

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1339209
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKY25PX160912
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT233MB
		DEALER RO #	69442
		CLAIM START DATE	12/01/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 10-3-01-20-000076	Operational Description Tire - Includes Rim, Wheel - Frame & Chassis/Wheels, Tires, Hubcaps/ Replace/Wheels		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2022-12-01 10:19:11 :: TIRE BLOWN DURING TRANSIT NEED TO REPLACE TIRE AND WHEEL				
	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt \$45.00
	Serial #	Appr Hrs	0.30	Appr Labor Amt \$45.00
Notes				
sent to vender 12/01/22				
thanks let me know update				
sent email to dealer 12/09/22				
IT WOULD HAVE BEEN NICE TO KNOW THAT YOU SENT IT TO ME (THE DEALER) AND NOT THE VENDER !!				
THANKS NOW WE ARE A WEEK BEHIND P.S. ADDRESS THE EMAILS ACCORDINGLY				
Hi Ben,				
Thank you for the claim form and pictures, this tire has been approved. I can ship a tire out to you within 24-36 hours.				
We pay .3 hours labor for the tire.				
Thank you.				

LionsHead
Beth Scott
Warranty Manager
Office: 574.533.6169 Ext.120
305 Steury Avenue
Goshen, IN 46528

Labor

Line# 2	Operation Code 30-102-01-00-001096	Operational Description Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Replace/No Tread Code		
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2022-12-01 10:23:50 :: PANEL IN PANTRY IS DAMAGED TOUCHED UP PANEL IN CORNER IT IS FINE.				
	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt \$30.00

Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00
Notes				

Labor
Line# 3

Operation Code 10-11-01-00-000205	Operational Description Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/ No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-01 10:25:15 :: TOP BULB SEAL ON SLIDE OUT IS LOOSE TOOK OFF SEAL AND CLEANED GEO CELL OFF OF SEAL AND INSTALLED SEAL AND SEALED WITH GEO SEAL,ROOM WAS PUT IN FROM FACTORY AND GEO SEAL WAS WET AND THEN DRIED AND WHEN ROOM CAME OUT IT TOOK OFF SEAL.

Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$150.00
Serial #	Appr Hrs	1.00	Appr Labor Amt	\$150.00

Notes

Labor
Line# 4

Operation Code 60-137-01-00-001513	Operational Description Thetford Seat & Cover - Plumbing/Toilet (Thetford)/Replace/No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-01 10:26:10 :: TOILET SEAT HAS SCRATCHS ON NEED TO REPLACE TOILET SEAT

Model #	31843	Dlr Sub Hrs	0.25	Sub Labor Amt	\$37.50
Serial #	TDOJEAJ	Appr Hrs	0.25	Appr Labor Amt	\$37.50

Notes

Labor
Line# 5

Operation Code 60-138-24-00-001535	Operational Description Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-01 10:29:21 :: LOW POINT DRAIN STUCK BETWEEN THE FLOOR AND FRAME HAD TO PRY VALVE OUT BETWEEN FRAME AND FLOOR TO GET OUT.

Model #		Dlr Sub Hrs	0.70	Sub Labor Amt	\$105.00
Serial #		Appr Hrs	0.70	Appr Labor Amt	\$105.00

Notes

Submitted	Labor Amt	\$367.50	Approved	Labor Amt	\$367.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$367.50		Total	\$367.50

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.