



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 69683

CUSTOMER WORK ORDER

WO #: 69683 (Appointment Date: 16 JAN 2023 - Time: 07:00am)

Customer: 28814 - MCCUTCHAN,
KEITH - 812-449-1976

Tag:

Author: PH

Location: 0126 CHECK WORK

Stock #:

Stock Desc: 2022 5W ALLIANCE RV
PARADIGM 390MP

Chassis #:

Serial #: 7M5FP422XNB200659

Mileage:

Licence:

Invoice #:

Date In: 16 JAN 23

Promised:

Date Sched:

Completed: 20 JAN 23

Warr. Date:

Job #1 - External

Transferred to BAS*69698 on 17 JAN 23

Estimate amount was 0.00

FOREVER WARRANTY INSPECTION

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: FITTINGS UNDER SINK LOOSE IN BATHROOM

CAUSE: CHECK FITTING UNDER SINK ALL ARE HAND TIGHT,

CORRECTION: CHECK FITTING UNDER SINK ALL ARE HAND TIGHT, TEST FOR LEAKS (WATER/
ANTIFREEZE), AND FOUND CONE SEALS LEAKING IN FITTINGS, GET NEW SEALS FROM PARTS
INSTALL AND RETEST FOR LEAKS

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	30.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	2.00	0.99	1.98

Subtotal for Job #2: 31.98

Job #3 - Warranty

COMPLAINT: SCREWS HAVE COME OUT OF THE BACK WALL.

CORRECTION: READ INSTRUCTIONS THAT WAS PROVIDED FROM FACTORY ON HOW THEY
WANT BACK WALL SECURE. PUT IN PO SHEET FOR SCREWS AND L BRACKETS FROM
HARDWARE STORE AS WARRANTY PAPER STATES. STARTED AT THE REAR LEFT SIDE THEN THE
RIGHT SIDE. REMOVED THE SCREWS, MARKER LIGHTS, TRIM AND SEALS ON LOWER PANEL
THAT ATTACHES TO THE BACK WALL. TOOK PICTURES OF PROCESS FOR WARRANTY.
FOLLOWED AS THE INSTRUCTIONS STATED. USED L BRACKETS AND SCREWS TO DRAW THE
WALL BACK IN PLACE. DRILLED HOLES AND SCREWED IN BODY AS INSTRUCTIONS MENTIONED.



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PLACED THE LOWER PANEL BACK IN PLACE WITH SCREWS, TRIM, SEALS AND NEW SILICONE. REMOUNTED THE MARKER LIGHTS AND TESTED. WENT TO THE INSIDE AND REMOVED THE COUCH TO HAVE THE ROOM TO FIX THE INTERIOR WALL WITH RIVITS AS INSTRUCTIONS STATED. AFTER MOVING THE COUCH OUT OF THE WAY NOTICED THE BLACK ANGLE TRIM THAT HOLDS WALL TO FLOOR WAS MISSING SCREWS FROM THE WALL SECTION. THE FLOOR STILL HAD SCREWS, BUT WAS LOOSE. DRILLED AND RIVIT THE BLACK ANGLE TO WALL AS REQUIRED. SET COUCH IN PLACE THEN SCREWED BACK TO FLOOR.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	300.00

Subtotal for Job #3: 600.00

Job #4 - Warranty

COMPLAINT: REPLACE CENTER AC, CUSTOMER HAS THE AC. WE DID NOT DIAGNOSE, ALLIANCE SENT NEW AC TO HIM

CORRECTION: GOT A SKYJACK LIFT TO GET UP TO THE A/C COVER. TOOK A PICTURE OF THE A/C MODEL AND SERIAL NUMBER TO CONFIRM IT IS THE CORRECT A/C. GOT A LADDER TO REACH UP TO INSIDE A/C PANEL TO REMOVE SCREWS AND HARWARE. THEN WENT BACK UP ON THE ROOF TO PULL A/C UNIT AND PUT ON LIFT. SET OLD A/C ON THE SKID THAT THE NEW A/C CAME ON. LIFTED NEW A/C ON TO THE LIFT AND SET IN PLACE. WENT BACK INSIDE OF CAMPER TO BOLT IN HARDWARE AND ELECTRICAL. PUT ON NEW COVER THAT WAS SUPPLIED. CLEANED UP THE MESS. LEFT THE INSTRUCTIONS WITH CUSTOMER. TURNED ON A/C AND LET IT RUN FOR 20 MINS. THEN TURNED A/C OFF. TOOK PICTURES OF THE PROCESS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	187.50
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.50

Subtotal for Job #4: 225.00

Job #5 - Internal

COMPLAINT: FRONT JACKS ARE DROPPING WHEN ACTIVATING

CORRECTION: BATTERIES LOW VOTAGE, MOVE UNIT OUT TO LOT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CAN SEE DAYLIGHT BETWEEN THE STEPS AND WALL ABOVE THE COMPARTMENT DOOR.

CORRECTION: TOOK PICTURES AS REQUESTED BY BEN FOR WARRANTY. BEN ASKED TO TECH TO TIGHTEN THE BOLTS THAT HOLD WALL TO FLOOR. BOLTS WERE TIGHTENED THEN BEN AGREED TO TRIM FLOOR AND WALL WITH BLACK SILICONE. TAPED OFF WALL AND FLOOR TO APPLY BLACK SILICONE. TOOK PICTURES IF PROGRESS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	105.00

Subtotal for Job #6: 105.00

Job #7 - Internal

COMPLAINT: LOAD TEST BATTERY S

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CORRECTION: went to the front cargo door found 3 batteries. removed the covers and cable connections to the batteries. tested each battery and printed out a statement on each battery. when placing battery cables back on made sure the cables were tight. then put battery covers back on and closed the cargo door. each battey tested good with good cca.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #7: 0.00

Parts Total: 1.98
Labour Total: 960.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 961.98

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 20 Jan 2023

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