



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69678
Promised Date:
24 JAN 23

CUSTOMER WORK ORDER

WO #: 69678 (Appointment Date: 13 JAN 2023 - Time: 07:00am)

Customer: 52252 - HOEHN, KRISTINA - Stock #: 10706

812-453-4784

Tag:

Author: PH

Location: 0123 SEE IF THIS CAN BE
CLOSED TODAY

Stock Desc: (10706) 2022 KEYSTONE
SPRINGDALE 266RL

Chassis #: 4YDTSGL2XN3102213

Serial #: 4YDTSGL2XN3102213

Mileage:

Licence:

Invoice #: 386973

Date In: 13 JAN 23

Promised: 31 JAN 23

Date Sched:

Completed: 23 JAN 23

Warr. Date: 28 JAN 22

Job #1 - Internal

CUSTOMER STATES THAT WE HAVE AN AC TO REPLACE FOR THEM. WHEN THEY WENT
THROUGH THE WALK THROUGH IT WAS MAKING A NOISE AND THE WERE TOLD WE WOULD
REPLACE IT. THIS WAS IN FEB. OF 22

TK 66391

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #3 - External

COMPLAINT: CITY WATER INLET IS LEAKING INSIDE THE CAMPER

CAUSE: HOOKED UP WATER HOSE TO INLET. REMOVED CUSTOMERS BELONGINGS FROM
COMPARTMENT. REMOVED PANEL THAT COVERS WATER PUMP AND WATER LINES BEHIND
INLET. WATER PUMP IS CRACKED AND IS LEAKING FROM THE MIDDLE OF THE PUMP. NEED TO
REPLACE PUMP.

CORRECTION: removed damaged pump and replaced with new pump. pressurized system and checked
all lines and fixtures for leaks. turned on water heater and let heat up to make sure it didnt leak under
pressure. installed panel and put belongings back into compartment.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
28300	FLOJET WATER PUMP	1.00	N/C	N/C

Subtotal for Job #3: 0.00

Job #4 - External

COMPLAINT: CHECK DRAINS UNDER CAMPER, FRESH TANK DRAIN NEEDS CLOSED

CAUSE: CHECKED DRAINS. FRESH WATER DRAIN PLUG WAS INSIDE WATER HEATER DOOR.



Customer #:
52252



CORRECTION: INSTALLED FRESH TANK DRAIN PLUG

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: REAR MAIN ENTRY DOOR HAS SEAL THAT IS COMING LOOSE AND WILL NOT STAY

CAUSE: PLASTIC TRIM INSERT IS WARPED IN BOTH SIDES AND IS NOT SITTING FLUSH. NEED TO REPLACE BOTH SIDES.

CORRECTION: TOOK OFF INSERTS AND TOP SCREWS AND CUT NEW INSERTS AND INSTALLED BOTH AND SHOT BOTH SCREWS IN AND RESEALED WITH SILICONE.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	30.00
Z990	MISCELLANEOUS REPAIR	DGH	0.00

Parts Part #	Description	Qty	Price	Total
429254	Trim - Screw Cover - 33/64" x 12' - Black - 4800/Ctn	2.00	2.62	5.24

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	111.01	111.01
Subtotal for Job #5:				146.25

Job #6 - External

COMPLAINT: COUCH HAS A SAG IN THE MIDDLE. SEE WHAT NEEDS TO BE DONE TO FIX

CAUSE: COUCH FRAME IS BENT IN THE MIDDLE. COUCH MORE THAN LIKELY NEEDS REPLACED TO CORRECT THIS.

CORRECTION: CUSTOMER DECLINED ANY REPAIRS AT THIS TIME

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT/CRATING - SOFA	0.00	N/C	N/C
Subtotal for Job #6:				0.00

Job #22-423 - Warranty

COMPLAINT: Transferred to BAS*69686 on 16 JAN 23

Estimate amount was 0.00

RECALL 22-423 KEYSTONE SOLAR CONTROLLER WIRING

CAUSE: UPDATE SOLAR CHARGER.

CORRECTION: UPDATED FIRMWARE AND TOOK PICS AND SENT TO BEN'S EMAIL

Labor Code	Description	Mechanic	Total
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Z990

MISC LABOUR CODE (EXTERNAL)

ZMS

0.00

Subtotal for Job #22-423:

0.00

Parts Total: 5.24

Labour Total: 30.00

Sublet Total: 0.00

Extras Total: 111.01

WORK ORDER TOTAL: 146.25

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 23 Jan 2023

W/O: 69678
Promised Date:
31 JAN 23



Customer #:
52252

