



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69646
Promised Date:
24 JAN 23



Customer #:
52786



CUSTOMER WORK ORDER

WO #: 69646 (Appointment Date: 09 JAN 2023 - Time: 07:00am)

Customer: 52786 - DAVIS, JOANNA K. - Stock #: 11247

812-881-9967

Tag:

Author: BJW

Location: 0118 CHECK STATUS WITH
BRM

Stock Desc: 2023 5W KEYSTONE

MONTANA HIGH COUNTRY 385BR

Chassis #: 4YDFHMT2XPA740065

Serial #: 4YDFHMT2XPA740065

Mileage: 0

Licence:

Invoice #: 386859

Date In: 09 JAN 23

Promised: 31 JAN 23

Date Sched:

Completed: 17 JAN 23

Warr. Date: 27 OCT 22

Job #1 - Internal

COMPLAINT: THE FURNACE IS VERY NOISY WHEN IT IS RUNNING. CUSTOMER IS GETTING COMPLAINTS FROM THE CAMPERS THAT ARE PARKED NEAR HER.

THIS UNIT IS LOCATED AT VINCENNES RV PARK 500 E ROBINSON LN VINCENNES, IN

CORRECTION: RAN FURNACE IT IS A DOMETIC TUBE STYLE HEAT EXCHANGER SO IT DOESNT HAVE A BOX TO MUFFLE THE EXHAUST SO IN TURN THE FURNACE HAS MOR RESONANCE I DID CHECK THE GAS PRESSURE AND WAS LITTLE LOW SO I BROUGHT IT UP TO 11 ON THE METER SO THE FURNACE IS OPERATING LIKE IT SHOULD.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Subtotal for Job #1:			0.00

Job #2 - Warranty

COMPLAINT: THERE IS WATER LEAKING UNDER THE KITCHEN SINK. UNIT IS WINTERIZED.

CAUSE: BAD CONE WASHER

CORRECTION: PRESSURED THE SYSTEM AND FOUND THE HOT WATER SIDE FITTING WAS DRIPPING I LOOSENED UP THE FITTING AND FOUND THE CONE WASHER DAMAGED AND LEAKING

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	30.00

Parts

Part #	Description	Qty	Price	Total
10-7150	CONE WASHER SWIVEL SEAL	1.00	0.30	0.30
Subtotal for Job #2:				30.30

Job #3 - Internal

COMPLAINT: THERE IS A WATER LEAK UNDER THE BATHROOM SINK.

CORRECTION: PRESSURED THE SYSTEM AND FOUND THE COLD SIDE WATER LINE WAS LEAKING AT THE FITTING I LOOSENED UP THE FITTING AND FOUND THE CONE WASHER DAMAGED AND LEAKING ALSO HAD TO TIGHTEN UP THE FAUCET IT WAS LOOSE ON THE COUNTER TOP

Labor

Code	Description	Mechanic	Total
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Z990	MISCELLANEOUS REPAIR	BRM	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: THERE IS A WATER LEAK IN THE FRONT STORAGE COMPARTMENT

CORRECTION: FOUND ONCE I FIXED LEAK IN THE BATHROOM THE LEAK IN THE BASEMENT STOPPED.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: THE TOP DRAWER IN THE BATHROOM DOES NOT SHUT ALL THE WAY.

CAUSE: THE TOP DRAWER IS VERY HARD TO CLOSE AND OPEN THE BEARINGS IN THE DRAWER RAILS SOUNED LIKE THEY ARE GRINDING THE FISRTS PART OF THE RAIL OPENS THEN THE SECONDARY BEARINGS GRIND .

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	BRM	60.00
Z990	MISCELLANEOUS REPAIR	BRM	0.00

Parts				
Part #	Description	Qty	Price	Total
410454	Drawer - Cabinet - Slide - 12" - 36mm - Full Extension - Drawer Member	2.00	0.55	1.10
410453	Drawer - Cabinet - Slide - 12" - 36mm - Full Extension - Cabinet Member	2.00	2.28	4.56

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS- JOB 5	1.00	15.99	15.99
FRT	DOOR SIDE RAIL	1.00	15.99	15.99

Subtotal for Job #5: 97.64

Job #6 - Internal

COMPLAINT: THERE IS A DRAWER IN THE BEDROOM THAT DOES NOT SHUT ALL THE WAY.

CORRECTION: CHECKED ALL DRAWERS AND COULD NOT FINDE A DRAWER THAT DID NOT SHUT AND LATCH I HAD BJ CHECK ALSO AND HE COULD NOT FIND A BAD DRAWER EITHER.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	BRM	N/C
Z990	MISCELLANEOUS REPAIR	BRM	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: DRIVE TO 500 E ROBINSON IN VINCENNES, IN TO PICK UP TRAILER FOR REPAIRS

CORRECTION: WENT TO CAMP GROUND AT VINCENNES AND PICKED UP TRAILER HAD TO DISCONNECT WATER AND ELECTRIC AND SEWER AND RUN ROOMS IN AND RETRACT JACKS. AND BROUGHT BACK TO SHOP.



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Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #7: 0.00

Job #WINTER - External

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

Labor Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	BRM	N/C

Parts Part #	Description	Qty	Price	Total
13-3007	NUGEN 20OZ.	1.00	N/C	N/C

Other Services Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Parts Total: 5.96
Labour Total: 90.00
Sublet Total: 0.00
Extras Total: 31.98
WORK ORDER TOTAL: 127.94

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Jan 2023

