

e-Authorization

1/25/20
01:31:56 PM

Pre-Authorization number PA03352372 Reference no: 69661 Status: Approved Approved by kiddz Approved date 1/20/2023
Customer Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV
600 E Baseline Rd
Evansville, IN 47725 4YDFCGN25P2501305 1/10/2023

Item	Root Cause of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6104115A	Shower/Tub - Bas	0.00	0.50	0.50		1	0.50	Complaint:SHOWER DOOR OFF TRACK Cause:shower door is not off track, shower door was silicone to the frame of the shower surround at the bottom. Correction:pulled door off silicone, took a chisel and cut out the silicone until the door set flush inside the door holder. Cleaned doors with glass cleaner
2	5103206B	Monitor Panel - C	0.00	0.30			1	0.20	Complaint:SCREEN KEEPS REBOOTING AND WILL NOT HOOK TO PHONE Cause:installed new software in system and hooked up to phone to make sure it works, all is good. Correction:installed new software in system and hooked up to phone to make sure it works, all is good.

KRV – Excluded from Limited Warranty:
Calibration, Reprograming and Software Updates are not warrantable.

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0.50

Customer paper claims ~~only~~ use one pre-authorization number per warranty claim for

Complete a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the