

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1382986
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKGC1NY021748
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017D
Labor rate:	\$150.00	ITEM #	CKTR18TO-D
OWNER INFORMATION		DEALER RO #	69663
JEREMY S THOMPSON		CLAIM START DATE	01/11/2023
6531 EVENING SONG LANE		CLAIM END DATE	01/01/1900
Owensville, IN 47665			
USA			
Retail Date of Purchase	04/15/2022	WARRANTY EXPIRATION DATE	04/15/2023

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	70-306-01-11-002742	EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/ Refrigerator (Everchill, Cannon)/Replace/Electrical
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2023-01-11 09:09:12 :: WHEN TRYING TO TURN THE REFRIGERATOR ON, THE FAN RUNS FOR A FEW SECONDS AND THEN EVERYTHING SHUTS DOWN. THE REFRIGERATOR AND THE FREEZER DO NOT GET COLD. refer runs the compressor runs but only draws 4.15 amps the case on the compressor is warm 116 degrees and the output tube is 85 and the other is 108. i beleive it has lost charge . the voltage to the refer is 13.4 volts. NEED TO REPLACE THE FRIDGE		
Model #	WD-282FWDC-6	Dlr Sub Hrs 2.50 Sub Labor Amt \$375.00
Serial #	EC2101031416	Appr Hrs 1.25 Appr Labor Amt \$187.50

Notes

Sent vendor forms to dealer at bhoffman@americanrvcenter.com. Please attach them to the claim when you have them filled out. Thank you!

BH SENT THE EMAIL BACK THANK YOU

Emailed to vendor for review on 01/20/2023.

THANK YOU LET ME KNOW THE UPDATE

Authorized for 1.25 hrs per vendor.

Hello,

Case 3671747

VIN 5ZT2CKGC1NY021748

I can pre approve up to 1.25 for labor. Please note: Your coach information AND/OR test results will need to satisfy the conditions for Warranty credit. Return parts authorization does not guarantee your claim will be paid.

Lippert does not cover mobile fees.

Lippert does not need this product back. We will require photos of the complete serial number tag submitted with your claim.

This is pre-auth for the R&R of the REFER.

Pre-authorization is information only and will not result in Lippert issuing the replacement.

Final claim should be submitted to claims@lci1.com

This case will be listed as "completed" until further communication has been received. It will be reopened/ revisited at that time. Communication can still be sent/received regarding this case.

Thank you,

Tawnya T.
Pre-Authorization Specialist
LIPPERT

Labor
Line# 2

Operation Code
70-306-01-11-002742

Operational Description
EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/
Refrigerator (Everchill, Cannon)/Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-01-23 14:58:21 :: SUBLET FOR DISPOAL OF THE
FRIDGE Additional Note : bhoffman@americanrvcenter.com, 2023-01-23 14:59:04 :: I WILL HAVE A INVOICE
WHEN THE WORK IS COMPLETED

Model #	000	Dlr Sub Hrs	1.25	Sub Labor Amt	\$100.00
Serial #	000	Appr Hrs	0.00	Appr Labor Amt	\$100.00

Notes
Authorized as requested.

Dealer must provide an invoice per LCI. This is a condition of payment.

Labor
Line# 3

Operation Code
70-306-01-11-002742

Operational Description
EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/
Refrigerator (Everchill, Cannon)/Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2023-02-06 14:33:22 :: WHEN THE FRIDGE SHOWED UP
THE HINDGES ARE ON THE WRONG SIDE Additional Note : bhoffman@americanrvcenter.com, 2023-02-06
14:34:44 :: THIS IS TO SWAP THE DOOR SINCE IT CAME IN WRONG

Model #	000	Dlr Sub Hrs	0.50	Sub Labor Amt	\$75.00
Serial #	000	Appr Hrs	0.50	Appr Labor Amt	\$75.00

Notes
Authorized as requested.

Dealer ordered the refrigerator through Forest River and we sent the wrong hinge side so dealer had to swap hinges to correct side.

Submitted	Labor Amt	\$550.00	Approved	Labor Amt	\$362.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$550.00		Total	\$362.50

DEALER
SIGNATURE
I certify that I have performed these repairs consistent with Forest
River Policies.

DATE

CUSTOMER
SIGNATURE
All repairs described have been inspected and are satisfactory.

DATE