



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 69803
Promised Date:
28 FEB 23



Customer #:
1000



CUSTOMER WORK ORDER

WO #: 69803

Customer: 1000 - BASDEN'S
AMERICAN RV -

Tag:

Author: BH

Location: 0222 CHECK STATUS WITH
ZS

Stock #: 11116

Stock Desc: 2023 TT COACHMEN
CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB0PU041637

Serial #: 5ZT2CASB0PU041637

Mileage: 0

Licence:

Invoice #:

Date In: 06 FEB 23

Promised: 28 FEB 23

Date Sched:

Completed: 21 FEB 23

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: PDIED NEW TRAVEL TRAILER

CORRECTION: PDIED NEW TRAVEL TRAILER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: winterized unit took 2 gals to winterized had a outside spray port no outside shower

CORRECTION: winterized unit took 2 gals to winterized had a outside spray port no outside shower

Labor





Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	RAB	N/C
Z990	WINTERIZE UNIT	RAB	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: SEALANT ALL OVER HOOK UP COVER

CAUSE: ther was sealant all over hook up cover from factory. had scrap off and use adhesive remover to remove. removed all the sealnt on the cover

CORRECTION: ther was sealant all over hook up cover from factory. had scrap off and use adhesive remover to remove. removed all the sealnt on the cover

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	48.00

Subtotal for Job #1: 48.00

Job #2 - Warranty

COMPLAINT: CABINETS MISSING SCREWS IN THE HINDGES

CAUSE: CABNIETS WERE MISSING SCREWS FROM FACTORY THE HOLES WER NEVER EVEN DRILLED IN HINGES AND WAS ONLY BEING HELD BY ONE SCREW. THE ONE BY THE REAR BUNK AND THE OUTSIDE KITCHEN ONE NEEDED SCREWS. DRILLED HOLES AND INSATLLED SCREWS

CORRECTION: CABNIETS WERE MISSING SCREWS FROM FACTORY THE HOLES WER NEVER EVEN DRILLED IN HINGES AND WAS ONLY BEING HELD BY ONE SCREW. THE ONE BY THE REAR BUNK AND THE OUTSIDE KITCHEN ONE NEEDED SCREWS. DRILLED HOLES AND INSATLLED SCREWS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	32.00

Subtotal for Job #2: 32.00

Job #3 - Warranty

COMPLAINT: BATHROOM SHOWER NEEDS SEALED

CAUSE: bathroom shower surround needed sealed up espesially up top thre was huge open gap. sealed up shower surround and gap

CORRECTION: bathroom shower surround needed sealed up espesially up top thre was huge open gap. sealed up shower surround and gap

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	48.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	17.86	17.86

Subtotal for Job #3: 65.86





Job #4 - Warranty

COMPLAINT: CONVERTER DOOR JAMMED

CAUSE: CONVERTER DOOR WAS JAMED DUE TO SCREWS BEING PUT IN AT A ANGLE AND TO TIGHT. ADJUSTED SCREWS AND IT WORKED FINE

CORRECTION: CONVERTER DOOR WAS JAMED DUE TO SCREWS BEING PUT IN AT A ANGLE AND TO TIGHT. ADJUSTED SCREWS AND IT WORKED FINE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	32.00

Subtotal for Job #4: 32.00

Job #5 - Warranty

COMPLAINT: TEAR IN THE WOOD NEAR THE FRIDGE

CAUSE: replace stile

CORRECTION: pulled out fridge. removed screws from stile. removed stile. cut new stile to length. installed new stile. secured stile with screws. secured fridge. cleaned up mess.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	480.00

Parts

Part #	Description	Qty	Price	Total
F100285188	3" CABINET STILE	1.00	1.38	1.38

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	31.59	31.59

Subtotal for Job #5: 512.97

Job #6 - Warranty

COMPLAINT: EXCESS SEALANT ON ENTRY DOOR HANDLES ON BOTH DOORS

CAUSE: there was excess sealant from factory on entry door handles that needed cleaned up. had to scrape off and use adhesive remover to remove

CORRECTION: there was excess sealant from factory on entry door handles that needed cleaned up. had to scrape off and use adhesive remover to remove

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	32.00

Subtotal for Job #6: 32.00

Parts Total: 19.24
 Labour Total: 672.00
 Sublet Total: 0.00
 Extras Total: 31.59
WORK ORDER TOTAL: 722.83



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 21 Feb 2023

W/O: 69803
Promised Date:
28 FEB 23



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