

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b> 0005106	<b>CLAIM STATUS</b> Authorized
BASDEN RV CENTER INC	<b>CLAIM</b> 1334797
DBA AMERICAN RV CENTER	<b>CLAIM ORIGIN</b> WEB
600 E BASELINE ROAD	<b>ORIGINAL CLAIM ID</b>
EVANSVILLE, IN 47725	<b>VIN</b> 5ZT3SR1B3N6109325
USA	<b>CHASSIS VIN</b>
	<b>MILEAGE</b> 0
<b>Labor rate:</b> \$150.00	<b>SITE/WAREHOUSE</b> 062 / 062C
<b>OWNER INFORMATION</b>	<b>ITEM #</b> SRF36BHQ-C
PHILIP A RODGERS	<b>DEALER RO #</b> 69429
810 E STRAIN ST	<b>CLAIM START DATE</b> 11/28/2022
Fort Branch, IN 47648	<b>CLAIM END DATE</b> 01/01/1900
USA	
<b>Retail Date of Purchase</b> 01/22/2022	<b>WARRANTY EXPIRATION DATE</b> 01/22/2023

## Claim Line Details

### Labor

Line#	Operation Code	Operational Description
1	70-306-01-11-002742	EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/ Refrigerator (Everchill, Cannon)/Replace/Electrical
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2022-11-28 15:54:53 :: FIND OUT WHY FRIDGE IS NOT COOLING FOUNDS THE REFER WAS 6 DEGREES IN THE BOTTOM AND 54 IN THE TOP I TOOK COVER OFF THE BOTTOM IN FREEZER AND FOUND THE COILS WAS FROZE OVER AND THAT THE PLUG IN THE FREEZER AREA WAS MELTED AND THERE WAS A MELTED SPOT IN THE BACK WALL. I LET THE COILS THAW SOME AND PLUGGED THE FAN FOR THE TOP BACK IN AND IT RAN I SUGGEST A NEW REFER BCD-455WTE-B-04H .		
<b>Model #</b>	BCD-455WTE-B-04H	<b>Dlr Sub Hrs</b> 6.00 <b>Sub Labor Amt</b> \$900.00
<b>Serial #</b>	DONT SEE ONE	<b>Appr Hrs</b> 6.00 <b>Appr Labor Amt</b> \$900.00

### Notes

email me at ccook@forestriverinc.com  
I EMAILED YOU  
i responded to email. thanks  
Good morning,

On claim W120122N4, I have approved r/r refer and 1.25 hrs labor. No part return required.

We are currently integrating into a new system, I will have shipping/tracking information for you on Monday, 12/5/22.

If we have additional questions regarding your request, please respond back to us within 3 days, or this could result in a denial of the authorization.

Thank You,

Chris Stephens  
Technical Coordinator  
(574) 971-4490 ext 132  
Way Interglobal Network

Per our phone conversation, you are needing more time for this repair. How much time are you requesting?  
FOUNDS THE REFER WAS 6 DEGREES IN THE BOTTOM AND 54 IN THE TOP I TOOK COVER OFF THE

