

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
 600 E. Baseline Rd.
 Evansville, IN
 US
 47725
 812-867-5200

WARRANTY CLAIM # 69713
 MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
 Customer: 8347 - JOSEPH G. LASHLEY
 Address: 6822 E. HWY 62 TENNYSON, IN

47637

Phone: 812-549-5040

Stock Number: 11087 - 2022 CATALINA 283RKSLE 5ZT2CATB5NX025377

VIN: 5ZT2CATB5NX025377 HIN: SER#: 5ZT2CATB5NX025377

Mileage: 0 Work Order Comp: 18 APR 23

Auth. No: Dealer #:

Warr. Date: 12 MAY 22 Work Order Date: 23 JAN 23 Inv #: 389948

WO # Job # Description JOB INFORMATION

69713 2 THE OVEN KNOB FOR THE IGNITER DOESN'T WORK. CUSTOMER HAS TO REMOVE THE KNOB AND USE A PAIR OF PLIERS TO GET IT TO TURN took stove apart to get model and serial numbers, put back together, needs new knob metal piece is missing in knob to hold knob on to turn. filled out parts sheet gave to ben. NOTE: INCORRECT KNOB CAME IN TWICE. AFTER 2ND TIME INCORRECT, BW GOT CORRECT KNOB FROM LOT UNIT WITH VIN# 5ZT2CAXB4PX027263 AND THEN REORDERED CORRECT KNOB.

69713 3 INTERMITTANTLY, CUSTOMER LOOKS OUT IN HER DRIVEWAY AND NOTICES THAT THE MAIN ENTRY DOOR OF THE CAMPER HAS CAME OPEN FROM TIME TO TIME. MANY TIMES, SHE FINDS THAT THE ASSIST HANDLE IS ALL THAT IS HOLDING THE DOOR CLOSED. ADJUSTED DOOR CATCH, SO DOOR LATCH WOULD CATCH.

69713 4 REPLACE THE RANGE DUE TO THE KNOBS NOT BEING AVAILABLE

Part No	Job#	Description	PARTS	Qty	Price	Total
F100307857	2	KNOB, IGNITER FOR CF-RV17/CF-RV21		1.00	13.10	13.10
F100364894	2	OVEN KNOB FOR CF-RV17/CF-RV21		1.00	13.10	13.10

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	150.00	0.00

Claim : 69713

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*****
Lab Code  Job#  Description              LABOUR              Hrs      Rate      Total
*****
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.10    150.00    15.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00    150.00     0.00
Z990      2   MISC LABOUR CODE (EXTERNAL)      0.00    160.00     0.00
Z990      3   MISC LABOUR CODE (EXTERNAL)      0.20    150.00    30.00
Z990      4   MISC LABOUR CODE (EXTERNAL)      0.50    160.00    80.00

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Excode    Job#  Description              EXTRAS              Qty      Price     Total
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FRT       2   FREIGHT                  1.00     15.84    15.84

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Parts Total:      26.20
Labour Total:     125.00
Sublet Total:      0.00
Extras Total:     15.84

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>>>> Claim Total: 167.04

Customer Signature: _____

Date: _____