



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69777
Promised Date:
28 FEB 23



Customer #:
1000



CUSTOMER WORK ORDER

WO #: 69777

Customer: 1000 - BASDEN'S
AMERICAN RV -

Tag:

Author: BJW

Location: 0228 BH TO CLOSE TODAY

Stock #: 10996

Stock Desc: 2023 TT COACHMEN
CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB2PU041638

Serial #: 5ZT2CASB2PU041638

Mileage: 0

Licence:

Invoice #:

Date In: 02 FEB 23

Promised: 28 FEB 23

Date Sched:

Completed: 28 FEB 23

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*69834 on 10 FEB 23

Estimate amount was 0.00

PDI - NEW TRAVEL TRAILER

CAUSE: PDIED NEW RAVEL TRAILER. THERE WERE SEVERAL JOBS WRITTEN UP FOR THINGS THAT NEEDED FIXED ALONG WITH WAITION ON PARTS. THERE WAS ALSO EXCESS SEALANT I REMOVED ON COMPARTMENT DOORS. UNIT IS DIRTY AND RECOMMEND IT GETS WASHED

CORRECTION: PDIED NEW RAVEL TRAILER. THERE WERE SEVERAL JOBS WRITTEN UP FOR THINGS THAT NEEDED FIXED ALONG WITH WAITION ON PARTS. THERE WAS ALSO EXCESS SEALANT I REMOVED ON COMPARTMENT DOORS. UNIT IS DIRTY AND RECOMMEND IT GETS WASHED

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C
Z991	MISC LABOUR CODE (INTERNAL)	RAB	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #WINTER - Internal

COMPLAINT: Transferred to BAS*69834 on 10 FEB 23

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: WINTERIZED NEW UNIT TOOK 2 GALS ONLY ONE OUTSIDE PORT

CORRECTION: WINTERIZED NEW UNIT TOOK 2 GALS ONLY ONE OUTSIDE PORT

Labor



W/O: 69777
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Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	RAB	N/C
Z990	WINTERIZE UNIT	RAB	N/C
Z990	WINTERIZE UNIT	RAB	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Warranty

COMPLAINT: SEALANT ALL OVER HOOK UP COVER

CAUSE: THERE WAS SEALANT FROM FACTORY ALL OVER HOOK UP COVER DOOR. SCRAPED OFF EXCESS AND HAD TO USE ADHSEIVE REMOVER TO REMOVE

CORRECTION: THERE WAS SEALANT FROM FACTORY ALL OVER HOOK UP COVER DOOR. SCRAPED OFF EXCESS AND HAD TO USE ADHSEIVE REMOVER TO REMOVE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	15.00

Subtotal for Job #1: 15.00

Job #2 - Warranty

COMPLAINT: LIVING ROOM LIGHT COVER MISSING

CAUSE: LIVING ROOM/KITCHEN MISSING LIGHT LENS ABOVE TABLE IN THE SLIDE OUT. IT IS A ROUND STYLE WITH PUSH BUTTON IN THE MIDDLE. NEED A NEW ONE

CORRECTION: LIVING ROOM/KITCHEN MISSING LIGHT LENS ABOVE TABLE IN THE SLIDE OUT. IT IS A ROUND STYLE WITH PUSH BUTTON IN THE MIDDLE. NEED A NEW ONE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	8.00

Parts

Part #	Description	Qty	Price	Total
C01297663	4.5 INCH LED LIGHT PUCK BASE WITH LENS WHITE PUSH BUTTON SWITCH 0016274CW-H	1.00	2.19	2.19

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LIGHT	1.00	15.86	15.86

Subtotal for Job #2: 26.05

Job #3 - Warranty

COMPLAINT: BATHROOM DOOR NEEDS ADJUSTED

CAUSE: BATHROOM DOOR ON NEW UNIT WOULDNT STAY LATCHED DUE TO STRIKE PLATE BEING TO FAR BACK REMOVED STRKING PLATE AND . ADDED SHIMS TO STRIKING PLATE TO FIX THE ISSUE. REINSTALLED STRIKING PLATE

CORRECTION: BATHROOM DOOR ON NEW UNIT WOULDNT STAY LATCHED DUE TO STRIKE PLATE BEING TO FAR BACK REMOVED STRKING PLATE AND . ADDED SHIMS TO STRIKING PLATE TO FIX THE ISSUE. REINSTALLED STRIKING PLATE

Labor

Code	Description	Mechanic	Total
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Z990 MISC LABOUR CODE (EXTERNAL) RAB 15.00

Subtotal for Job #3: 15.00

Job #4 - Warranty

COMPLAINT: CABINET HINGE IS MISSING SCREWS.

CAUSE: SEVERAL CABNIET DOOR HINGES WERE MISSING SCREW ON NEW UNUT OT HAD HOLES BUT NO SCREWS. THEY ONLY HAD ONE SCREW PER HINGE ATTACHING TO THE CABNIET DOOR. THE ONE BY THE REAR BUNK AND THE OUTSUDE CABNIET. i INSTALLED SCREWS TO FIX THE PROBLEM

CORRECTION: SEVERAL CABNIET DOOR HINGES WERE MISSING SCREW ON NEW UNUT OT HAD HOLES BUT NO SCREWS. THEY ONLY HAD ONE SCREW PER HINGE ATTACHING TO THE CABNIET DOOR. THE ONE BY THE REAR BUNK AND THE OUTSUDE CABNIET. i INSTALLED SCREWS TO FIX THE PROBLEM

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	30.00

Subtotal for Job #4: 30.00

Job #5 - Warranty

COMPLAINT: DOOR SIDE METAL HAS A SCRATCH. NEED TO ORDER NEW PIECE.

CAUSE: FRONT DOOR ON DOOR SIDE BT AWNING ARM HAS A SMALL SCRATCH FROM THE FACTORY ON IT. WILL NEED A NEW PIECE AND A DECAL FOR IT

CORRECTION: FRONT DOOR ON DOOR SIDE BT AWNING ARM HAS A SMALL SCRATCH FROM THE FACTORY ON IT. WILL NEED A NEW PIECE AND A DECAL FOR IT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BB	300.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	300.00

Parts

Part #	Description	Qty	Price	Total
F100336933	GRAPHIC, DC # 1 RH 202410 2023	1.00	20.76	20.76
F100336985	GRAPHIC, DC # 2 RH 202412 2023	1.00	1.87	1.87
F100134895	12" SILVER METAL X 167"	1.00	32.79	32.79

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DECALS	1.00	15.88	15.88
FRT	FREIGHT-METAL	1.00	488.62	488.62

Subtotal for Job #5: 1,309.92

Parts Total:	57.61
Labour Total:	818.00
Sublet Total:	0.00
Extras Total:	520.36
WORK ORDER TOTAL:	1,395.97

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Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Mar 2023

W/O: 69777
Promised Date:
28 FEB 23



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