

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 69777
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 10996 - 2023 CATALINA SUMMIT SERIES 271DBS 5ZT2CASB2PU041638
VIN: 5ZT2CASB2PU041638 HIN: SER#: 5ZT2CASB2PU041638
Mileage: 0 Work Order Comp: 28 FEB 23
Auth. No: Dealer #:
Warr. Date: Work Order Date: 02 FEB 23 Inv #: 388235

WO # Job # Description JOB INFORMATION

69777 2 LIVING ROOM LIGHT COVER MISSING
LIVING ROOM/KITCHEN MISSING LIGHT LENS ABOVE TABLE IN THE SLIDE
OUT. IT IS A ROUND STYLE WITH PUSH BUTTON IN THE MIDDLE. NEED A
NEW ONE
LIVING ROOM/KITCHEN MISSING LIGHT LENS ABOVE TABLE IN THE SLIDE
OUT. IT IS A ROUND STYLE WITH PUSH BUTTON IN THE MIDDLE. NEED A
NEW ONE

69777 5 DOOR SIDE METAL HAS A SCRATCH. NEED TO ORDER NEW PIECE.
FRONT DOOR ON DOOR SIDE BT AWNING ARM HAS A SMALL SCRATCH FROM
THE FACTORY ON IT. WILL NEED A NEW PIECE AND A DECAL FOR IT
FRONT DOOR ON DOOR SIDE BT AWNING ARM HAS A SMALL SCRATCH FROM
THE FACTORY ON IT. WILL NEED A NEW PIECE AND A DECAL FOR IT

69777 1 SEALANT ALL OVER HOOK UP COVER
THERE WAS SEALANT FROM FACTORY ALL OVER HOOK UP COVER DOOR.
SCRAPED OFF EXCESS AND HAD TO USE ADHSEIVE REMOVER TO REMOVE
THERE WAS SEALANT FROM FACTORY ALL OVER HOOK UP COVER DOOR.
SCRAPED OFF EXCESS AND HAD TO USE ADHSEIVE REMOVER TO REMOVE

69777 3 BATHROOM DOOR NEEDS ADJUSTED
BATHROOM DOOR ON NEW UNIT WOULDNT STAY LATCHED DUE TO STRIKE
PLATE BEING TO FAR BACK REMOVED STRKING PLATE AND . ADDED SHIMS
TO STRIKING PLATE TO FIX THE ISSUE. REINSTALLED STRIKING PLATE
BATHROOM DOOR ON NEW UNIT WOULDNT STAY LATCHED DUE TO STRIKE
PLATE BEING TO FAR BACK REMOVED STRKING PLATE AND . ADDED SHIMS

Claim : 69777

 WO # Job # Description JOB INFORMATION

 TO STRIKING PLATE TO FIX THE ISSUE. REINSTALLED STRIKING PLATE

69777 4 CABINET HINGE IS MISSING SCREWS.
 SEVERAL CABNIET DOOR HINGES WERE MISSING SCREW ON NEW UNUT OT HAD HOLES BUT NO SCREWS. THEY ONLY HAD ONE SCREW PER HINGE ATTACHING TO THE CABNIET DOOR. THE ONE BY THE REAR BUNK AND THE OUTSUDE CABNIET. i INSTALLED SCREWS TO FIX THE PROBLEM
 SEVERAL CABNIET DOOR HINGES WERE MISSING SCREW ON NEW UNUT OT HAD HOLES BUT NO SCREWS. THEY ONLY HAD ONE SCREW PER HINGE ATTACHING TO THE CABNIET DOOR. THE ONE BY THE REAR BUNK AND THE OUTSUDE CABNIET. i INSTALLED SCREWS TO FIX THE PROBLEM

Part No	Job#	Description	PARTS	Qty	Price	Total
C01297663	2	4.5 INCH LED LIGHT PUCK BASE WITH		1.00	2.19	2.19
F100336933	5	GRAPHIC, DC # 1 RH 202410 2023		1.00	20.76	20.76
F100336985	5	GRAPHIC, DC # 2 RH 202412 2023		1.00	1.87	1.87
F100134895	5	12" SILVER METAL X 167"		1.00	32.79	32.79

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	150.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	150.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.05	160.00	8.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		2.00	150.00	300.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		0.00	150.00	0.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		1.00	150.00	150.00
Z990	5	MISC LABOUR CODE (EXTERNAL)		2.00	150.00	300.00
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.10	150.00	15.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.10	150.00	15.00
Z990	4	MISC LABOUR CODE (EXTERNAL)		0.20	150.00	30.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
FRT	2	UPS-LIGHT		1.00	15.86	15.86
FRT	5	UPS-DECALS		1.00	15.88	15.88
FRT	5	FREIGHT-METAL		1.00	488.62	488.62

Parts Total: 57.61
 Labour Total: 818.00
 Sublet Total: 0.00
 Extras Total: 520.36

>>>> Claim Total: 1,395.97

Customer Signature: _____

Date: _____