

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 1318492 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2FEYB2NW022384 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 320 / 320 ITEM # FET326BHDSLE-320 DEALER RO # 69314 CLAIM START DATE 11/14/2022 CLAIM END DATE 01/01/1900	
Labor rate: \$150.00 OWNER INFORMATION JASON D MILHEISER 8414 ASHWORTH DR Evansville, IN 47725 USA		
Retail Date of Purchase 01/15/2022	WARRANTY EXPIRATION DATE 01/15/2023	

Claim Line Details

Labor

Line# 1	Operation Code 70-656-01-11-003753 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-11-14 09:38:58 :: NEED CONTROL BOX FOR A/C IT SPARKS WILE TRYING TO USE WE REPLACED THE WIRING HARNESS AND IT STILL WILL NOT CONNECT CONNECTIONS ON THE CONTROLL BOX NEED TO REPLACE THE CONTROL BOX	Operational Description Control Box - Appliances/Roof AC (Furrion)/Replace/Electrical <table border="0" style="width: 100%;"> <tr> <td style="width: 15%;">Model #</td> <td style="width: 20%;">RARMN1A</td> <td style="width: 15%;">Dlr Sub Hrs</td> <td style="width: 15%;">0.50</td> <td style="width: 15%;">Sub Labor Amt</td> <td style="width: 20%;">\$75.00</td> </tr> <tr> <td>Serial #</td> <td>TR218098R</td> <td>Appr Hrs</td> <td>0.50</td> <td>Appr Labor Amt</td> <td>\$75.00</td> </tr> </table>	Model #	RARMN1A	Dlr Sub Hrs	0.50	Sub Labor Amt	\$75.00	Serial #	TR218098R	Appr Hrs	0.50	Appr Labor Amt	\$75.00
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Serial #	TR218098R	Appr Hrs	0.50	Appr Labor Amt	\$75.00									

Notes

information has been sent to the vendor for their review and warranty consideration
 THANKS LET ME KNOW THE UPDATE
 sent e-mail to bhoffman@americanrvcenter.com with an attached data info. sheet that needs filled out and returned to me and I will give it to the vendor
 BEN SENT EMAIL BACK
 completed form has been sent to vendor for their review
 THANKS LET ME KNOW THE UPDATE
 vendor has authorized the replacement of the control box; m The vendor needs the complete shipping address and the phone number and a person's name as a contact at the dealership if they need to contact about the shipping; when you give me this information I will give it to the vendor so they can ship the replacement parts at no charge and at that time I will authorize the claim
 I HOPE YOU KNOW MY ADDRESS BY NOW AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

BEN HOFFMAN 8128675200

R&R air conditioner control box as per vendor authorization 09014101; vendor is sending the part at no charge; shipping information has been given to the vendor;

Account: Forest River

Dealer: Basden RV Center

Date of Purchase: 1/15/2022

Product: ARC15AACB

Description: ""NEED CONTROL BOX FOR A/C IT SPARKS WHILE TRYING TO USE WE REPLACED THE WIRING HARNESS AND IT STILL WILL NOT CONNECT

BAD CONNECTIONS ON THE CONTROL BOX

NEED TO REPLACE THE CONTROL BOX

vendor has processed the parts order and will be shipping the part to dealer
vendor is sending the correct poart this time

Submitted

Labor Amt	\$75.00
Parts & Freight	\$0.00
Total	\$75.00

Approved

Labor Amt	\$75.00
Parts & Freight	\$0.00
Total	\$75.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.