



Warranty Authorization Form

Date: 5/11/2023

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 28437 Unit: 7M5FV453XPA006894
Series: Valor Model: 2023VAL40V13
Notes: 5/10 Harlie: Sent to the vendor 12/7 HS: Please see pending.
Status: Approved

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 20006 CHECK VALVE - REPLACE (Part return in US) Fault Code: LEAKS

Serial #: Model #: Notes: 5/11 Harlie: The check-valve is part of the plumbing and not part of the water heater itself. This is not a Suburban product therefore not covered by Suburban warranty. 5/10 Harlie: Sent to the vendor 12/7 HS: A photo of the water heater tag is required showing the model and serial numbers.

Problem: WATER HEATER LEAKING

Time Requested: .3

Cause: FOUND WATER HEATER CHECK VALVE LEAKING ON THE HOT SIDE

Time Allowed: .3

Remedy: HAVE TO REMOVE THE STOVE TO GET TO THE CHECK VALVE NEED TO REPLACE THE CHECK VALVE

Sublet Repairs: 0.00

Part Return Req: Yes

Status: Approved