



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 69807
Promised Date:
08 FEB 23



Customer #:
53294



CUSTOMER WORK ORDER

WO #: 69807 (Appointment Date: 07 FEB 2023 - Time: 11:00am)

Customer: 53294 - PLUNK, DANNIE J. -
270-977-0721

Tag:

Author: PH

Location: 0217 CHECK PRE-AUTH

Stock #: 10807

Stock Desc: 2022 TT FOREST RIVER

CHEROKEE GREY WOLF 25RRT

Chassis #: 4X4TCKA2XNK081028

Serial #: 4X4TCKA2XNK081028

Mileage: 0

Licence:

Invoice #: 387585

Date In: 07 FEB 23

Promised: 28 FEB 23

Date Sched:

Completed: 16 FEB 23

Warr. Date: 13 DEC 22

Job #1 - Warranty

COMPLAINT: REFRIDGERATOR NOT WORKING.

CORRECTION: FRIDGE IS WORKING WHEN PULLED INTO SERVICE BAY WILL LET IT SET ON SHORE POWER AS CUSTOMER DID. CHECKED THE CONVERTER FOR ANY LOOSE WIRES. ONLY FOUND A LOOSE GROUND, THE WIRE WAS FROM CONVERTER TO CHASSIS GROUND. TIGHTENED THE GROUND. REMOVED THE SCREWS FROM FRIDGE THEN PULLED FRIDGE OUT OF CABINET TO CHECK THE WIRES. TOOK PICTURES OF THE WIRES AND FOUND THE GROUND IN THE CENTER WAS NOT TIGHT AND WAS FALLING OUT, THIS WIRE WAS ON THE FRIDGE WIRING SIDE NOT THE WIRES FROM CONVERTER. AFTER CHECKING ALL WIRES TO FRIDGE THEN SET FRIDGE IN PLACE AND SCREWED BACK IN CABINET.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	84.80
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	75.20

Subtotal for Job #1: 160.00

Job #2 - Warranty

COMPLAINT: THERE IS A YELLOW PIECE OF PLASTIC THAT CAME OFF OF THE DINNING TABLE. THE DINING TABLE FELL DOWN ON CUSTOMERS LEGS WHILE CUSTOMER WAS SETTING AT THE TABLE. THE TABLE BARELY CATCHES THE LOCK

CAUSE: THE YELLOW KNOB GOES TO TABLE LATCH.

CORRECTION: PICKED TABLE UP FROM BETWEEN THE SEATS TURNED IT UPSIDE DOWN TO INSPECT THE PROBLEM. THE KNOB FELL OFF THE LATCH. GLUED THE KNOB BACK ON AND TESTED THE FOLD UP MECHANISM. ALL WORKS AS SHOULD. DONT THINK TABLE WAS LATCHED PROPER. TABLE FUNCTIONS AS IT SHOULD WHEN FOLDING AND LATCHING. FOLDED THE TABLE BACK UP AND PLACE BETWEEN THE SEATS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	48.00

Subtotal for Job #2: 48.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED



NUMBER OF GALLONS USED _____

CORRECTION: HOOKED UP DRAIN HOSE FOR BLACK AND GREY TANKS. DRAINED FRESH TANK IN TO BUCKET. LIFTED THE MASTER BED TO GET TO THE WATER HEATER AND TURN THE VALVES. WENT INTO BATHROOM AND OPEN THE ACCCES PANEL TO WATER PUMP. REMOVED THE CAP TO THE HOSE THEN PUT HOSE IN ANTIFREEZE. TURNED EACH FAUCET SUCH AS KITCHEN,BATHROOM,TOILET VALVE,OUTSIDE SHOWER,BATHROOM SHOWER AND DEPRESSED THE CITY WATER VALVE. LEFT THE FRESH TANK VALVE OPEN. AFTER EACH FAUCET HAD ANTI FREEZE RAN THRU TURNED OFF WATER PUMP AND PUT CAP BACK ON HOSE. 2 GALLONS OF ANTIFREEZE WAS USED.

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Parts Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #3 - Internal

COMPLAINT: CUSTOMER HAD A LOT OF TROUBLE GETTING THE COUPLER TO CLOSE ON THE BALL WHEN HE WAS HOOKING UP. HE ALSO HAD TROUBLE GETTING THE COUPLE TO COME OFF OF THE BALL WHEN UNHOOKING HERE. WRITER WENT OUT AND HELPED CUSTOMER GET TRAILER UNHOOKED.

CORRECTION: CHECKED THE COUPLER FOR ANY DAMAGE OR OBTRUCTIONS. FOUND NO ISSSES WITH HITCH COUPLER. SET A 2 5/16 BALL IN COUPLER FOR FUNCTION AND CLEARANCE. COUPLER WORKS GREAT. THERE IS GREESE IN COUPLER SO THERE SHOULD NO BE A PROBLEM. TOOK PICTURE OF COUPLER LATCHING AND UNLATCHING. NO FURTHER WORK NEEDED

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: CUSTOMER WOULD LIKE TO KNOW IF THE TV CAN BE SET TO PLAY SOUND THROUGH THE SAME SPEAKERS AS THE STEREO. CUSTOMER WAS TOLD THAT IT COULD BE DONE WITH AN HDMI CABLE. THERE IS AN HDMI CABLE HOOKED TO THE STEREO IF NEEDED.

CORRECTION: DISMOUNTED THE STEREO TO CHECK INPUT FUNCTIONS. PULLED TV OFF THE WALL TO CHECK OUTPUT OPTIONS FOR SOUND. TESTED THE RCA INPUT ON BACK OF TV BUT IT IS ONLY A INPUT FOR SOUND AND VIDEO. HAD TO SET THE TV TO ANTENNA SIGNAL SO I COULD HAVE SOUND TO TEST INPUTS AND OUTPUTS. WILL NEED A RCA TO HEADPHONE JACK CORD TO HAVE TV SOUND GO THRU THE STEREO. FOUND A HEADPHONE TO RCA CORD TESTED THIS CONNECTION AND IT WORKS. PUT IN PO FOR RCA CORD TO HEADPHONE JACK.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts Part #	Description	Qty	Price	Total
6458768	6' RCA TO 3.5MM CABLE	1.00	N/C	N/C

Subtotal for Job #4: 0.00

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Job #LP - External
COMPLAINT: FILL LP

CORRECTION: PULLED LP COVER OFF LP TANKS THEN DISCONNECTED THE LP LINES,
UNBOLTED THE TANKS. SET TANKS ON LP CART THEN WENT OUTSIDE TO LP FILL STATION.
FILLED LP TANKS TO 38 LBS. BROUGHT TANKS BACK IN SET ON TONGUE THEN BOLTED DOWN
AND ATTACHED THE LP LINES. PLACED COVER BACK ON. NOTED LP USAGE TO SIGN IN SHEET

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
LPG	LP GAS	8.00	N/C	N/C

Subtotal for Job #LP: 0.00

Parts Total: 0.00
Labour Total: 208.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 208.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited
to work performed. Consequential damages are not covered. All guaranteed work
must be completed in our service department.

Customer Signature : _____

Date: 16 Feb 2023

W/O: 69807
Promised Date:
28 FEB 23



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