

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 69807
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 53294 - DANNIE J. PLUNK
Address: 1102 N 2ND ST CENTRAL CITY, KY

42330

Phone: 270-977-0721

Stock Number: 10807 - 2022 CHEROKEE GREY WOLF 25RRT 4X4TCKA2XNK081028

VIN: 4X4TCKA2XNK081028 HIN: SER#: 4X4TCKA2XNK081028

Mileage: 0 Work Order Comp: 16 FEB 23

Auth. No: Dealer #:

Warr. Date: 13 DEC 22 Work Order Date: 07 FEB 23 Inv #: 387586

WO # Job # Description JOB INFORMATION

69807 1 REFRIDGERATOR NOT WORKING.
FRIDGE IS WORKING WHEN PULLED INTO SERVICE BAY WILL LET IT SET ON
SHORE POWER AS CUSTOMER DID. CHECKED THE CONVERTER FOR ANY LOOSE
WIRES. ONLY FOUND A LOOSE GROUND, THE WIRE WAS FROM CONVERTER TO
CHASSIS GROUND. TIGHTENED THE GROUND. REMOVED THE SCREWS FROM
FRIDGE THEN PULLED FRIDGE OUT OF CABINET TO CHECK THE WIRES. TOOK
PICTURES OF THE WIRES AND FOUND THE GROUND IN THE CENTER WAS NOT
TIGHT AND WAS FALLING OUT, THIS WIRE WAS ON THE FRIDGE WIRING
SIDE NOT THE WIRES FROM CONVERTER. AFTER CHECKING ALL WIRES TO
FRIDGE THEN SET FRIDGE IN PLACE AND SCERWED BACK IN CABINET.

69807 2 THERE IS A YELLOW PIECE OF PLASTIC THAT CAME OFF OF THE DINNING
TABLE. THE DINING TABLE FELL DOWN ON CUSTOMERS LEGS WHILE
CUSTOMER WAS SETTING AT THE TABLE. THE TABLE BARELY CATCHES THE
LOCK
THE YELLOW KNOB GOES TO TABLE LATCH.
PICKED TABLE UP FROM BETWEEN THE SEATS TURNED IT UPSIDE DOWN TO
INSPECT THE PROBLEM. THE KNOB FELL OFF THE LATCH. GLUED THE KNOB
BACK ON AND TESTED THE FOLD UP MECHANISM. ALL WORKS AS SHOULD.
DONT THINK TABLE WAS LATCHED PROPER. TABLE FUNCTIONS AS IT SHOULD
WHEN FOLDING AND LATCHING. FOLDED THE TABLE BACK UP AND PLACE
BETWEEN THE SEATS.

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.53	160.00	84.80

Claim : 69807

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      1    MISC LABOUR CODE (EXTERNAL)      0.47    160.00    75.20
Z990      2    MISC LABOUR CODE (EXTERNAL)      0.30    160.00    48.00

                        Parts Total:           0.00
                        Labour Total:          208.00
                        Sublet Total:           0.00
                        Extras Total:           0.00

                        >>>>> Claim Total:      208.00
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Customer Signature: _____

Date: _____