

# e-Authorization

2/8/20  
01:23:28

-Authorization number PA03357290 Reference no: 69737 Status: Approved Approved by steic Approved date 1/31/2023  
 -Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDTSGL29N3111744  
 600 E Baseline Rd  
 Evansville, IN 47725

Item	Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2300118A	Entrance Door - I-	0.00	0.30	0.20		1	0.20	Complaint: ENTRY DOOR WONT SHUT ENTRY DOOR WONT SHUT. Cause: ENTRY DOOR WONT SHUT. Correction: Checked operation of entry door. Striker plate will not adjust out far enough for door to latch on it. Removed striker plate. Filed door frame material to allow latch late to move farther out so that door latch can grab it. Door has a slight bow outin it at latch. Straightened door and remounted latch plate on door jamb frame. Checked operation again. Door now latches closed.
2	3100309B	Base Cabinets - S	0.00	8.00	15.30		1	0.50	Complaint: BRING UNIT IN AND FIND WHERE ALL THE PAPER IS COMING LOOSE AND MARK IT WITH BLUE TAPE Cause: BRING UNIT IN AND FIND WHERE ALL THE PAPER IS COMING LOOSE AND MARK IT WITH BLUE TAPE ON WOOD CABINET FRAMES. Checked all wood in unit. Found peeling of cabinet frames on the majority of cabinet fronts. Placed blue tape to mark all locations. Measured all damaged cabinet frames. 1/27/2023: Turned in parts request for material to cover all damaged frame pieces. Correction: THERE IS 45 FOOT THAT NEEDS TO BE REPAIRED PLEASE ADJUST TIME ACCORDINGLY WILL HAVE TO PEEL OFF OLD SAND IT DOWN CLEAN REPLY NEW PAPER AND MAKE LOOK GOOD

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15.50

- paper claims only use one pre-authorization number per warranty claim for  
 - please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

KRV - Our laminate stile supplier has released a video showing how the stile repairs can be performed. Please review and if you have any questions please let us know.  
 GENESIS REPAIR VIDEO  
<https://www.youtube.com/watch?v=WGc0lfnTtZY>  
 KRV - VCB