

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1351652
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKPB8PY028366
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	095 / 095A
OWNER INFORMATION		ITEM #	CKTR25JB-95
		DEALER RO #	69443
		CLAIM START DATE	12/12/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 20-58-24-00-000608	Operational Description Metal - Aluminum Siding, each - Exterior/Metal, Aluminum Siding/ Repair/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-12-12 08:40:06 :: FRONT CAP IS DENTED DRIVERS SIDE FRONT CAP IS DENTED ON DRIVERS SIDE. Front sheet metal is wavy next to corner trim at top of roadside edge. Taped off area and filled void at trim with clear silicone.	
	Model #	Dlr Sub Hrs 0.50 Sub Labor Amt \$75.00
	Serial #	Appr Hrs 0.50 Appr Labor Amt \$75.00
	Notes repaired	

Labor

Line# 2	Operation Code 30-102-12-00-001101	Operational Description Slide Out Fascia, each section - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-12-12 08:46:17 :: SLIDE OUT FACIA "TOP" HAS STAPLES POKING OUT SLIDE OUT FACIA "TOP" HAS STAPLES POKING OUT. Removed brad nail that was sticking out of facia trim. Filled hole with matching putty.	
	Model #	Dlr Sub Hrs 0.10 Sub Labor Amt \$15.00
	Serial #	Appr Hrs 0.10 Appr Labor Amt \$15.00
	Notes	

Labor

Line# 3	Operation Code 50-134-01-00-001466	Operational Description Cylinder Straps - Includes Leak Test - LP Gas/LP Gas System/Replace/ No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-12-12 08:52:22 :: LP TANK STRAP LATCH IS BROKEN LP TANK STRAP LATCH IS BROKEN. Checked loose strap on lp tank. Latch is broken on strap. Turned in parts reques for a new strap.	
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$45.00
	Serial #	Appr Hrs 0.30 Appr Labor Amt \$45.00
	Notes	

Labor

Line# 4	Operation Code	Operational Description
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40-196-01-11-001274

Single Pancake Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 08:53:17 :: CEILING LIGHT OVER DINETTE WON'T WORK LIGHT OVER DINETTE TABLE DOES NOT WORK. Checked operation of ceiling light over dinette table. Does not come on with switch. Removed from ceiling. Wiring to light have power and are connected correctly. Disconnected light from power wires. Connected directly to battery still does not work no matter which position switch is in. Turned-in parts request for a new ceiling light. 12/8/2022: Received new ceiling light. Installed new ceiling light over dinette. Checked operation of new light. OK. Moved unit back to sales lot.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes**Labor**

Line# 5

Operation Code

70-147-01-11-001768

Operational Description

Coax End, each - Appliances/Television/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 08:58:59 :: RADIO NOT WORKING...ONLY STATIC Removed radio from cabinet. Checked all speaker connections. All good. Checked antenna connection. Connector on cable was loose. Cut off connector and installed new coax connector. Radio now playing without static. Remounted radio back in cabinet.

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$15.00

Notes**Labor**

Line# 6

Operation Code

30-101-02-00-001076

Operational Description

Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 08:59:34 :: PANTRY DOOR WON'T LATCH CLOSED...NOTED AT TIME OF DELIVERY. Latch plate mounted too low and too far back. Removed latch plate. Trimmed plastic door frame and enlarged plunger hole. Remounted latch plate to align with door knob plunger. Door now latches closed.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes**Labor**

Line# 7

Operation Code

60-136-01-00-001484

Operational Description

Fresh Water Fill Hose - Plumbing/Fresh Water Supply/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 09:00:07 :: THE BLACK TANK FLUSHER HOSE IS PINCHED FLAT The FACTORY ran the black tank flusher hose between the frame and floor smashing it flat tight. Can not pull hose out. Cut hose off on both sides of frame. Cut piece of new hose to fit and spliced together around frame.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes**Submitted**

Labor Amt	\$255.00
Parts & Freight	\$0.00
Total	\$255.00

Approved

Labor Amt	\$255.00
Parts & Freight	\$0.00
Total	\$255.00