

e-Authorization

12/20/20
10:38:34

3-Authorization number PA03329688 Reference no: 69547 Status: Approved Approved by papca
 Billing Name Address Address VIN Retail sold on
 34 Basden's American RV Basden's American RV 4YDFCGK27NV507381 4/15/2022
 600 E Baseline Rd
 Evansville, IN 47725

Item #	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6104015A	Shower/Tub - Wal	0.00	1.00	0.50		1	0.50	Complaint:SHOWER SURROUND IS COMING OFF THE WALL AT THE TOP RIGHT AND ALL OF THE BOTTOM Cause:FOUND IT NOT STICKING Correction:found the spot that came off, put more double sided tape behind panel and silicone again. place blue tape at the top of the shower to drill holes for rivets. placed in rivets with silicone. had denny inspect the work. KRV - REPAIR ONLY approved.
2	4146014B	Refrigerator - Nor	0.00	0.50	0.50		1	0.50	Complaint:FRIDGE DOOR IS NOT LATCHING. ESPECIALLY WHEN IN TRAVEL. Cause:FOUND DOOR NOT LATCHING Correction:adjusted the door latch on fridge for better locking during travel. KRV - REPAIR ONLY approved.
3	3300818A	Chair - Recliner -	0.00	1.00	0.20		1	0.20	Complaint:LEFT HAND FACING THEATER CHAIR IS NOT STRAIGHT AND HITS WHEN PUTTING FOOTREST IN OR OUT NOTE: CUSTOMER KEEPS ALL OF HIS REMOTES IN THE POPUP STORAGE AREA OF THEATER SEATING. CUSTOMER WANTS TO BE SURE THAT WE SWITCH HIS REMOTES TO THE NEW SEAT IF ONE IS TO BE REPLACED. Cause:inspected the both recliners,the left one when looking has damage to structure frame. put in po for new recliner chair from warranty. Correction:need to replace the chair KRV- VCB install washers between the cross bar and the bottom of the recliner base to elevate the footrest past the crossbar when extending (do not replace recliner)
4	6102506B	Holding Tank - Bl:	0.00	2.00	1.50		1	0.50	Complaint:THE GREY AND BLACK TANKS SHOW 1/3 OF TANK WHEN IT IS KNOWN THAT THE TANK IS EMPTY. Cause:installed wrong Correction:put bio-kleen down all drain to help clean gray 1&2,black 1 tanks. as gray2 was filling it would show 2/3 full then

1 paper claims ~~only~~ use one pre-authorization number per warranty claim for
 1 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

12/20/20
10:38:34

Ju Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base Complaint / Cause / Correction hours
				<u>2.70</u>			<p>show empty then back to 2/3 full. cut the underbelly to gain access to the gray2 tank found 3 out of 4 wires was loose. took picture of this problem. will tighten the wires for a better connection. after tightening those loose wires let the tank fill up and sensor work as should. on the black tank perhaps there was toilet paper stuck to a sensor. after putting bio-kleen in tank, set all night then drained first thing in the morning the tank showed empty. recommend selling customer cleaning solution for holding tanks. KRV – Labor time adjusted allowing for proper repair procedure to be performed. approve to reattach wires</p>

3-Authorization number PA03329688

paper claims ~~only~~ use one pre-authorization number per warranty claim for

example a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the