

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 69683
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 28814 - KEITH MCCUTCHAN
Address: 6800 NATION ROAD MR. VERNON, IN

47620

Phone: 812-449-1976

Stock Number: 2022 PARADIGM 390MP

VIN:

HIN:

SER#: 7M5FP422XNB200659

Mileage:

Work Order Comp: 20 JAN 23

Auth. No:

Dealer #:

Warr. Date:

Work Order Date: 16 JAN 23

Inv #: 386949

WO # Job # Description JOB INFORMATION

69683	2	FITTINGS UNDER SINK LOOSE IN BATHROOM CHECK FITTING UNDER SINK ALL ARE HAND TIGHT, CHECK FITTING UNDER SINK ALL ARE HAND TIGHT, TEST FOR LEAKS (WATER/ ANTIFREEZE), AND FOUND CONE SEALS LEAKING IN FITTINGS, GET NEW SEALS FROM PARTS INSTALL AND RETEST FOR LEAKS	
69683	3	SCREWS HAVE COME OUT OF THE BACK WALL. READ INSTRUCTIONS THAT WAS PROVIDED FROM FACTORY ON HOW THEY WANT BACK WALL SECURE. PUT IN PO SHEET FOR SCREWS AND L BRACKETS FROM HARDWARE STORE AS WARRANTY PAPER STATES. STARTED AT THE REAR LEFT SIDE THEN THE RIGHT SIDE. REMOVED THE SCREWS, MARKER LIGHTS, TRIM AND SEALS ON LOWER PANEL THAT ATTACHES TO THE BACK WALL. TOOK PICTURES OF PROCESS FOR WARRANTY. FOLLOWED AS THE INSTRUCTIONS STATED. USED L BRACKETS AND SCREWS TO DRAW THE WALL BACK IN PLACE. DRILLED HOLES AND SCREWED IN BODY AS INSTRUCTIONS MENTIONED. PLACED THE LOWER PANEL BACK IN PLACE WITH SCREWS, TRIM, SEALS AND NEW SILICONE. REMOUNTED THE MARKER LIGHTS AND TESTED. WENT TO THE INSIDE AND REMOVED THE COUCH TO HAVE THE ROOM TO FIX THE INTERIOR WALL WITH RIVITS AS INSTRUCTIONS STATED. AFTER MOVING THE COUCH OUT OF THE WAY NOTICED THE BLACK ANGLE TRIM THAT HOLDS WALL TO FLOOR WAS MISSING SCREWS FROM THE WALL SECTION. THE FLOOR STILL HAD SCREWS, BUT WAS LOOSE. DRILLED AND RIVIT THE BLACK ANGLE TO WALL AS REQUIRED. SET COUCH IN PLACE THEN SCREWED BACK TO FLOOR.	
69683	4	REPLACE CENTER AC, CUSTOMER HAS THE AC. WE DID NOT DIAGNOSE,	

Claim : 69683

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 ALLIANCE SENT NEW AC TO HIM
 GOT A SKYJACK LIFT TO GET UP TO THE A/C COVER. TOOK A PICTURE OF
 THE A/C MODEL AND SERIAL NUMBER TO CONFIRM IT IS THE CORRECT A/C.
 GOT A LADDER TO REACH UP TO INSIDE A/C PANEL TO REMOVE SCREWS AND
 HARWARE. THEN WENT BACK UP ON THE ROOF TO PULL A/C UNIT AND PUT
 ON LIFT. SET OLD A/C ON THE SKID THAT THE NEW A/C CAME ON. LIFTED
 NEW A/C ON TO THE LIFT AND SET IN PLACE. WENT BACK INSIDE OF
 CAMPER TO BOLT IN HARDWARE AND ELECTRICAL. PUT ON NEW COVER THAT
 WAS SUPPLIED. CLEANED UP THE MESS. LEFT THE INSTRUCTIONS WITH
 CUSTOMER. TURNED ON A/C AND LET IT RUN FOR 20 MINS. THEN TURNED
 A/C OFF. TOOK PICTURES OF THE PROCESS.

69683 6 CAN SEE DAYLIGHT BETWEEN THE STEPS AND WALL ABOVE THE COMPARTMENT
 DOOR.
 TOOK PICTURES AS REQUESTED BY BEN FOR WARRANTY. BEN ASKED TO TECH
 TO TIGHTEN THE BOLTS THAT HOLD WALL TO FLOOR. BOLTS WERE
 TIGHTENED THEN BEN AGREED TO TRIM FLOOR AND WALL WITH BLACK
 SILICONE. TAPED OFF WALL AND FLOOR TO APPLY BLACK SILICONE. TOOK
 PICTURES IF PROGRESS.

 Part No Job# Description PARTS Qty Price Total

 602317 2 CONE WASHER SWIVEL SEAL 2.00 0.99 1.98

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 150.00 30.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.00 150.00 150.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 1.00 150.00 150.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 2.00 150.00 300.00
 Z990 4 MISC LABOUR CODE (EXTERNAL) 1.25 150.00 187.50
 Z990 4 MISC LABOUR CODE (EXTERNAL) 0.25 150.00 37.50
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.70 150.00 105.00

Parts Total: 1.98
 Labour Total: 960.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 961.98

Customer Signature: _____

Date: _____