

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1383654
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKEC8NY024410
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKTR16FQ-95
JAMES D KITCHEN		DEALER RO #	69665
1500 ADAMS		CLAIM START DATE	01/11/2023
Evansville, IN 47714		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	11/23/2022	WARRANTY EXPIRATION DATE	11/23/2023

Claim Line Details

Labor

Line#	Operation Code	Operational Description			
1	30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-01-11 11:44:21 :: CUSTOMER WOULD LIKE TO HAVE THE VENEER LOOKED AT UNDER THE KITCHEN SINK PUT PO FOR WARRANTY BLACK CABINET TAPE OF 8 INCH X15 FT WILL HAVE TO PEEL OFF THE AREA THAT NEEDS FIXED AND SAND THE AREA AND CLEAN AND INSTALL THE NEW PAPER COVER				
	Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$300.00
	Serial #	Appr Hrs	4.00	Appr Labor Amt	\$600.00
	Notes				
	Authorized as requested.				
	DLR called and asked for more time to replace the trim				

Labor

Line#	Operation Code	Operational Description			
2	70-164-01-11-002759	Greystone Range Hood - Appliances/Range Hood/Replace/Electrical			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-01-11 12:16:35 :: RANGE FAN SEEMS VERY LOUD TES FAN IT SOUNDS LIKE IT IS FAILING PUT IN PO FOR NEW RANGE HOOD FROM WARRANTY. NEED TO REPLACE FAN				
	Model #	CXW-30-CZ03	Dlr Sub Hrs	0.30	Sub Labor Amt
	Serial #	RVRH03211101993	Appr Hrs	0.30	Appr Labor Amt
					\$45.00
					\$45.00
	Notes				
	Authorized as requested. Per dealer, the whole range hood vibrates, it's not just isolated to the fan.				

Labor

Line#	Operation Code	Operational Description			
3	30-102-01-00-001097	Seam Tape, per 8 ft. Strip - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2023-01-11 12:25:05 :: CABINET ABOVE SINK IN CABINET THE T MOLDING IS COMING OFF PUT IN PO FOR NEW T MOLDING TRIM NEED TO REPLACE TMOLDING THERE IS ABOUT 2 FT OF IT				
	Model #		Dlr Sub Hrs	0.10	Sub Labor Amt
	Serial #		Appr Hrs	0.10	Appr Labor Amt
					\$15.00
					\$15.00
	Notes				

Labor
Line# 4

Operation Code
30-102-01-00-002691

Operational Description
Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/
Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-01-11 12:41:37 :: THERE IS WALL PAPER COMING OFF IN THE FRONT BEDROOM ON THE OFF DOOR SIDE GOT WITH BRET ABOUT THIS ISSUE. WILL NEED A NEW WALL PANEL . PUT IN PO FOR NEW WALL PANEL FROM WARRANTY. WILL HAVE TO REMOVE THE WINDOW, BLIND, VALANCE, FURRIION SPEAKER CONNECTION AND AN OUTLET PLUG IN, THERE ALSO IS A CABINET ON THE BOTTOM THAT HAS TO BE WORKED AROUND. THEN ALL THIS WILL HAVE TO BE REINSTALLED

Model #
Serial #

Dlr Sub Hrs
Appr Hrs

5.00
3.00

Sub Labor Amt
Appr Labor Amt

\$750.00
\$450.00

Notes
Sent to vendor for review on 01/13/2023.
THANKS LET ME KNOW THE UPDATE
Authorized for 2.00 hrs per vendor to overlay wall panel.

Approved to change wall panel

Submitted	Labor Amt	\$1,110.00	Approved	Labor Amt	\$1,110.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,110.00		Total	\$1,110.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.