

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1418506
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKA2XNK081028
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$160.00	SITE/WAREHOUSE	017 / 017C
OWNER INFORMATION		ITEM #	CKKT25RRT
DANNIE R PLUNK		DEALER RO #	69807
1102 N 2ND ST		CLAIM START DATE	02/08/2023
Central City, KY 42330		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	12/13/2022	WARRANTY EXPIRATION DATE	12/13/2023

Claim Line Details

Labor

Line#	Operation Code	Operational Description
1	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-02-08 16:11:19 :: REFRIDGERATOR NOT WORKING. FOUND LOOSE WIRE FRIDGE IS WORKING WHEN PULLED INTO SERVICE BAY WILL LET IT SET ON SHORE POWER AS CUSTOMER DID. CHECKED THE CONVERTER FOR ANY LOOSE WIRES. ONLY FOUND A LOOSE GROUND, THE WIRE WAS FROM CONVERTER TO CHASSIS GROUND. TIGHTENED THE GROUND. REMOVED THE SCREWS FROM FRIDGE THEN PULLED FRIDGE OUT OF CABINET TO CHECK THE WIRES. TOOK PICTURES OF THE WIRES AND FOUND THE GROUND IN THE CENTER WAS NOT TIGHT AND WAS FALLING OUT, THIS WIRE WAS ON THE FRIDGE WIRING SIDE NOT THE WIRES FROM CONVERTER. AFTER CHECKING ALL WIRES TO FRIDGE THEN SET FRIDGE IN PLACE AND SCERWED BACK IN CABINET.	
	Model #	Dlr Sub Hrs 1.00 Sub Labor Amt \$160.00
	Serial #	Appr Hrs 1.00 Appr Labor Amt \$160.00

Notes

Thank you for providing those photos and information! Please provide another photo showing the loose ground. Thank you!
your pics have been added thanks
Authorized as requested.

Thank you for providing those additional photos!

Labor

Line#	Operation Code	Operational Description
2	30-95-24-00-000963	Free Standing Dinette Table, Chair, Bar Stool - Interior/Dinette/Repair/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2023-02-08 16:12:47 :: THERE IS A YELLOW PIECE OF PLASTIC THAT CAME OFF OF THE DINNING TABLE. THE DINING TABLE FELL DOWN ON CUSTOMERS LEGS WHILE CUSTOMER WAS SETTING AT THE TABLE. THE TABLE BARELY CATCHES THE LOCK PICKED TABLE UP FROM BETWEEN THE SEATS TURNED IT UPSIDE DOWN TO INSPECT THE PROBLEM. THE KNOB FELL OFF THE LATCH. GLUED THE KNOB BACK ON AND TESTED THE FOLD UP MECHANISM. ALL WORKS AS SHOULD. DONT THINK TABLE WAS LATCHED PROPER. TABLE FUNCTIONS AS IT SHOULD WHEN FOLDING AND LATCHING. FOLDED THE TABLE BACK UP AND PLACE BETWEEN THE SEATS.	
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$48.00
	Serial #	Appr Hrs 0.30 Appr Labor Amt \$48.00

Notes

Authorized as requested.

Submitted	Labor Amt	\$208.00
	Parts & Freight	\$0.00
	Total	\$208.00

Approved	Labor Amt	\$208.00
	Parts & Freight	\$0.00
	Total	\$208.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	