



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 69398
Promised Date:
26 NOV 22

CUSTOMER WORK ORDER

WO #: 69398

Customer: 53258 - LANCASTER,
BRANDON - 812-629-7812

Tag:

Author: BH

Location: 1209 CHECK PREAUTH

Stock #: 11196

Stock Desc: 2022 TT RIVERSIDE RV
RETRO 171DRD

Chassis #: 59CCC4519NL005120

Serial #: 59CCC4519NL005120

Mileage:

Licence:

Invoice #:

Date In: 21 NOV 22

Promised: 26 NOV 22

Date Sched:

Completed: 30 NOV 22

Warr. Date: 26 NOV 22

Job #FPDINTT - Internal

COMPLAINT: Transferred to BAS*69489 on 05 DEC 22

Estimate amount was 0.00

FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: FPDINTT - FINAL PDI ON NEW TRAVEL TRAILER.

CORRECTION: Moved unit into shop from showroom. Drill drain holes in bottom of battery box. Installed new battery. Cut off battery cables to fit. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 65 psi. Recorded all tire serial numbers. Unit does not come with a spare tire and wheel. Checked awning. Checked roof and sealed voids across rear edge roof trim. Checked power cord. Checked all interior lights. Performed LP drop test and set LP pressure at 10 in.wc. Operated all appliances. Checked TV antenna inside shop with door opened. TV will not pick up channels. Will move unit outside and check again. Moved unit outside of shop to check TV Antenna. TV will still not pick up channels. Moved unit to wash bay area.

Labor

Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C
PDINTT	PDI - NEW TRAVEL TRAILER	DKM	N/C

Subtotal for Job #FPDINTT: 0.00

Job #E2 - Internal

COMPLAINT: Transferred to BAS*69489 on 05 DEC 22

Estimate amount was 0.00

6K E2 EQUALIZER HITCH

CAUSE: E2 - 6K E2 EQUALIZER HITCH.

CORRECTION: Installed hitch brackets on frame of unit. Placed remaining hitch parts in front curbside compartment of unit.

SETUP HITCH HIGH AND HOOKED UP TO TRAILER. ADJUSTED AS NEEDED

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Subtotal for Job #E2: 0.00



Customer #:
53258



Job #BCWT - Internal

COMPLAINT: Transferred to BAS*69489 on 05 DEC 22
 Estimate amount was 0.00
 BRAKE CONTROL & WIRING - PICKUP TRUCK ONLY

CORRECTION: INSTALLED BRAKE CONTROL AND WIRING. USED A UNIVERSAL HARNESS TO TIE INTO THE OEM WIRING. I CHECKED THE 7-WAY OUTPUT AND CHARGE WIRE.

Labor				
Code	Description		Mechanic	Total
BCWT	BRAKE CONTROL & WIRING - PICKUP		GAH	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #BCWT:				0.00

Job #DELUXE - Internal

Transferred to BAS*69489 on 05 DEC 22
 Estimate amount was 0.00
 DELUXE STARTER KIT

Subtotal for Job #DELUXE: 0.00

Job #CAMERA - Internal

COMPLAINT: Transferred to BAS*69489 on 05 DEC 22
 Estimate amount was 0.00
 INSTALL WIRELESS CAMERA

CAUSE: CAMERA - INSTALL WIRELESS BACK-UP CAMERA.

CORRECTION: Hard wired backup camera to trailer wiring. Mounted camera below rear clearance lights. Checked operation with camera monitor. Working OK.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		DKM	N/C
Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #CAMERA:				0.00

Job #1 - Internal

Transferred to BAS*69489 on 05 DEC 22
 Estimate amount was 0.00
 DO NOT FIX SCRATCHES ON SIDING

Subtotal for Job #1: 0.00

Job #WALK - Internal

COMPLAINT: Transferred to BAS*69489 on 05 DEC 22
 Estimate amount was 180.00
 WALK THRU

CAUSE: BJIB

CORRECTION: JOB DONE

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		VV	N/C



Subtotal for Job #WALK:

0.00

Job #WINTER - Internal

COMPLAINT: Transferred to BAS*69489 on 05 DEC 22

Estimate amount was 0.00

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: WINTER - WINTERIZE UNIT AND DRAIN ALL HOLDING TANKS. *** INCLUDES 2 GALLONS OF ANTIFREEZE *** UNITS WITH WASHING MACHINE OR ICEMAKER WILL BE EXTRA ** DE-WINTERIZATION IS NOT INCLUDED** NUMBER OF GALLONS USED _____ 1 _____

CORRECTION: Turned water heater by-pass "ON". Connected to air and blew out all water lines and faucets. Added antifreeze to all water lines and faucets, including outside shower. Poured antifreeze in all drain traps. Drain all holding tanks, including water heater.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: TV HAS NO CHANNELS

CAUSE: TV HAS NO CHANNELS.

CORRECTION: Test TV will not pickup channels either inside shop or outside. Removed booster from wall to check coax connections. Removed antenna plate in bedroom. Bedroom coax has an orange cable. It is connected to the cable port on booster. Outside cable port is connected to the antenna on back of booster. Coax from antenna is connected to the set 2 on booster. Changed all coax cables to correct connectors on back of booster. Ran a channel search inside shop. TV found 4 channels. Remounted all antenna plates.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	150.00

Subtotal for Job #2: 150.00

Job #3 - Warranty

COMPLAINT: THE TRAILER BRAKES ARE NOT WORKING.

CORRECTION: I HAD TO ADJUST THE BRAKES ON THE TRAILER. THE BRAKES WERE SO LOOSE THAT THE BRAKE AWAY SWITCH WOULD NOT STOP THE WHEEL FROM SPINNING. AFTER ADJUSTING THE BRAKES, I TEST PULLED THE TRAILER AND TESTED THE BRAKES.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	75.00

Subtotal for Job #3: 75.00

W/O: 69398
Promised Date:
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Parts Total:	0.00
Labour Total:	225.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	225.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Dec 2022

Customer Work Order

