

RE: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 69398

Warranty @Riverside RV <warranty@goriversiderv.com>

Mon 12/5/2022 11:05 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Auth. # 120522-5 for 1.50 hrs. labor.

1 - 1.0

2 - .50



Thank you and have a good day,

Laura Kay Meyers

Warranty

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

From: Ben Hoffman <bhoffman@americanrvcenter.com>

Sent: Monday, December 5, 2022 10:27 AM

To: Warranty @Riverside RV <warranty@goriversiderv.com>

Subject: 11196 - 2022 TT RIVERSIDE RV RETRO 171DRD Ser#: 59CCC4519NL005120, RO 69398

1. TV HAS NO CHANNELS

- a. Test TV will not pickup channels either inside shop or outside. Removed booster from wall to check coax connections. Removed antenna plate in bedroom. Bedroom coax has an orange cable. It is connected to the cable port on booster. Outside cable port is connected to the antenna on back of booster. Coax from antenna is connected to the set 2 on booster. Changed all coax cables to correct connectors on back of booster. Ran a channel search inside shop. TV found 4 channels. Remounted all antenna plates.

i. LABOR 1.2

2. THE TRAILER BRAKES ARE NOT WORKING.

- a. I HAD TO ADJUSTED THE BRAKES ON THE TRAILER. THE BRAKES WERE SO LOOSE THAT THE BRAKE AWAY SWITCH WOULD NOT STOP THE WHEEL FROM SPINNING. AFTER

ADJUSTING THE BRAKES, I TEST PULLED THE TRAILER AND TESTED THE BRAKES.

i. LABOR 0.5

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

****OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL****

I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS