



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
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W/O: 69266
Promised Date:
20 NOV 22



Customer #:
21973



CUSTOMER WORK ORDER

WO #: 69266 (Appointment Date: 10 NOV 2022 - Time: 07:00am)

Customer: 21973 - PRICE, KATHLEEN -
(812) 550-0699

Tag:

Author: BJW

Location: 1118 CHECK PREAUTH

Stock #: 11205

Stock Desc: (11205) 2022 KEYSTONE
SPRINGDALE 202RD

Chassis #: 4YDTSGJ23N3108857

Serial #: 4YDTSGJ23N3108857

Mileage:

Licence:

Invoice #:

Date In: 10 NOV 22

Promised: 30 NOV 22

Date Sched:

Completed: 17 NOV 22

Warr. Date: 15 JUL 22

Job #1 - Internal

COMPLAINT: REFER WON'T COOL, FREEZER WORKS. CUST TO DROP WINTERIZED. BW WENT TO UNIT WITH CUSTOMER. THERE IS FROST IN THE FREEZER AND THE REFRIGERATOR IS LUKE WARM. THE BLUE LIGHT FLASHES ON 4. CUSTOMER CAN HOLD THE ON/OFF BUTTON FOR 10 SECONDS AND ALL OF THE LIGHTS WILL GO OFF FOR A MOMENT AND THEN THE SET BUTTON STARTS FLASHING. AFTER A WHILE IT WILL POWER BACK UP ON IT'S OWN. THE ONLY WAY THE CUSTOMER HAS BEEN ABLE TO POWER DOWN COMPLETELY IT TO TURN OFF THE SOLAR CHARGING SYSTEM.

CAUSE: REFER WON'T COOL, FREEZER WORKS.

CORRECTION: Connected unit to AC. Turned refrigerator "ON" at customer's settings. Freezer dropped to 20 degs and refrig to 37 degs. Moved control knob in freezer compartment several times checking temp with a digital therm. Adjusted knob to get temp to be 2 degs in freezer and 33 degs in refrig. The more you open and close the doors the more the temp will change. Leave control knob in freezer comp at present setting. Also customer can get a refrig/freezer therm. for placing in the refrig comp. to monitor temps. To shut "OFF" the refrig., you can pull the 20 Amp fuse in panel (YELLOW) and this will turn "OFF" the power to refrigerator.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Internal

COMPLAINT: THE SCREWS THAT HOLD THE CABLES TIGHT ON THE DOOR SIDE REAR BLIND AND THE RIGHT SIDE OF THE REAR WINDOW HAVE PULLED LOOSE.

CAUSE: THE SCREWS THAT HOLD THE CABLES TIGHT ON THE DOOR SIDE REAR BLIND AND THE RIGHT SIDE OF THE REAR WINDOW HAVE PULLRD LOOSE.

CORRECTION: Bottom screws are pulled out of wall that anchors shade strings. Added screw anchors to both screws that had pulled out of wall.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C



W/O: 69266
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Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: THE CORNER TRIM AT THE DOOR SIDE FRONT EXTERIOR IS NOT SEALED ALL THE WAY DOWN. SEE BW IF YOU NEED HELP LOCATING THIS.

CAUSE: THE CORNER TRIM AT THE DOOR SIDE FRONT EXTERIOR IS NOT SEALED ALL THE WAY DOWN. SEE BW IF YOU NEED HELP LOCATING THIS.

CORRECTION: Corner trim has a gap at very bottom. Added putty tape to fill-in gap.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: CUSTOMER HAS PROVIDED SWAY BAR MOUNTS FROM HER PREVIOUS TRAILER AND WE ARE TO INSTALL THEM ON THIS TRAILER PER HER AGREEMENT WITH SALES WHEN SHE PURCHASED THIS UNIT.

CAUSE: CUSTOMER HAS PROVIDED SWAY BAR MOUNTS FROM HER PREVIOUS TRAILER AND WE ARE TO INSTALL THEM ON THIS TRAILER PER HER AGREEMENT WITH SALES WHEN SHE PURCHASED THIS UNIT.

CORRECTION: Located and mounted two piece sway plate on tongue of unit at 24". Mounted snap up brackets on frame.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DKM	N/C
Subtotal for Job #4:			0.00

Job #5 - Warranty

COMPLAINT: 22-434 LIPPERT AWNINGS RECALL

CAUSE: 22-434 LIPPERT AWNINGS RECALL.

CORRECTION: Performed Lippert Recall test. No visible separation of awning fabric as per recall notice.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	45.00
Subtotal for Job #5:			45.00

Parts Total: 0.00
Labour Total: 45.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 45.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

