

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 69306  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 46506 - THOMAS J. VUKOVICH  
Address: 1811 BRENDA DR NEWBURGH, IN

47630

Phone: 812-459-0749

Stock Number: 11163 - 2022 MONTANA 3121RL 4YDFM0R28N4702082

VIN: 4YDFM0R28N4702082 HIN: SER#: 4YDFM0R28N4702082

Mileage: 0 Work Order Comp: 14 DEC 22

Auth. No: Dealer #: 1194

Warr. Date: 10 MAR 22 Work Order Date: 12 NOV 22 Inv #: 386157

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WO # Job # Description JOB INFORMATION  
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69306 2 GREY TANKS IS LEAKING THAT ARE IN CONTROLS COMPARTMENT  
THERE IS A MANUAL GATE VALVE AT THE END OF THE DRAIN LINE THAT WE  
INSTALLED, THERE ARE A BLACK AND GREY VALVE IN FRONT COMPARTMENT.  
THERE IS ALSO A GREY CABLE VALVE UNDER THE SLIDE ROOM NEXT TO THE  
JACK. THAT TANK HAD ALOT OF WATER IN IT. ALL CABLE VALVE ARE  
OPENING AND CLOSING AS THEY SHOULD. ALL TANKS DRAIN AS THEY  
SHOULD. ADVISE CUSTOMER TO TREAT HOLDING TANKS WITH SOME KIND OF  
CLEANER TO PREVENT DEBRIS FROM BUILDING ON SENSORS. AFTER  
CONTACTING CUSTOMER WE FOUND THAT THE COMPLAINT IS THE VALVE  
IS"LEAKING:!" ORDEREDE CABLE AND VALVE CUSTOMER STATES THAT THE  
TANKS ARE NOT CLOGGED BUT ARE LEAKING. PULLED UNIT INTO SHOP.  
HOOKED UP WATER TO BLACK TANK FLUSH. RAN WATER FOR A FEW MINUTES  
AND DIDNT SEE ANY LEAKS. POURED A HALF GALLON OF ANTI FREEZE DOWN  
THE BATHROOM SINK AND IT ALL CAME POURING OUT. REMOVED UNDER  
BELLY NEAR DRAIN AND FOUND THAT THE CABLE VALVE IS BROKEN. THIS  
IS CAUSING THE VALVE TO NOT SHUT COMPLETELY. NEED TO REPLACE  
VALVE AND POSSIBLY THE CABLE AS WELL.  
REMOVED UNDERBELLY. REMOVED HANDLE AND NUT HOLDING HANDLE.  
REMOVED WALL PANEL TO GAIN ACCESS TO CABLE AND ZIP TIE HOLDING  
THE 2 CABLES TOGETHER. REMOVED DAMAGED VALVE AND CABLE. TOOK FISH  
TAPE AND RAN THROUGH THE FLOOR DOWN PAST THE TANK. PULL CABLE  
THROUGH. INSTALLED HANDLE AND NUT. INSTALLED VALVE. TOOK A GALLON  
A.F. AND DUMPED DOWN THE DRAIN. VALVE SEALS AS IT SHOULD. SECURED  
UNDERBELLY. CLEANED UP MESS.

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Part No Job# Description PARTS Qty Price Total  
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491917 2 96" 3" BRISTOL DRAIN VALVE 1.00 53.82 53.82

Claim : 69306

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 Part No            Job#    Description            PARTS                            Qty            Price            Total  
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 Lab Code   Job#    Description            LABOUR                            Hrs            Rate            Total  
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 Z990            2    MISCELLANEOUS REPAIR                            0.50        150.00        75.00  
 Z990            2    MISCELLANEOUS REPAIR                            2.00        150.00        300.00  
 Z990            2    MISCELLANEOUS REPAIR                            0.50        150.00        75.00

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 Excode        Job#    Description            EXTRAS                            Qty            Price            Total  
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 FRT            2    UPS-TANK VALVE                            1.00        18.70        18.70

Parts Total:            53.82  
 Labour Total:          450.00  
 Sublet Total:          0.00  
 Extras Total:          18.70  
 INDIANA STATE TAX:    5.08

>>>>> Claim Total:            527.60

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_