



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69876
Promised Date:
22 FEB 23



CUSTOMER WORK ORDER

WO #: 69876

Customer: 43673 - KULENKAMP,
LARRY W. - 812-480-2129

Tag:

Author: BH

Location: DELIVERY 0225

Stock #: 11250

Stock Desc: 2023 TT COACHMEN
CATALINA 243RBSLE

Chassis #: 5ZT2CANB2PU041053

Serial #: 5ZT2CANB2PU041053

Mileage:

Licence:

Invoice #:

Date In: 20 FEB 23

Promised: 25 FEB 23

Date Sched:

Completed: 27 FEB 23

Warr. Date: 25 FEB 23

Job #FPDINTT - Internal

COMPLAINT: FINAL PDI ON NEW TRAVEL TRAILERS

CORRECTION: DID PDI AND EVERYTHING ON SHEET, CHECKED WATER SYSTEM
ELECTRICAL, TV, AWNING, ALL APPLIANCES, TIRES AND WHEELS, ROOF AND SEALS.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
DC-24	ADVANCE GROUP 24 DEEP CYCLE BATTERY	1.00	N/C	N/C
10-0578	90 DEGREE HOSE ELBOW	1.00	N/C	N/C
39562	39562 RV SEWER EXTENDER, 3.5IN CLEAR ADAPTER	1.00	N/C	N/C

Subtotal for Job #FPDINTT: 0.00

Job #SWAP - Internal

COMPLAINT: SWAP CUSTOMER'S HITCHWORK

CAUSE: SWAP HITCH

CORRECTION: SWAPPED HITCH BRACKETS. INSTALLED SWAY PLATE. INSTALLED HITCH

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
14-7309	SWAY CONTROL BALL/PLATE	1.00	N/C	N/C

Subtotal for Job #SWAP: 0.00

Job #1 - Internal

COMPLAINT: INSTALL CUSTOMER SUPPLIED TV IN THE LIVING ROOM. WE PROVIDE BRACKET

CORRECTION: got wallbot and downloaded to phone, found wood in wall, got tv out of box, got tv mount from store, measured side to side and top to bottom to center with fireplace, got screws to mount the tv mount, screwed in wall and leveled, screwed in all 8 screws, got bolts to mount tv to mount, set tv in place, made coax for tv antenna, ran tv channel scan, all good.

Labor

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Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
24-0121	TV Mount; Wall Mount; Extending Swivel Type; 0 To 10.5 Degree Tilt/ TV Swivels Up To	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

HAVE WASHBAY MAXX GUARD INSIDE AND OUT

Subtotal for Job #2: 0.00

Job #WALK - Internal

COMPLAINT: WALK THRU

CORRECTION: CHRIS DID WALK THUR

Estimated Amount: 180.00

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

Subtotal for Job #WALK: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CORRECTION: WINTERIZED UNIT DID EVERYTHING ON SHEET.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DGH	N/C
Z990	WINTERIZE UNIT	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C
09-0211	11563 SUBURBAN ANODE ROD	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #3 - Internal

COMPLAINT: THE STRAP ON THE BATTERY BOX IS UPSIDE DOWN

CORRECTION: TOOK 4 CCREWS OUT OF BOTTOM OF BOX AND TURNED STRAP AROUND AND INSTALLED BATTERY BOX BACK IN PLACE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #3: 0.00



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Job #4 - Warranty

COMPLAINT: ON THE BACK RACK THE HOLE IS NOT BIG ENOUGH FOR THE PIN

CORRECTION: DRILLED OUT HOLE WITH BIGGER BIT,FIT PIN ,ALL IS GOOD.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	48.00
Subtotal for Job #4:			48.00

Job #5 - Warranty

COMPLAINT: STRAP ON THE OFF DOOR SIDE REAR FROM THE FRAME TO THE J WRAP IS NOT CONNECTED

CORRECTION: BENT STRAP IN PLACE FOR SKIRT AND SCREWED TO STRAP.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	16.00
Subtotal for Job #5:			16.00

Job #6 - Warranty

COMPLAINT: BEDROOM DOOR WONT LATCH

CORRECTION: TOOK OFF CATCH AND CUT HOLE BIGGER IT WAS WAY OFF,INSTALLED CATCH AND ALL GOOD.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	16.00
Subtotal for Job #6:			16.00

Job #7 - Warranty

COMPLAINT: BATHROOM DOOR WONT LATCH

CORRECTION: MOVED CATCH SO DOOR WOULD CATCH.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	16.00
Subtotal for Job #7:			16.00

Job #8 - Warranty

COMPLAINT: SCREWS ON TRIM RING ON WATER HEATER ARE LOOSE

CORRECTION: TIGHTENED UP BOTH SCREWS.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	32.00
Subtotal for Job #8:			32.00

Job #9 - Warranty

COMPLAINT: NO TV CHANNELS

CORRECTION: took booster out of wall and checked ends,had to replace 2 coax ends,both came apart,took antanna off on roof to check wire and put bird dog chaser to find antanna wire,found wire was on cable side moved cables to right ends and made coax cable for jumper to splitter,put back in wall and secured plate,put antanna back together and dicored.got channels in all 3 locations.



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Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	192.00

Subtotal for Job #9: 192.00

Job #10 - Warranty

COMPLAINT: RIGHT REAR JACK CENTER ROD BENT

CORRECTION: TOOK OFF BOTH REAR JACKS AND INSTALLED SOME FROM UPSTAIRS SO THEY WOULD MATCH,HAD TO DRILL NEW HOLES TO MOUNT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	80.00

Other Services

Code	Description	Qty	Price	Total
PARTS	48810 SCISSOR JACK- SINGLE	1.00	53.84	53.84

Subtotal for Job #10: 133.84

Parts Total: 0.00
Labour Total: 400.00
Sublet Total: 0.00
Extras Total: 53.84
WORK ORDER TOTAL: 453.84

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Feb 2023

