



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69866
Promised Date: 31 MAR 23



Customer #: 1000



CUSTOMER WORK ORDER

WO #: 69866
Customer: 1000 - BASDEN'S
AMERICAN RV -
Tag:
Author: BH
Location: 0410 CHECK WORK

Stock #: 10738
Stock Desc: 2023 TT KEYSTONE
SPRINGDALE 2010BH
Chassis #: 4YDTSGH22PW102216
Serial #: 4YDTSGH22PW102216
Mileage: 0
Licence:

Invoice #:
Date In: 17 FEB 23
Promised: 31 MAR 23
Date Sched:
Completed: 31 MAR 23
Warr. Date:

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*70019 on 06 MAR 23
Estimate amount was 0.00
PDI - NEW TRAVEL TRAILER

CAUSE: PDINTT - PDI - NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from sales lot. Filled LP tank. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 50 psi. Spare tire at 75 psi. Checked roof and awning. Checked entrance doors and all compartment doors. Checked power cord. Checked all interior lights. Checked all electrical outlets and GFCI outlets. Checked converter output. Checked all USB outlets. Checked all cabinets and drawers. Applied all company decals. Checked all windows and blinds. Filled fresh water tank. Flushed antifreeze from water lines. Checked all water lines and faucets for leaks. Performed LP drop test and set LP pressure at 10 1/2 in.wc. Operated all appliances. Filled holding tanks and checked monitor panel. Checked TV antenna. Installed winterizing kit on water pump. Blew out all water lines and faucets. Water heater does not have a by-pass as it is tankless. Added antifreeze to all water lines and faucets. Poured antifreeze in all drain traps. Drained all holding tanks. Took pictures and recorded all serial numbers. Moved unit to washbay area.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C
Z991	MISC LABOUR CODE (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Internal

COMPLAINT: OFF DOOR SIDE OF THE UNIT IS BULGING OUT

CAUSE: OFF DOOR SIDE OF THE UNIT IS BULGING OUT.

CORRECTION: Took picture of off door side bulge.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C



Z990 MISCELLANEOUS REPAIR DKM N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: TOUNGE JACK WILL NOT LEVEL THE UNIT

CAUSE: TONGUE JACK WILL NOT LEVEL THE UNIT.

CORRECTION: Took picture of tongue jack at max extension.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #2:			0.00

Job #3 - Internal

COMPLAINT: WHEN UNIT IS LEVEL THE JACKS DONT TOUCH THE GROUND

CAUSE: WHEN UNIT IS LEVEL THE JACKS DON'T TOUCH THE GROUND.

CORRECTION: Took pictures of stab jacks not touching the ground when unit is level . Jacks are welded to frame.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: OFF DOOR SIDE FRONT COMPARTMENT WILL NOT SHUT ALL THE WAY

CAUSE: OFF DOOR SIDE FRONT COMPARTMENT WILL NOT SHUT ALL THE WAY.

CORRECTION: Compartment door not closing all the way. Adjuster both latches to allow compartment door to close and latch.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

COMPLAINT: AWNING WILL NOT GO ALL THE WAY IN

CAUSE: AWNING WILL NOT GO ALL THE WAY IN.

CORRECTION: Checked operation of awning. Took pictures of awning in closed position. Double awning rail strip is preventing from closing all the way in.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: BATHROOM DOOR RUBS WHEN OPENING

W/O: 69866
Promised Date:
31 MAR 23



Customer #:
1000





CAUSE: BATHROOM DOOR RUBS WHEN OPENING.

CORRECTION: Checked operation of bathroom door. Added screws to door jamb to secure to door frame.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	30.00
Subtotal for Job #6:			30.00

Job #7 - Internal

COMPLAINT: WALL PAPER IN THE LOWER BUNK THE WALL PANEL IS LOOSE

CAUSE: WALL PAPER IN THE LOWER BUNK, THE WALL PANEL IS LOOSE.

CORRECTION: Panels were not centered over the wall stud. One side of joint not touching wall stud.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #7:			0.00

Job #8 - Internal

COMPLAINT: THE SPARE TIRE IS NOT THE SAME SIZE AS THE REST OF THE TIRES

CAUSE: THE SPARE TIRE IS NOT THE SAME SIZE AS THE REST OF THE TIRES.

CORRECTION: Took pictures of size of both spare tire and tires on ground.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C
Subtotal for Job #8:			0.00

Job #9 - Warranty

COMPLAINT: BLACK TANK DUMP VALVE NOT CLOSING

CAUSE: BKACK DUMP VALVE NOT CLOSING.

CORRECTION: Checked black dump valve. Slide groove had pipe glue in it. Glue will not come out. Removed damaged black tank dump valve. Installed new dump valve and seals. Checked for leaks. OK.

Labor				
Code	Description		Mechanic	Total
Z990	MISCELLANEOUS REPAIR		DKM	90.00
Parts				
Part #	Description	Qty	Price	Total
24449	3" WASTE VALVE	1.00	14.50	14.50
Subtotal for Job #9:				104.50

Job #10 - Internal

COMPLAINT: TRAILER SAYS 75 PSI BUT THE TIRES SAY MAX 50

CAUSE: TRAILER SAYS 75 PSI BUT THE TIRES SAY MAX 50 PSI.

CORRECTION: Serial label says tire pressure 75 psi. Tires on unit says max pressure 50 psi.

Labor Code	Description	Mechanic	Total
------------	-------------	----------	-------



Z990	MISCELLANEOUS REPAIR		N/C
Z990	MISCELLANEOUS REPAIR	DKM	N/C

Subtotal for Job #10: 0.00

Job #11 - Internal

GO THUR UNIT AND FIND WARRANTY JOBS

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C

Subtotal for Job #11: 0.00

Job #12 - Warranty

COMPLAINT: SCRATCH IN WOOD PANEL ABOVE THE FRIDGE

CAUSE: there is a scartch aboe fridge marked with tape that needs fixed

CORRECTION: needs seam tape over it

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	RAB	32.00

Subtotal for Job #12: 32.00

Job #13 - Warranty

COMPLAINT: SCRATCH UNDER THER REAR BUNK

CAUSE: scratches under bunk need fixed

CORRECTION: needs seam tape over it

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	RAB	32.00

Subtotal for Job #13: 32.00

Job #14 - Warranty

COMPLAINT: TRIM BY REAR DOOR INSIDE LOOSE

CAUSE: trim by rear door has come lose from staples

CORRECTION: needs to be restapled back on

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	RAB	16.00

Subtotal for Job #14: 16.00

Job #15 - Warranty

COMPLAINT: SCRATCH IN PAINT ON REAR METAL BY SPRINGDALE LOGO

CAUSE: FOUND METAL DAMAGED WILL HAVE TO PULL BOTH SIDE CORNERS OFF PULL WINDOW OUT PULL METAL OFF AND INSTALL NEW METAL INSTALL WINDOW AND THE DECALS THAT COME WITH IT

CORRECTION: REMOVE CORNERS. REMOVE WINDOW. REMOVE DAMAGED SIDING. INSTALL NEW SIDING. PUT BACK WINDOWS AND CORNERS. PUT ON DECALS AND SILICONED.

W/O: 69866
Promised Date:
31 MAR 23



Customer #:
1000



W/O: 69866
Promised Date:
31 MAR 23



Customer #:
1000



Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BB	668.80
Z990	MISCELLANEOUS REPAIR	BB	51.20

Parts Part #	Description	Qty	Price	Total
696980	Diecut - 2023 - SG - Side/Rear - Springdale Legend	1.00	11.71	11.71
696981	Diecut - 2023 - SG - Side/Rear - Keystone RV Legend	1.00	4.37	4.37
273206	18" X 96" WHITE S-LOCK	1.00	28.93	28.93

Other Services Code	Description	Qty	Price	Total
FRT	UPS - METAL & DECALS	1.00	155.32	155.32

Subtotal for Job #15: 920.33

Parts Total: 59.51
Labour Total: 920.00
Sublet Total: 0.00
Extras Total: 155.32
WORK ORDER TOTAL: 1,134.83

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 07 Apr 2023

