

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1336132
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKJB1PF004138
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	086 / 086A
OWNER INFORMATION		ITEM #	CKT20RDSE-86
		DEALER RO #	69424
		CLAIM START DATE	11/29/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-223-01-11-004024	Oven Box - complete - Appliances/Range, Oven (Furrion		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2022-11-29 13:25:08 :: OVEN BURNER WILL NOT LITE STAY LITE, NO GAS OUT OF VALVE TO MAIN BURNER, WHEN RELEAS POLIT KNOB GAS FLOW TO POLIT THERMAL COUPLE, TURN IN PO FOR NEW RANGE NEED TO REPLACE THE OVEN			
	Model #	GRG17ABS	Dlr Sub Hrs	0.50
	Serial #	10001287420072200058	Appr Hrs	0.50
				Sul
				Ap

Notes

sent form to dealer 11/29/22
 BH SENT FORM BACK
 sent to the vender 11/30/22
 UPDATE ??
 sent to furrion 12/02/22

Case #3591538

Thank you for contacting Lippert Components Customer Service Team. Case #3591538 has been created. Whether you're reaching us to order parts, request technical assistance or receive general customer service, we are here for you 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on text. Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,
 Lippert Customer Service

[ref:_00Di0alhw._5005d1u2KHL:ref]

UPDATE??

Hello,

Case 3591538

VIN 5ZT2CKJB1PF004138

I can pre approve up to .50 for labor. Please note: Your coach information AND/OR test results will need to be returned. Return parts authorization does not guarantee your claim will be paid.

Lippert does not cover mobile fees.

Lippert does not need this product back. We will require photos of the complete serial number tag.

This is pre-auth for the R&R of the OVEN.

Pre-authorization is information only and will not result in Furrion by Lippert issuing the replacement.

Final claim should be submitted to claims@lci1.com

This case will be listed as "completed" until further communication has been received. It will be reopened be sent/received regarding this case.

Thank you,

Janet M.
Pre-Authorization Specialist
LIPPERT
www.lippert.com

Labor
Line# 2

Operation Code	Operational Description		
70-148-24-00-001705	Speaker Wiring - Appliances/Radio/Repair/No Tread Code		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-11-29 13:29:23 :: OUTSIDE SPEAKERS NOT OPERATING PULL RADIO OUT OF CABNET AND FOUND ALL WIRES WITH BARE WIRES HANGING OUT OF CONETIONS, CUT OFF ENDS AND STRIP WIRES BACK AND RECONET TO RADIO, ANTENA WIRE IS LOOSE TOO, END PULLED OFF, STRIP WIRE BACK AND INSTALL NEW END, TEST RADIO AND REINSTALL RADIO AND SPEAKERS, CAP SEAL OUTSIDE SPEAKERS			
Model #	Dlr Sub Hrs	2.00	Sub Labor Amt \$300.00
Serial #	Appr Hrs	0.40	Appr Labor Amt \$60.00

Notes
repaired the wiring not replace speakers .40

Labor
Line# 3

Operation Code	Operational Description		
70-168-01-11-002028	Water Heater Thermostat & ECO - 12V or 110V - Appliances/Water Heater (Dometic, Atwood)/Replace/Electrical		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-11-29 13:30:35 :: ELECTRIC WATER HEATER ELEMENT NOT HEATING WATER TRACE POWER FLOW, FOUND WIRE LOOSE AT ECO- T-STAT, BASE OF WATER HEATER IS BENT AROUND ECO FROM INSTALTION PUT BACK TO GETER AND TEST, BREAKER BOX IS MIS LABLED, WATER HEATER ON CONVERTER BREAKER, AND CONVERTER ON WATER HEATER BREAKER, REWIRE BREAKERS			
Model #	SW6DE	Dlr Sub Hrs	0.75
Serial #	1214018	Appr Hrs	0.75
			Sub Labor Amt \$112.50
			Appr Labor Amt \$112.50

Notes
auth as requested repaired

Submitted	Labor Amt	\$487.50	Approved	Labor Amt	\$247.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$487.50		Total	\$247.50

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.