

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 1424650
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CASB0PU041637
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 103 / 103
ITEM # CAT271DBS-8
DEALER RO # 69803
CLAIM START DATE 02/14/2023
CLAIM END DATE 01/01/1900

Labor rate: \$160.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
40-197-01-11-001325 30 or 50 Amp Shore Power Inlet - Electrical/110 Volt Exterior/Replace/
Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-14 12:09:28 :: SEALANT ALL OVER HOOK UP COVER ther was sealant all over hook up cover from factory. had scrap off and use adhesive remover to remove. removed all the sealnt on the cover ther was sealant all over hook up cover from factory. had scrap off and use adhesive remover to remove. removed all the sealnt on the cover

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes

Labor

Line# 2 Operation Code Operational Description
01-30-100-001035 Cabinet Door - Replace/Interior/Cabinetry

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-14 12:11:23 :: CABINETS MISSING SCREWS IN THE HINDGES CABNIETS WERE MISSING SCREWS FROM FACTORY THE HOLES WER NEVER EVEN DRILLED IN HINGES AND WAS ONLY BEING HELD BY ONE SCREW. THE ONE BY THE REAR BUNK AND THE OUTSIDE KITCHEN ONE NEEDED SCREWS. DRILLED HOLES AND INSATLLED SCREWS CABNIETS WERE MISSING SCREWS FROM FACTORY THE HOLES WER NEVER EVEN DRILLED IN HINGES AND WAS ONLY BEING HELD BY ONE SCREW. THE ONE BY THE REAR BUNK AND THE OUTSIDE KITCHEN ONE NEEDED SCREWS. DRILLED HOLES AND INSATLLED SCREWS

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Authorized as requested

Labor

Line# 3 Operation Code Operational Description
60-141-19-00-001596 Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-14 12:12:57 :: BATHROOM SHOWER NEEDS SEALED bathroom shower surround needed sealed up espesially up top thre was huge open gap. sealed up shower surround and gap bathroom shower surround needed sealed up espesially up top thre was huge open gap. sealed up shower surround and gap

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$48.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$48.00

Notes**Labor
Line# 4**

Operation Code **Operational Description**
30-92-01-00-001193 Vent Cover at Converter - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-02-14 12:14:10 :: CONVERTER DOOR JAMMED
CONVERTER DOOR WAS JAMED DUE TO SCREWS BEING PUT IN AT A ANGLE AND TO TIGHT. ADJUSTED
SCREWS AND IT WORKED FINE CONVERTER DOOR WAS JAMED DUE TO SCREWS BEING PUT IN AT A
ANGLE AND TO TIGHT. ADJUSTED SCREWS AND IT WORKED FINE

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes**Labor
Line# 5**

Operation Code **Operational Description**
01-30-100-001050 Cabinet Stiles - Replace/Interior/Cabinetry

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-02-14 12:15:32 :: TEAR IN THE WOOD NEAR THE
FRIDGE FOUND WOOD DAMAGED FROM INSTALL OF THE FRIDGE PULL UNIT IN HAVE TO PULL THE
FRIDGE OUT OF THE WAY AND TAKE THE OLD WOOD OUT AND INSTALL AND REINSTALL THE FRIDGE

Model #	Dlr Sub Hrs	3.00	Sub Labor Amt	\$480.00
Serial #	Appr Hrs	3.00	Appr Labor Amt	\$480.00

Notes

Authorized as requested

**Labor
Line# 6**

Operation Code **Operational Description**
23-533-17-15-001802 Door Handle, each - Bus Exterior/Door - Entry or Lift/Latch/Repair or Replace

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-02-14 12:16:30 :: EXCESS SEALANT ON ENTRY
DOOR HANDLES ON BOTH DOORS there was excess sealant from factory on entry door handles that
needed cleaned up. had to scrape off and use adhesive remover to remove there was excess sealant from
factory on entry door handles that needed cleaned up. had to scrape off and use adhesive remover to
remove

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$32.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$32.00

Notes

Authorized as requested

Submitted

Labor Amt	\$672.00
Parts & Freight	\$0.00
Total	\$672.00

Approved

Labor Amt	\$672.00
Parts & Freight	\$0.00
Total	\$672.00

**DEALER
SIGNATURE****DATE**

I certify that I have performed these repairs consistent with Forest
River Policies.

**CUSTOMER
SIGNATURE****DATE**

All repairs described have been inspected and are satisfactory.