCC1516NL005493, RO 69901

Hi Ben
Are submitting this for a preauth ?

From: Ben Hoffman <bhoffman@americanrvcenter.com>
Sent: Wednesday, February 22, 2023 12:16 PM
To: Warranty @Riverside RV <warranty@goriversiderv.com>
Subject: 11213 - 2022 TT RIVERSIDE RV INTREPID 135I Ser#: 59CCC1516NL005493, RO 69901

1. LOOK AT THE ROOF AND FOUND A LARGE GAP IN THE ROOF

- a. roof material has shrunk, letting water in
- b. will have to remove the a/c, skylight, 2 plumbing vents, vent lid, and antenna
- c. replace complete roof.
 - i. labor 20 hrs

WILL YOU BE PROVIDING THE PARTS TO INSTALL OR DO I NEED TO GET PARTS

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