

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1320444
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2SBHB2NS043804
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	220 / 220
OWNER INFORMATION		ITEM #	SBT1943RB
		DEALER RO #	69320
		CLAIM START DATE	11/15/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 30-100-01-00-001050	Operational Description Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-11-15 10:01:42 :: WOOD BELOW REFER DAMAGED. DRAIN HOSE MIGHT OF CLOGGED CHECK AND FOUND DRAIN OPEN, 12 vdc REFERS DO NOT DRAIN TO OUTSIDE, THEY DRAIN TO PAN BY COMPRESSER AND EVAPERAT, IF UNIT IS TILTED NOSE DOWN IT WILL RUN INSIDE OF UNIT, TAKE PICA AND TURN IN PARTS ODER TO REBUILD CABNET FACE FRAME, REFER WILL HAVE TO BE PULLED TO REBUILD CABNET FRAME	
	Model #	Dlr Sub Hrs 6.00 Sub Labor Amt \$900.00
	Serial #	Appr Hrs 4.00 Appr Labor Amt \$600.00

Notes

Dealer has requested more time than what is normally approved for this repair. Forest River will allow 4.0 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Labor

Line# 2	Operation Code 60-138-01-00-001537	Operational Description Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-11-15 10:03:31 :: BLACK TANK FLUSH HOSE THAT RUNS UNDER BATHROOM SINK IS KINKED AND CAUSED A WATER PROBLEM GET IN BATHROOM CABNET REMOVE ACSESS PANEL AND FOUND BLACK TANK FLUSHER LINE TOO LONG AND CRIMPING OFF, REMOVEFLUSHER INLET AND CUT LINE BACK BEHIND CRIMP, REMOUNT END AND WATER TEST, MOUNT INLET AND CAP SEAL	
	Model #	Dlr Sub Hrs 0.40 Sub Labor Amt \$60.00
	Serial #	Appr Hrs 0.30 Appr Labor Amt \$45.00

Notes

Dealer has requested over the flat rate time for this repair, and the information and pictures provided do not explain why additional time is needed. We have reduced the time to the flat rate time. In the future, your complaint, cause & correction needs to explain or show why additional time is being requested for a flat rate repair.

Submitted

Labor Amt	\$960.00
Parts & Freight	\$0.00
Total	\$960.00

Approved

Labor Amt	\$645.00
Parts & Freight	\$0.00
Total	\$645.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.