

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1336351
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKC28PX160894
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017A
OWNER INFORMATION		ITEM #	ACKT274RK
		DEALER RO #	69343
		CLAIM START DATE	11/29/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 10-7-02-00-000141 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-11-29 13:59:34 :: THE STEPS HIT THE DOOR FRAME. THE STEPS HIT THE DOOR FRAME. The steps hit the door frame when trying to fold out. Removed mounting screws. Shifted steps over to center in door frame opening. Replaced mounting screws. Adjusted latch to secure steps in up position.	Operational Description Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt \$15.00 Appr Labor Amt \$15.00

Notes

Labor

Line# 2	Operation Code 70-162-01-00-001936 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-11-29 14:31:07 :: THE LIGHTS ON THE RANGE RANGE WILL NOIT SHUT OFF. Lights on range will not turn off completly. Either knob lights are "ON" or th switch should be everything "OFF". Also the light on the sparker knob is nt working. 11/22/2022: Turne	Operational Description Range - Appliances/Range (Magic Chef)/Replace/No	
	Model # Serial #	Dlr Sub Hrs Appr Hrs	Sub Labor Amt 0.50 Appr Labor Amt 1.00

Notes

sent to the vender 11/30/22

Case #3586958

Thank you for contacting Lippert Components Customer Service Team. Case #3586958 has been created. Whether you're reaching us to order parts, request technical assistance or receive general customer service 24 hours. We can also be reached via telephone at (574) 537-8900 during normal business hours or on the Looking for prior authorization? Why wait?! Check out our flat rate manual below to see the allowed repair parts. All at your fingertips any time of the day!

Lippert Flat Rate Chart

Please reply to this email if you have additional information regarding your request.

Thank you,

Lippert Customer Service

[ref:_00Di0alhw_5005d1u24VW:ref]

SENT FORM TO VENDER ALSO 11-30
 sent claim form to the vender 11/30/22
 Hello,

Case 3586958
VIN 4X4TCKC28PX160894

I can pre approve up to 1.0 for labor. Please note: Your coach information AND/OR test results will need to be returned. Return parts authorization does not guarantee your claim will be paid.

Lippert does not cover mobile fees.

Lippert does not need this product back.
This is pre-auth for the R&R of the FRONT PANEL MODULE.

Pre-authorization is information only and will not result in Furrion by Lippert issuing the replacement.

Final claim should be submitted to claims@lci1.com

This case will be listed as "completed" until further communication has been received. It will be reopened if sent/received regarding this case.

Thank you,

Janet M.
Pre-Authorization Specialist
LIPPERT
www.lippert.com

Labor
Line# 3

Operation Code	Operational Description			
70-147-24-00-001769	TV Coax Cable - Appliances/Television/Repair/No Tread Code			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2022-11-29 14:33:29 :: THE TV ANTENNA DOES NOT PICK UP ANY CHANNELS THE TV ANTENNA DOES NOT PICK UP ANY CHANNELS. Removed Booster from ceiling mounting and removed roof TV Antenna. Checked coax . Coax good. Checked coax from booster to cable hook-up and found it was good. Checked coax from booster to front tv and to outside tv was shorted. Removed bathroom ceiling vent cover and skylight cover to check for pinched coax cables or a screw thru coax cables. Removed radio from cabinet mount. Checked coax cables connector to splitter behind radio. Found all coax cables connected to splitter on the wrong connectors. Removed coax cables from splitter and reconnected to correct inlet and outlets. Checked operation of TV Antenna and test TV for channels. TV now picking up channels. Remounted all cable outlets that were removed. Remounted radio in cabinet. Rechecked all TV outlrlt connections with test TV. All outlets are good.				
Model #	Dlr Sub Hrs	4.00	Sub Labor Amt	\$600.00
Serial #	Appr Hrs	4.00	Appr Labor Amt	\$600.00

Notes
repaired

Labor
Line# 4

Operation Code	Operational Description			
10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2022-11-29 14:34:24 :: BULB SEAL ABOVE SLIDE OUT COMING OFF Moved unit back into shop from sales lot. Slide out bulb seal came loose and slid out at rear of slide out. Removed old bulb seal from above slide out. Cleaned off all old factory sealer that was put on very sloppy. Installed new bulb seal and secured in place with a screw at both ends of seal. Applied clear silicone to seal gap between bulb and side of unit.				
Model #	Dlr Sub Hrs	1.00	Sub Labor Amt	\$150.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$75.00

Notes

Submitted	Labor Amt	\$840.00
	Parts & Freight	\$0.00
	Total	\$840.00

Approved	Labor Amt	\$840.00
	Parts & Freight	\$0.00
	Total	\$840.00

DEALER	DATE
SIGNATURE	
I certify that I have performed these repairs consistent with Forest River Policies.	

CUSTOMER	DATE
SIGNATURE	
All repairs described have been inspected and are satisfactory.	