

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1350180
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAVB0PX028011
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT303RKDSLE
		DEALER RO #	69493
		CLAIM START DATE	12/09/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	10-7-02-00-002744	Operational Description	Lippert Solid Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:36:06 :: STEPS HITTING FRAME MAIN ENTRY STEPPS HITTING FRAME. MAIN ENTRY STEPPS HITTING FRAME. REMOVED SCREWS AND MOVED OVER SLIGHTLY TO ADJUST FOR PROBLEM THEN TESTED			
Model #	Dlr Sub Hrs	0.20	Sub Labor Amt \$30.00
Serial #	Appr Hrs	0.10	Appr Labor Amt \$15.00

Notes

Excessive amount of time requested, adjusted to time to flat rate

Labor

Line# 2

Operation Code	60-141-19-00-001596	Operational Description	Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:37:20 :: SHOWER NEEDS SEALED IT IS LEAKING WHEN USING IT SHOWER SURROUND WAS NOT SEALED SHOWER SURROUND WAS NOT SEALED. SEALED SHOWER SURROUND			
Model #	Dlr Sub Hrs	0.30	Sub Labor Amt \$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt \$45.00

Notes

Labor

Line# 3

Operation Code	24-70-147-001769	Operational Description	TV Coax Cable - Repair/Appliances/Television
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:39:43 :: ANTENNA NOT WORKING VTV ANTENNA NOT WORKING CABLES BOTH IN LIVING ROOM AND BEDROOM WERE LOSE AND BEDROOM ONE WAS NOT CRIMPED RIGHT. CAUSING NO CHANNELS TO PICK UP TV ANTENNA NOT WORKING CABLES BOTH IN LIVING ROOM AND BEDROOM WERE LOSE AND BEDROOM ONE WAS NOT CRIMPED RIGHT. RECRIMPED AND INSTALLED			
Model #	Dlr Sub Hrs	0.40	Sub Labor Amt \$60.00
Serial #	Appr Hrs	0.40	Appr Labor Amt \$60.00

Notes

Authorized as requested

Labor

Line# 4

Operation Code	Operational Description
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60-139-19-00-001562

Sink - Plumbing/Kitchen (Galley) Sink/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:41:57 :: KITCHEN SINK NOT SEALED
KITCHEN SINK WAS NOT SEALED SEALED UP KITCHEN SINK

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes**Labor**

Line# 5

Operation Code

20-58-01-00-000608

Operational Description

Metal - Aluminum Siding, each - Exterior/Metal, Aluminum Siding/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:51:07 :: METAL ON THE LIVING ROOM AT
THE TOP HAS A DENT IN IT PULLED UNIT IN TO DO PDI AND FOUND METAL DAMAGED NEED TO
REPLACE THEIR IS 2 WINDOWS IN THE SLIDE ROOM THAT HAVE TO BE REPLACED

Model #	Dlr Sub Hrs	3.00	Sub Labor Amt	\$450.00
Serial #	Appr Hrs	5.00	Appr Labor Amt	\$750.00

Notes

Authorized as requested

CHANGED AUTHORIZATION AMOUNT TO 5 HRS BASED UPON CONVERSATION WITH DEALER AND ADDED
PHOTOS.

Labor

Line# 6

Operation Code

10-9-01-00-000161

Operational Description

Crank Handle for Stabilizer Jack - Frame & Chassis/Levelers, Underbelly/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:52:10 :: TOUNGE JACK HANDLLE MISSING
HANDLE MISSING

Model #	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes**Labor**

Line# 7

Operation Code

32-637-00-02-003062

Operational Description

Cabinet Door Hinge or Latch, each - Cargo Interior/Cabinetry/No Tread
Code/Adjust

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-09 10:55:54 :: SLIDE ROOM LOWER SEAT
CABINET NEEDS ADJ SLIDEROOM BENCH SEAT CABNIET NOT LATCHING ADJUSTED LATCH

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes**Submitted**

Labor Amt	\$630.00
Parts & Freight	\$0.00
Total	\$630.00

Approved

Labor Amt	\$915.00
Parts & Freight	\$0.00
Total	\$915.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.