

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1397416
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB5NX025377
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$150.00	ITEM #	ACAT283RKSLE
OWNER INFORMATION		DEALER RO #	69713
JOSEPH G LASHLEY		CLAIM START DATE	01/23/2023
6822 E HWY 62		CLAIM END DATE	01/01/1900
Tennyson, IN 47637			
USA			
Retail Date of Purchase	05/12/2022	WARRANTY EXPIRATION DATE	05/12/2023

Claim Line Details

Labor

Line# 1	Operation Code RC-026-01-00-004186	Operational Description 22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-01-23 12:05:50 :: RECALL 22V243 LP QUICK CONNECT TOOK PICS OF QUICK CONNECT,REPLACED QUICK CONNECT AND TESTED FOR LEAKS.	
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$45.00
	Serial #	Appr Hrs 0.00 Appr Labor Amt \$0.00
	Notes DUPLICATE CLAIM TO 1343172 THIS RECALL WAS ALREADY COMPLETED. DUPLICATE CLAIM TO 1343172.	

Labor

Line# 2	Operation Code 70-223-01-00-001934	Operational Description Knob(s) - Appliances/Range, Oven (Furrion)/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-01-23 12:06:55 :: THE OVEN KNOB FOR THE IGNITER DOESN'T WORK. CUSTOMER HAS TO REMOVE THE KNOB AND USE A PAIR OF PLIERS TO GET IT TO TURN took stove apart to get model and serial numbers, put back together, needs new knob metal piece is missing in knob to hold knob on to turn. filled out parts sheet gave to ben.	
	Model # CF-RV17-D	Dlr Sub Hrs 0.20 Sub Labor Amt \$30.00
	Serial # RV003210617930	Appr Hrs 0.10 Appr Labor Amt \$15.00
	Notes THE ENTIRE STOVE WILL NEED TO BE REPLACED AS PARTS ARE NO LONGER AVAILABLE. PLEASE RESUBMIT FOR ENTIRE UNIT. GREAT THANKS Checked with parts they state that the knob can be ordered.	

Labor

Line# 3	Operation Code 02-20-66-000664	Operational Description Entry Door - RV - Adjust/Exterior/Entry Doors
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2023-01-23 12:09:58 :: INTERMITTANTLY, CUSTOMER LOOKS OUT IN HER DRIVEWAY AND NOTICES THAT THE MAIN ENTRY DOOR OF THE CAMPER HAS CAME OPEN FROM TIME TO TIME. MANY TIMES, SHE FINDS THAT THE ASSIST HANDLE IS ALL THAT IS HOLDING THE DOOR CLOSED. ADJUSTED DOOR CATCH,SO DOOR LATCH WOULD CATCH.	

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes
 AUTHORIZED AS REQUESTED

Labor
Line# 4

Operation Code	Operational Description
70-457-01-11-003239	Greystone Range - Appliances/Range (Greystone)/Replace/Electrical

Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2023-04-11 08:27:16 :: REPLACE THE RANGE DUE TO THE
 KNOBS NOT BEING AVAILABLE REPLACE RANGE

Model #	CF-RV17-D	Dlr Sub Hrs	1.00	Sub Labor Amt	\$150.00
Serial #	RV003210617930	Appr Hrs	0.50	Appr Labor Amt	\$75.00

Notes
 PENDING VENDOR REVIEW
 adjusted to flat rate to r/r range

Submitted	Labor Amt	\$255.00	Approved	Labor Amt	\$120.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$255.00		Total	\$120.00

DEALER **DATE**

SIGNATURE
 I certify that I have performed these repairs consistent with Forest
 River Policies.

CUSTOMER **DATE**

SIGNATURE
 All repairs described have been inspected and are satisfactory.