

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1413972
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CASB2PU041638
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT271DBS-8
		DEALER RO #	69777
		CLAIM START DATE	02/06/2023
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 Operation Code Operational Description
 40-197-01-11-001325 30 or 50 Amp Shore Power Inlet - Electrical/110 Volt Exterior/Replace/
 Electrical

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-02-06 10:18:26 :: SEALANT ALL OVER HOOK UP COVER THERE WAS SEALANT FROM FACTORY ALL OVER HOOK UP COVER DOOR. SCRAPED OFF EXCESS AND HAD TO USE ADHSEIVE REMOVER TO REMOVE THERE WAS SEALANT FROM FACTORY ALL OVER HOOK UP COVER DOOR. SCRAPED OFF EXCESS AND HAD TO USE ADHSEIVE REMOVER TO REMOVE

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes
 excessive time requested per repair description

Labor

Line# 2 Operation Code Operational Description
 40-196-01-11-001274 Single Pancake Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-02-06 10:21:38 :: LIVING ROOM LIGHT COVER MISSING . LIVING ROOM/KITCHEN MISSING LIGHT LENS ABOVE TABLE IN THE SLIDE OUT. IT IS A ROUND STYLE WITH PUSH BUTTON IN THE MIDDLE. NEED A NEW ONE LIVING ROOM/KITCHEN MISSING LIGHT LENS ABOVE TABLE IN THE SLIDE OUT. IT IS A ROUND STYLE WITH PUSH BUTTON IN THE MIDDLE. NEED A NEW ONE

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.05	Appr Labor Amt	\$7.50

Notes
 excessive time requested per repair description

Labor

Line# 3 Operation Code Operational Description
 20-66-02-17-000672 Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-02-06 10:23:10 :: BATHROOM DOOR NEEDS ADJUSTED BATHROOM DOOR ON NEW UNIT WOULDNT STAY LATCHED DUE TO STRIKE PLATE BEING TO FAR BACK REMOVED STRKING PLATE AND . ADDED SHIMS TO STRIKING PLATE TO FIX THE ISSUE. REINSTALLED STRIKING PLATE BATHROOM DOOR ON NEW UNIT WOULDNT STAY LATCHED DUE TO STRIKE PLATE BEING TO FAR BACK REMOVED STRKING PLATE AND . ADDED SHIMS TO STRIKING PLATE TO FIX THE ISSUE. REINSTALLED STRIKING PLATE

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes
excessive time requested per repair description

Labor
Line# 4

Operation Code
24-30-100-001035

Operational Description
Cabinet Door - Repair/Interior/Cabinetry

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-02-06 10:24:09 :: CABINET HINGE IS MISSING SCREWS. SEVERAL CABNIET DOOR HINGES WERE MISSING SCREW ON NEW UNUT OT HAD HOLES BUT NO SCREWS. THEY ONLY HAD ONE SCREW PER HINGE ATTACHING TO THE CABNIET DOOR. THE ONE BY THE REAR BUNK AND THE OUTSUDE CABNIET. i INSTALLED SCREWS TO FIX THE PROBLEM SEVERAL CABNIET DOOR HINGES WERE MISSING SCREW ON NEW UNUT OT HAD HOLES BUT NO SCREWS. THEY ONLY HAD ONE SCREW PER HINGE ATTACHING TO THE CABNIET DOOR. THE ONE BY THE REAR BUNK AND THE OUTSUDE CABNIET. i INSTALLED SCREWS TO FIX THE PROBLEM

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Labor
Line# 5

Operation Code
20-58-01-00-000608

Operational Description
Metal - Aluminum Siding, each - Exterior/Metal, Aluminum Siding/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2023-02-06 10:29:24 :: DOOR SIDE METAL HAS A SCRATCH. NEED TO ORDER NEW PIECE. FRONT DOOR ON DOOR SIDE BT AWNING ARM HAS A SMALL SCRATCH FROM THE FACTORY ON IT. WILL NEED A NEW PIECE AND A DECAL FOR IT

Model #	Dlr Sub Hrs	5.00	Sub Labor Amt	\$750.00
Serial #	Appr Hrs	5.00	Appr Labor Amt	\$750.00

Notes

Submitted

Labor Amt	\$915.00
Parts & Freight	\$0.00
Total	\$915.00

Approved

Labor Amt	\$817.50
Parts & Freight	\$0.00
Total	\$817.50

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.