

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1352363
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKB28PX160993
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT264DBH
		DEALER RO #	69435
		CLAIM START DATE	12/12/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description
70-170-01-00-002042	Suburban Furnace Blower Wheel - Appliances/Furnace (Suburban)/ Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 11:56:30 :: FURANCE MAKING A NOISE WHEN RUNNING FURANCE MAKING A SOUND. PULLED THE INTAKE OFF UNHOOKED THE GAS LINE AND BENCH TESTED IT AND FURANCE IS NOT MAKING A NOISE. PUT THE FURANCE BACK IN AND FOUND THE FAN MAKING NOISE AND HITTING THE CAGE THE GASKET ON THE FLOOR WAS TORE UP AND NEEDS REPLACED ALSO receive new blower fan then installed on furnace and bench tested. placed furnace inside camper and tested furnace again.

Model #	SF-30FQ	Dlr Sub Hrs	2.00	Sub Labor Amt	\$300.00
Serial #	223806138	Appr Hrs	0.90	Appr Labor Amt	\$135.00

Notes

This Suburban repair code allows an additional .50hr for set-up/diagnostic time. If replacing more than one component part, only one set-up/diagnostic time is allowed.

Labor

Line# 2

Operation Code	Operational Description
70-167-19-00-001999	Water Heater - Appliances/Water Heater (Suburban)/Reseal/No T

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:03:03 :: WATER HEATER DOOR HAS SILICCO door was sealed on the hinge side from factory with geocell. removed door from flange. pulled off larger chu small pan and filled with mineral spirits to soften up sealer. removed from mineral spirits and cleaned the res cleaned up excess from water heater flange. installed door.

Model #	F2GWH	Dlr Sub Hrs	0.50	Sub Labor Amt	:
Serial #	10000819062200510	Appr Hrs	0.10	Appr Labor Amt	:

Notes

Labor

Line# 3

Operation Code	Operational Description
30-101-02-00-001076	Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:05:05 :: BEDROOM DOOR IS HITTING DOOR FRAME REMOVED DOOR LATCH AND PLASTIC DOOR FRAME. TOOK A CHISEL AND CUT AWAY WOOD TO MAKE LATCH PULL INTO THE FRAME. INSTALLED FRAME AND LATCH. CLEANED UP MESS.

Model #		Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #		Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Labor
Line# 4

Operation Code
30-102-12-00-001095

Operational Description
Ceiling Panel - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:05:55 :: BLACK MARKS ON SLIDE OUT CEILING REMOVED WITH MINERAL SPIRITS AND A TOWEL

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Labor
Line# 5

Operation Code
20-66-02-00-000664

Operational Description
Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:06:46 :: BLACK SILICONE ON DOOR THRESHOLD REMOVED WITH MINERAL SPIRITS AND A TOWEL

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Labor
Line# 6

Operation Code
30-307-01-00-000920

Operational Description
Fireplace Remote Control - Interior/Fireplace/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:08:26 :: MISSING REMOTE FOR FIREPLACE pulled FIREPLACE to get model and serial numbers for remote. 12/5/22 PUT NEW REMOTE IN CAMPER

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$15.00
Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

part only

Labor
Line# 7

Operation Code
40-106-01-00-001254

Operational Description
Scare Light - Electrical/12 Volt Exterior/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:09:56 :: ACCENT LIGHT FOR OUTSIDE IS BROKEN (WOLF HOLOGRAM LIGHT) FOUND LIGHT BROKEN NEED TO REPLACE REPLACE LIGHT

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Labor
Line# 8

Operation Code
70-148-24-00-001705

Operational Description
Speaker Wiring - Appliances/Radio/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:18:18 :: SUBWOOFER FOR RADIO ISNT WORKING puuled radio to check connections. all connections are good. removed subwoofer from ceiling. wire terminal came loose. crimped terminal with pliers and secured to speaker. installed subwoofer to ceiling.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

repaired

Labor

Line# 9

Operation Code

20-66-01-00-000686

Operational Description

Screen Door Latch - Exterior/Entry Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-12-12 12:19:12 :: FRONT SCREEN DOOR LATCH NEEDS TO BE ADJUSTED. latch isnt holding door. loosened screws and pulled down latch so it will hold onto screen door.

Model #

Dlr Sub Hrs

0.10

Sub Labor Amt \$15.00

Serial #

Appr Hrs

0.10

Appr Labor Amt \$15.00

Notes

Submitted

Labor Amt \$630.00

Parts & Freight \$0.00

Total \$630.00

Approved

Labor Amt \$330.00

Parts & Freight \$0.00

Total \$330.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.