

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 69547
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 51850 - REV TR OF SALLY A AND CRAIG E BECKLEY
Address: 13071 LONGBRANCH RD
MOORES HILL, IN
47032
Phone: 812-584-0020
Stock Number: 11049 - 2022 COUGAR HALF-TON 23MLS 4YDFCGK27NV507381
VIN: 4YDFCGK27NV507381 HIN: SER#: 4YDFCGK27NV507381
Mileage: 0 Work Order Comp: 20 DEC 22
Auth. No: Dealer #: 1194
Warr. Date: 15 APR 22 Work Order Date: 15 DEC 22 Inv #: 386295

WO # Job # Description JOB INFORMATION

69547 4 LEFT HAND FACING THEATER CHAIR IS NOT STRAIGHT AND HITS WHEN
PUTTING FOOTREST IN OR OUT NOTE: UNIT HAS NOT BEEN WINTERIZED.
NOTE: CUSTOMER KEEPS ALL OF HIS REMOTES IN THE POPUP STORAGE AREA
OF THEATER SEATING. CUSTOMER WANTS TO BE SURE THAT WE SWITCH HIS
REMOTES TO THE NEW SEAT IF ONE IS TO BE REPLACED.
inspected the both recliners, the right recliner has damage to
structure frame. put in po for new recliner chair from warranty.
INSTALLED WASHER AT BASE OF CHAIR AS WARRANY REQUEST

69547 5 THE GREY AND BLACK TANKS SHOW 1/3 OF TANK WHEN IT IS KNOWN THAT
THE TANK IS EMPTY. NOTE: UNIT HAS NOT BEEN WINTERIZED
put bio-kleen down all drain to help clean gray 1&2, black 1
tanks. as gray2 was filling it would show 2/3 full then show
empty then back to 2/3 full. cut the underbelly to gain access to
the gray2 tank found 3 out of 4 wires was loose. took picture of
this problem. will tighten the wires for a better connection.
after tightening those loose wires let the tank fill up and sensor
work as should. on the black tank perhaps there was toilet paper
stuck to a sensor. after putting bio-kleen in tank, set all night
then drained first thing in the morning the tank showed empty.
recommend selling customer cleaning solution for holding tanks.

69547 2 SHOWER SURROUND IS COMING OFF THE WALL AT THE TOP RIGHT AND ALL
OF THE BOTTOM NOTE: UNIT HAS NOT BEEN WINTERIZED
found the spot that came off, put more double sided tape behind
panel and siliconed again. place blue tape at the top of the

Claim : 69547

 WO # Job # Description JOB INFORMATION

 shower to drill holes for rivets. placed in rivets with silicone.
 had denny inspect the work.

69547 3 FRIDGE DOOR IS NOT LATCHING. ESPECIALLY WHEN IN TRAVEL. NOTE:
 UNIT HAS NOT BEEN WINTERIZED
 adjusted the door latch on fridge for better locking during
 travel.

 Part No Job# Description PARTS Qty Price Total

 674194 4 Sofa - Recliner - LF - Driftwood 0.00 0.00 0.00
 6591 5 32OZ. KLEEN WASTE BOTTLE - BIO-KL 1.00 6.60 6.60

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 4 MISCELLANEOUS REPAIR 0.20 150.00 30.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 5 MISCELLANEOUS REPAIR 0.50 150.00 75.00
 Z990 5 MISCELLANEOUS REPAIR 1.00 150.00 150.00
 Z990 5 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.25 150.00 37.50
 Z990 2 MISCELLANEOUS REPAIR 0.25 150.00 37.50
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.25 150.00 37.50
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.25 150.00 37.50

Parts Total: 6.60
 Labour Total: 405.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>>> Claim Total: 411.60

Customer Signature: _____

Date: _____